

JACKSONVILLE SHERIFF'S OFFICE 2022 ANNUAL REPORT





JACKSONVILLE SHERIFF'S OFFICE ORGANIZATIONAL CHART

November 24, 2022



Sheriff T. K. Waters



Undersheriff
Nick Burgos

Integrity & Special
Investigations Unit

★★★★★
Department of Patrol & Enforcement
Director Joe Cowan



★★★★★
Patrol Division
Chief Jaime Eason



Zone 1 – Asst. Chief J. D. Ricks IV
Zone 2 – Asst. Chief F. Alicea III
Zone 3 – Asst. Chief R. M. Glossman
Zone 4 – Asst. Chief S. B. Dingee
Zone 5 – Asst. Chief J. S. Barrier
Zone 6 – Asst. Chief C. H. Ford

★★★★★
Patrol Support Division
Chief Jennifer Short



Specialized Patrol Section –
Asst. Chief P. A. Restivo

- Aviation
- Canine / Mounted
- Civil Process / Risk Protection
- Offender Tracking / Felony Registration
- Police Auxiliary
- Specialized Traffic Enforcement
- Traffic Enforcement East
- Traffic Enforcement West

Community Engagement Section –
Asst. Chief M. J. Halyard III

- Crime Prevention / International Affairs / Sheriff's Watch - Apartments / Blight Abatement / Tele-Serv
- Police Athletic League of Jacksonville
- Community Engagement Administrator

★★★★★
Special Events Division
Chief Ellis Burns



Special Events Section –
Asst. Chief W. O. Janes

- Special Events / Secondary Employment
- Emergency Preparedness
- Honor Guard
- Mobile Field Force

★★★★★
Department of Investigations & Homeland Security
Director Shawn Coarsey



★★★★★
Investigations Division
Chief Mark Romano



Major Case Section – Asst. Chief J.D. Stronko

- Homicide / Cold Case
- Robbery / Missing Persons
- Special Assault
- Victim & Witness Services

Violence Reduction Section – Asst. Chief M. A. Paul

- Violent Crime / Gang Investigations / Crime Gun Intelligence Center
- Firearms Lab
- Support & Outreach Liaison
- Citywide Community Problem Response

Property Crimes & Investigative Support Section –
Asst. Chief D. M. Shelton

- Burglary / SCRAP / Property Recovery / Economic Crimes
- Auto Crimes / Wrecker Regulation / Traffic Homicide
- Crime Scene / Latent Print / Photo Lab

★★★★★
Homeland Security Division
Chief Steve Gallaher



Special Operations Section –
Asst. Chief C. M. King

- SWAT
- Intelligence / Critical Infrastructure / Fusion Center / Marine / Dive / Unmanned Aerial Systems
- Hazardous Devices
- Crisis Negotiations

Narcotics & Vice Section – Asst. Chief E. M. Cayenne, Jr.

- Street Level Narcotics / Vice / DART
- Major Case & Mid-Level Narcotics / Pharmaceutical & Designer Drug / Overdose Death Investigations / Clandestine Lab
- Technical Support / Computer Forensics / Internet Crimes Against Children / Warehouse / Forfeiture

Crime Analysis Unit – Administrator Catherine Clark

★★★★★
Department of Personnel & Professional Standards
Director Brian Kee



★★★★★
Human Resources Division
Chief Kevin Goff



- Occupational Health
- Time & Attendance
- Recruitment & Selection
- Employee Safety & Wellness
- Critical Incident Stress Management
- Peer Support

Personnel Services Section –
Executive B. W. Laird

- Examination & Civilian Recruitment
- Staffing & Position Management

★★★★★
Professional Standards Division
Chief Chris M. Brown



Training Section – Asst. Chief E. L. Weber

- Training Academy
- Field Training / Gun Range / Leadership Development Institute

Public Accountability Section –
Asst. Chief M. B. Shell

- Internal Affairs
- Professional Oversight
- Public Relations & Information / Body-Worn Camera

Compliance Section –
Executive D. L. Wendland

- Internal Audit
- Accreditation
- Sworn Inspections
- Corrections Inspections

★★★★★
Department of Corrections
Director Tammy Morris



★★★★★
Jails Division
Chief Warren Calloway



PDF Custody & Housing Section –
Asst. Chief A. L. O'Neal

PDF Operations Section –
Asst. Chief R. W. Long, Jr.

PDF Support Services Section –
Asst. Chief K. C. Paschal

Court Services Section –
Major J. L. Carney III

★★★★★
Prisons Division
Chief Ruben Bryant



Community Transition Center Section –
Asst. Chief J. M. Verwey II

Montgomery Correctional Center Section –
Asst. Chief E. A. Prescott

★★★★★
Programs & Transitional Services Division
Chief Joshua Benoit



- Pretrial Services and Court Diversionary Programs
- Inmate Programs
- Jacksonville Re-Entry Center (JREC)
- Corrections Chaplaincy & Interfaith Services

★★★★★
Department of Police Services
Director Larry Schmitt



★★★★★
Support Services Division
Chief Deloris O'Neal



Communications Section –
Asst. Chief P. L. Tillman

- Communications Center
- 9-1-1 Administration
- Communications Technology
- Property & Evidence

Information Systems Management Section – Asst. Chief A. E. Parker

- Software Services
- Infrastructure
- ISM Support Services

General Support Section –

- PMB Security / Facilities Management / Supply & Mail / Copy Center
- Fleet Management
- Records & Identification
- Public Records

★★★★★
Budget Division
Chief Bill Clement



- Financial Analysis
- Procurement
- Grants
- Trust Funds

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DEPARTMENT OF PATROL AND ENFORCEMENT



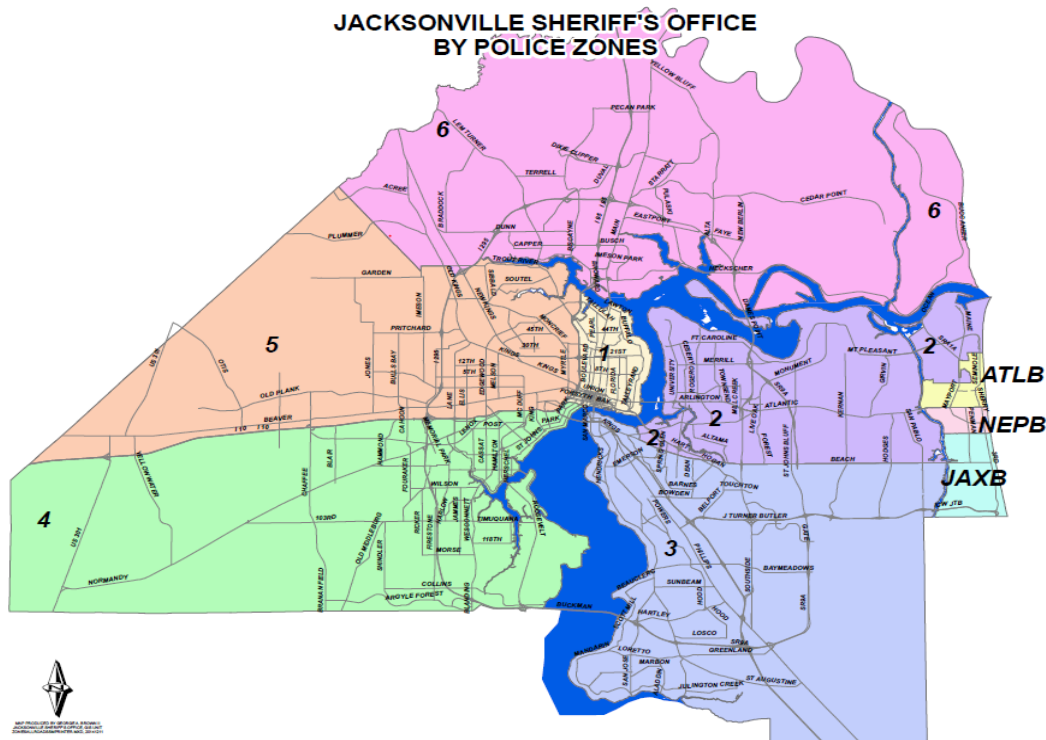
2022
ANNUAL REPORT

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JACKSONVILLE SHERIFF'S OFFICE PATROL SUBSTATIONS

MAP OF THE SIX POLICE ZONES IN DUVAL COUNTY, FLORIDA



ZONE 1

Gateway Town Center
5258-13 Norwood Ave.
Jacksonville, FL 32208
Phone: 630-8144 • Fax: 630-8155
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOzone1@jaxsheriff.org

ZONE 2

Merrill Crossing
9119 Merrill Rd, Suite 26
Jacksonville, FL 32225
Phone: 630-8166 • Fax: 630-8170
Hours: 7 a.m. to 5 p.m., Monday - Friday
Email: JSOzone2@jaxsheriff.org

ZONE 3

8875 Liberty Ridge Drive – Suite 110
Jacksonville, FL 32256
Phone: 630-8100 • Fax: 630-8101
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOzone3@jaxsheriff.org

ZONE 4

Cedar Hills Shopping Center
3726 Blanding Blvd.
Jacksonville, FL 32210
Phone: 630-8133 • Fax: 630-8122
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOzone4@jaxsheriff.org

ZONE 5

Edward Waters College
1767 Kings Rd.
Jacksonville, FL 32209
Phone: 470-8900 • Fax: 470-8267
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOzone5@jaxsheriff.org

ZONE 6

Rutgers Plaza
1680 Dunn Ave, Suite 39
Jacksonville, FL 32218
Phone: 630-8688 • Fax: 630-8677
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOzone6@jaxsheriff.org

PATROL & ENFORCEMENT DIVISION

HIGHLIGHTS FROM THE ZONES

Zone 1

Zone 1 continued their work on strengthening community relations during 2022 through continued engagement of the zone's many historic neighborhoods and partnerships with local organizations. Neighborhoods such as LaVilla, Hogan's Creek, Springfield, Phoenix, Eastside, Brentwood, Tallulah-North Shore, Longbranch, and Panama Park saw the implementation of special assignment officers to address specific neighborhood crime problems. Local organizations such as Downtown Vision, Downtown Investment Authority, Mayor's Taskforce on Homelessness, Changing Homelessness, Springfield Area Merchants and Business Association, Springfield Preservation and Revitalization, LIFT Jax, and Citizens Planning and Advisory Committee continued to serve as vital partners in 2022. Continued deployment of bicycle officers and walking beat/utility vehicle (UTV) officers in the downtown corridor assisted in addressing transient-related issues in the Downtown Jacksonville corridor. Special events were attended, also, such as the SPAR Council holiday bike ride, River Jams concerts, Annual MLK Breakfast, and Art Walk.

The Mental Health Co-Responder Program originated in Zone 1 in 2019 with one police officer and one mental health clinician. The program partners a police officer with a licensed mental health professional, who respond together on calls for service involving mental health and homeless population issues. The program has since expanded citywide, and at the close of 2022 included 12 police officers paired with 6 mental health clinicians. Zone 1 now has an additional officer assigned as a co-responder. One resource used by the co-responder team is the Homeward Bound program which reunites homeless individuals with caregivers or a support network in their home city. In 2022, Zone 1 officers identified 123 individuals that were provided services through the Homeward Bound program.

Zone 1 also conducted 12 community walks with the zone Lieutenants and the Assistant Chief and hosted monthly Sheriff's Watch meetings within each Sector.

Lastly, the Zone 1 Task Force, in coordination with patrol officers in the zone, played a vital role in conducting proactive policing in high crime areas to decrease crime. During 2022, Zone 1 saw

substantial decreases in Robbery/Carjacking (down 18.18%), Residential Burglaries (down 4.27%), and Auto Burglaries (down 8.52%).

Zone 2

Following a highly successful 2021, the Zone 2 team took on 2022 with a focus on strengthening the bond with the community and reducing crime. This included partnering with local merchants to address organized retail theft groups that were targeting retail stores. Multiple deployments to identify and contact organized retail theft suspects were completed, which resulted in arrests in 57 separate cases of grand theft and 15 cases of misdemeanor theft. One partnering merchant said:

“Since our partnership with JSO started, we’ve seen considerable mitigation of theft within the stores in Zone 2. This partnership has had a significant impact on Retail Crime in our area. The positive impact that has been made on the morale of our associates and customers cannot be stated enough! We look forward to the continued partnership. Thank you for all that you do in our communities to keep us safe.”

Zone 2 also started a new tradition in 2022 – Trunk or Treat with JSO! Members of the Zone 2 Community Engagement Team partnered with the City of Jacksonville Parks and Recreation Department, JSO SWAT, the Police Athletic League, the State Attorney’s Office and community merchants Target and Walmart, to provide an evening of safe entertainment for over 300 children and their families from the Arlington and East Arlington Communities. These efforts helped Zone 2 achieve an overall reduction in total crime of 5.36% and a reduction in violent crime of 8.1% during 2022.

Zone 3

During 2022, the primary challenges Zone 3 faced were business robberies, aggravated batteries, business/residential burglaries and thefts. Many of these crimes occurred at the St. John’s Town Center (SJTC), the largest shopping center in Jacksonville. During 2022 there were 3,121 calls for service at the SJTC, of which 1,082 were handled by the 2 permanently assigned SJTC officers. By dedicating officers to the shopping center, the JSO has reduced the response time significantly, as well as improved service to citizens in the area.

In 2022, Zone 3 formed a bicycle unit consisting of four officers based out of the St. John's Town Center. These officers focus on problems throughout the zone, including transients and drug complaints, that can lead to more crime.

The expansion of the Mental Health Co-responder program led to the assignment of two full time officers, one mental health clinician and one case worker, whose focus is on mental health calls and issues in Zone 3. They provided services and follow-up with the case worker for housing, medication, and other referrals, with a goal of providing long-term solutions to persons experiencing mental health related calls.

In 2022, the various Sheriff's Watch Safety Fairs were consolidated into one event held in Zone 3 at the Avenues Mall. The event featured all divisions within the JSO, including the Air Unit, SWAT, Traffic, K-9, Communications, Corrections, and many others. This event allowed the public an inside view of the inner workings of the agency and provided a great opportunity for officers to connect with citizens.

Several other community engagement events were held in Zone 3 including Trunk-or-Treat in the Pine Forest neighborhood, National Night Out, where officers visited various neighborhoods who chose to hold gatherings, and National Coffee with a Cop. All these events helped strengthen ties with the community we serve.

Zone 4

In 2022, Zone 4 officers continued their partnerships with groups such as the Park & King Area Association, the Riverside/Avondale Preservation Society (RAP), and the Zone 4 Sheriff's Watch to focus on crime-reduction initiatives. These efforts helped ensure the safety of our Westside residents and businesses and provided a forum for citizens to directly communicate with Zone 4 officers and supervisors. Throughout the year, our dedicated Zone 4 patrol officers responded to over 99,000 citizen generated calls for services and initiated over 50,000 calls on their own.

In 2021, Zone 4 created a Bike squad to be a force multiplier in the Riverside and Avondale areas. In 2022, their impact was not only felt just in the Riverside/Avondale area as they were deployed to hotspots around Zone 4 to help reduce crime, provide a higher level of police presence and to assist with high priority incidents such as searches for missing children or vulnerable adults. In 2022, the

Zone 4 Bike squad handled 164 citizen generated calls for service, 1,786 self-generated calls for service, made 58 arrests and issued 184 traffic citations

In 2022, Zone 4 added one mental health co-responder officer and a licensed mental health professional to their existing one co-responder officer. The Co-Responder teams contacted over 100 individuals needing mental health services in 2022 and were able to assist with long term care and this reduced the need for ongoing police services. In one case, an individual with mental health issues called for police services multiple times a day for non-existent issues. The Co-Responder Team and a Mental Health Resource Center (MHRC) case manager were able to provide services and identify family members who could care for the individual, ending the repeated calls for police resources.

Efforts to strengthen bonds with the community included 20 community engagement walks with our Zone 4 leadership, assisting with multiple food and toy distribution events, participating in the One Congregation, One Precinct (OneCop) initiative with diverse congregations of every faith, and attending several Coffee with a Cop events. In October 2022, Zone 4 officers, along with personnel from JSO's Community Affairs Division, Patrol Support Division, and Recruiting Unit, participated in a "Critical Conversation" event with high school students at the Potters House to build lasting relationships, foster community trust and inform students of career opportunities within the JSO.

Zone 5

During 2022, Zone 5 continued to deploy its Task Force squads to identify and arrest violent, prolific offenders. In coordination with our local, state, and federal law enforcement partners, the Zone 5 Task Force squads collectively made 584 felony arrests, 186 misdemeanor arrests, issued over 800 traffic citations, and contacted 102 gang members. They recovered 73 stolen vehicles, seized 236 illegal firearms, and seized 46 vehicles under the contraband forfeiture law. Additionally, they removed in excess of 1000 grams of marijuana, 500 grams of crack cocaine, and over 1000 grams of fentanyl from circulation, all due to proactive actions.

In 2022, Zone 5 expanded by adding six full-time bike officers to patrol the streets, engage the community, and respond to crime complaints in our neighborhoods.

As a result of several successful long-term investigations in 2021 and 2022, Zone 5 saw a year-end reduction in violent crime that was approximately 4.5% lower than 2021.

Zone 6

During 2022, Zone 6 settled into a new substation located at 1680 Dunn Avenue (Rutgers Plaza). In April 2022, Zone 6 formed a 4-officer bike unit as an additional resource to address crime within the zone. The bike unit provided a quick response to the zone's many strip malls and assisted in addressing retail theft. The bike unit also participated in several community engagement opportunities with area elementary schools.

Zone 6 officers conducted 19 community walks during 2022 and worked with community partners, such as the Northside Business Partners, and Farmshare, which helped realize a 2.26% overall reduction in crime within the zone.

City-Wide Deployments

Totals	Deployments	Felony Arrests	Misdemeanor Arrests	Firearms Seized
	1,738	263	293	43

City-Wide Calls for Service

911 & Phone Generated			MDT/Officer			Total		
2021	2022	% Change	2021	2022	% Change	2021	2022	% Change
470,650	465,140	-1.17 %	275,003	277,957	1.07%	748,311	744,558	-0.50%

MDT/Officer: Self-initiated calls generated by the officer, not dispatch.

City-Wide End of Year Tracking

Incident Category	2021	2022	Changes
Priority Violent Incidents	5,288	5,202	-1.63%
Priority Property Incidents	26,494	26,761	1.01%
Arrests	33,837	35,674	5.43%

PATROL SUPPORT DIVISION

The Patrol Support Division is made up of diverse units with a common mission to support patrol division functions and initiatives. The Division consists of 255 employees disbursed between two sections, Community Engagement and Specialized Patrol. Collectively, these sections consist of 18 different units.

Community Engagement Section

Safety & Prevention Unit

The Safety & Prevention Unit (SPU) is responsible for all aspects of Crime Prevention and School Safety Education and achieves its goals through a variety of programs and services including:

- Child safety presentations, such as “Officer Friendly,” “Stranger Danger,” and Anti-Bullying programs to public and private elementary schools, local youth groups and various organizations
- Citizen’s Academy
- Teen Driver Challenge and Police Explorers
- Sheriff’s Neighborhood Watch and Citizens Helping Improve Police Services (CHIPS)
- Crime Prevention and Senior Safety presentations local citizen, business, community, religious and education groups as well as other government agencies

The SPU is also responsible for training, managing, and supervising the School Crossing Guards (SCG), with 324 identified posts at 94 schools throughout Duval County. Members attend the monthly School Safety Committee meeting with City of Jacksonville (COJ) Traffic Engineer and Duval County School Board (DCPS). This meeting provides significant insight into the status of each post and the necessity for the removal or addition of posts.

During 2022, SPU leadership conducted 7,098 monthly inspections on the SCGs and 477 random spot inspections, to ensure compliance with FDOT requirements.

Crossing Guard Appreciation Day is declared by the Governor of Florida and is always held on the first Friday in February. The SPU prepared goodie bags for the 248 active crossing guards and hand-delivered them to each guard along with the signed proclamation from the Governor. The SPU also honored 8 crossing guards and hosted an Appreciation Luncheon, made possible through a generous \$1,200 donation from Wayne Hogan and the FOP.

Throughout the year, the SPU organized and presented 903 safety/crime prevention programs and reached more than 6,889 students and citizens of various groups and venues throughout Jacksonville. Members participated in the Mt. Herman Parade for Students with Special Needs, Harmony in the

Streets (HITS) summer camp and played in a friendly game of kickball against the Pace School for Girls.

The female officers of the SPU attended and spoke on personal safety at the Annual Ladies Day, held at Gateway Rifle and Pistol Club. Additionally, Officer Jen Robinson was featured on the Behind the Badge series presented by the Public Information Unit.

The SPU created new opportunities for engagement in 2022, encouraged collaboration, promoted open dialogue, debunked misconceptions, and built trust and familiarity. Several new initiatives and programs were successfully implemented and added to the broad spectrum of services to include:

- One Cop
- Teen Police Academy
- Girl Power: Basic Self-Defense & Personal Safety for Women and Girls
- Lights On!

The years 2020 and 2021 proved to be trying times while the SPU conducted its mission, while adhering to the ever-evolving CDC recommendations and guidelines. However, the year 2022 saw the SPU back, fully engaged, as the increases in the chart below outline.

Community Engagement Special Programs

Safety & Prevention Program Type	2020	2021	2022	+/- Difference
Annual Functions (SW-N, Jax Bar, FOP, etc.)	13	7	32	+25
Anti-Bullying	13	7	96	+89
Career Day / Safety Fairs	5	2	20	+18
Children's Christmas Party	0	0	1	+1
CHIPS Meetings	5	9	12	+3
Explorer Training and Events	41	44	80	+36
Girl Power: Basic Self-Defense	N/A	1	9	+8
Internet & Individual Safety	3	4	8	+4

Justice / McGruff	1	11	11	-
Sheriff's Watch – Neighborhood	19	11	12	+1
Officer Friendly / Stranger Danger	48	96	324	+228
One COP	N/A	195	192	-3
Personal Safety	3	9	31	+22
Read USA	-	-	29	+29
Safety Patrol Training	0	3	4	+1
School Crossing Guard Training	2	5	5	-
Senior Safety	2	10	14	+4
Shop with a Cop	2	2	2	-
Shop with Sulzbacher Children	1	1	1	-
Teen Driver Challenge	2	6	6	-
Teen Police Academy	N/A	2	2	-
Traffic Safety Meeting (School Safety Committee)	4	9	9	-
Washington DC Safety Patrol Trip	0	3	3	-
TOTAL	164	437	903	+466

Bears on Patrol

Bears on Patrol provides police officers with free teddy bears to use in cases where a child has been impacted by a traumatic incident or event. Patrol officer are given a supply of bears to place in their patrol car thanks to the generous donations of several local businesses, including Kay's Jewelers, PetSmart and the Women's Association of Realtors.

279 bears were donated during 2022, and 278 bears were distributed to patrol, detective division, PMB security officer and several elementary schools and schools for children with special needs.

CHIPS (Citizens Helping Improve Police Service)

Citizens Helping Improve Police Services (CHIPS) members are auxiliary volunteers who assist with

various programs as requested from the Community Engagement Section. All members are trained in crime prevention in a non-law enforcement capacity and work directly under the supervision of the CHIPS Coordinator. Members assist in the accomplishment of the mission of the Community Engagement Section as it pertains to crime prevention and improving community engagement.

Members are trained to conduct Sheriff's Watch crime prevention programs and prepare static displays to disseminate safety information to the public. These programs inform citizens of criminal activity and encourage their involvement in making their homes, families, and personal property more secure. They also helped to conduct citywide crime prevention maintenance programs, such as the annual Neighborhood Watch coordinator's meeting and National Night Out.

During 2022, members served as volunteer actors in multiple "Stop the Bleed" classes, which is a first responder medical aid training class. They also hosted the Citizen's Academy graduation, FOP Shop with a Cop and other community events.

Currently, there are 15 members in the program and 10 of them are active. Of the 10 active members, 7 participate monthly in their respective neighborhood watch meetings/events. Currently, 10 members are involved as advisors in the Sheriff's Watch program.

Citizen's Academy

Citizen's Academy is an 8-week course that affords citizens an opportunity to become more familiar with the nature of police work and the JSO and it improves the relationship and lines of communication with the public. Citizen's Academy is a highly sought out program, and typically garners more than 100 applicants for each class, with a maximum occupancy of 45.

During the Academy, the participants learn about the many various areas of the JSO. They tour the Police Memorial Building, Pre-Trial Detention Facility and Montgomery Correctional Center. Additionally, they see demonstrations from the SWAT and Hazardous Device Units, utilize the simulator at the Police Academy, and participate in live fire at the JSO Firing Range. They hear presentations from various units including Internal Affairs, Integrity, Narcotics, Records & ID, Communications and Crime Analysis.

During 2022, the JSO held 2 classes (Spring and Fall) with 45 participants selected to participate in each class.

Girl Power: Basic Self-Defense and Personal Safety for Women and Girls

Girl Power is an informative and hands-on class that was created to eliminate violence against women and girls and empower them to protect themselves. The program focuses on the complete well-being of women and girls and aims to provide basic self-defense techniques, increase self-confidence, and improve the overall safety of women and girls.

In 2022, The SPU held nine Girl Power classes for the public and at private organizations, including Baptist Hospital. The SPU partnered with Starbucks, the SAO, and the JSO Victim's Advocate program to offer resources and information to all participants.

Lights On!

Lights On! is a national program that promotes positive interactions during traffic stops for faulty headlights. Officers provided vouchers redeemable for free repairs of broken vehicle lights, in lieu of traffic citations. The mission is to reduce the financial burden to the owner of the vehicle, improve police-community relations, and increase public safety.

The Lights On! initiative launched after an informative press conference was held in conjunction with the Jacksonville Jaguars, the JSO, Lights On! representatives, and local participating automotive repair shops. In 2022, 744 Lights ON! vouchers were issued to citizens instead of citations.

Play Day

Annually, the SPU joins with the Veterans of Foreign Wars Post 1689 to host the Safety Patrol Appreciation Play Day for School Safety Patrols. This Play Day is a reward for the safety patrols' hard work and commitment throughout the school year.

Approximately 275 students from 19 schools attended the 2022 Play Day. The students won raffle prizes, such as bicycles and skateboards.

Safety Patrol Trip (Washington DC)

For more than 30 years, the JSO has sponsored the annual Safety Patrol Trip in coordination with Educational Tours and the Community Engagement Section. Three trips are conducted over a 3-week time span, with each trip consisting of approximately 500 students and chaperones. The trips depart on a Sunday and return on a Friday.

Since 2020, Educational Tours has sponsored 3 students attending the trip each year, in honor of Officer Tommie Tyson. Students are chosen from select Title One schools, and each demonstrated a financial need and drafted a 500-word essay titled, “What the DC Trip Means to Me.” The winners were selected by members of the SPU and notified at a ceremony at the PMB.

The first trip back to Washington D.C. since the Covid pandemic was in 2022. A total of 1,035 participants, including the 3 sponsored students, from 55 different schools, traveled on 21 coach buses as they toured the nation’s capital with no significant incidents.

Sheriff’s Watch – Neighborhood

Sheriff’s Watch Neighborhood (SW-N) is a community-based safety program organized at the request of local neighborhoods and is facilitated by the JSO Safety & Prevention Unit (SPU). The goal of SW-N is to encourage better neighbor-to-neighbor relations, emphasize safety on a community scale, enhance communications within the neighborhood, and unify neighbors to take a stand against criminal activity through the “observe and report” methodology.

In 2022, 52 new neighborhood watches were implemented and 12 were revitalized/updated, totaling 513 active SW-N programs.

Teen Driver Challenge

The Florida Sheriffs Association’s Teen Driver Challenge (TDC) was created in 2007 to address the primary factors affecting teen drivers – speeding, DUI, texting while driving, and distracted driving.

This 8-hour class consists of lecture and driving exercises, including threshold braking, cornering, backing, off-road recovery, evasive maneuvers among others. The JSO held 6 classes during the year with 33 students.

Teen Police Academy

The Teen Police Academy (TPA) is a free, week-long program for Duval County teens, ages 14 to 17 and is held during Spring and Summer Break. The TPA is a highly interactive, hands-on program that allows teens to have a behind the badge look at police operations.

The mission of the Teen Police Academy is to foster trust between teenagers and police and to form impactful, long-lasting relationships with our youth. This program provides an excellent opportunity

to engage students and increase their interest in the many aspects of law enforcement and volunteer programs. One objective of the TPA is to engage teens to get them involved in the volunteer programs available for youth and teens, specifically, the Police Explorer program. In fact, 11 of the 19 new Explorers who joined the program in 2022 attended the Teen Police Academy.

The 2022 Teen Police Academy consisted of approximately 60 teens from various demographic backgrounds who were assigned to squads with officers who served as squad leaders. They participated in daily activities such as colors, physical training, and team competitions. Additionally, they were able to participate in interactive activities with the Crime Scene Unit, SWAT, Missing Persons Unit, Corrections, Traffic Unit, Mounted Unit, Motor Unit, the State Attorney's Office, a Circuit Court Judge among many others.

OneCOP

In 2021, the JSO implemented OneCOP, an innovative program geared toward improving community safety by creating strategic partnerships between patrol officers and faith congregations within the officer's assigned subsector. Communities become safer when there are regular engagements between officers and the citizens they serve and protect, through collaboration on public safety and reducing mutual biases.

During 2022, 116 Houses of Worship of various faiths participated in the ONECOP program with 85 police officers assigned to the program. Officers attended 192 collaborative events, including Meet and Greet events, Safety Presentations, and Faith & Blue Weekend.

Police Explorer Program

The Police Explorer Program offers youth who are interested in a career in law enforcement an opportunity to acquire extensive insight into police operations. Since June 1997, the JSO has had two Explorer Posts (Post 948 and 949), which are chartered through The Boy Scouts of America.

The Police Explorer Program cultivates connections between our Explorers and their peers across the state by being a member of the Florida Sheriff's Explorer Association (FSEA). They train in law enforcement tactics, learn how to pursue leadership roles, and serve our city through community service projects. Currently, there are 32 active Explorers and they traveled to three weekend competitions and one week-long competition. They placed in the top-three in seven of eleven scenarios, including:

1st Place –Felony Traffic-High Risk

2nd Place- Crisis Intervention

3rd Place- Officer Down, Domestic Violence, UK Traffic Stops, Force on Force and Pistol 9mm

Furthermore, four Explorers earned a college scholarship and three Explorers are on track to complete the program and attend the JSO Training Academy to become Community Service Officers.

A role of the Explorers is to conduct community service assignments during the year, which includes assisting with the TPC Golf Tournament, Zone Safety Fairs, the Annual SW-N Meeting, Guns-n-Hoses, World of Nations, MLK Parade, Teen Academy, Safety Patrol Play Day, Mayor's Christmas Party, and Shop with a Cop. Additionally, the Police Explorers participated in The Player's Championship for 6 days, parking an estimated 50,000+ cars.

International Affairs Unit

The International Affairs Unit (IAU) is a non-traditional and dynamic unit within the Community Engagement Section with the mission to build trust between the non-English speaking community and the JSO through community contacts, education, and investigations. Additionally, members attended multiple webinars to aid other agencies nationwide in training on the U-Visa Petition process.

The IAU provides assistance to internal units and external agencies with matters and incidents related to the international community residing in Jacksonville.

Weekly, the IAU participates in an on-air broadcast with Norson Media Spanish language radio 92.1 Latina Jacksonville. The broadcast reaches approximately 45,000 listeners. Additionally, on a monthly basis, the IAU submits a column to Spanish newspaper, Hola, where 6,200 newspapers are distributed to promote the message of the JSO to the Hispanic community.

Members attended the annual World of Nations two-day event at Metropolitan Park where they conducted multiple refugee welcome briefings and attended the monthly Mayor's Hispanic American Advisory Board meetings.

International Affairs Service Type	2020	2021	2022	+/- Difference
Calls Received	350	230	279	+49

Citizens Contacted and Educated with Crime Prevention (Hispanic Outreach)	805	2,825	3,300	+475
Media Broadcasts (Radio & Podcasts)	45	48	51	+3
International Citizens Assisted at the PMB	34	56	42	-14
U-Visas Processed	48	75	83	+8
Aided in Detective Cases	140	140	177	+37
TOTAL	1,422	3,374	3,932	+558

Department of Public Works & Solid Waste Division

The Department of Public Works is the primary caretaker of all city-owned properties and infrastructure whose mission is to maintain and improve our city's assets with dependable and professional customer service. JSO provides one Detective to the department who is responsible for providing law enforcement assistance for criminal activity as it is related to illegal dumping, illegal disposal of hazardous materials and other illegal environmental violations. In addition, the detective investigates all waste tire disposals, waste tire haulers, tire generator store complaints, COJ I-Care complaints and landfill complaints. These investigations help to provide sound and cost-effective solid waste and recycling services for the City of Jacksonville.

Tele-Serv Unit

The Tele-Serv Unit supports the patrol division in relieving call volume by accepting citizen online reports, completing general tow reports, receiving telephone calls, and handling citizen "walk-ins" at the Police Memorial Building.

Police Athletic League (JaxPAL)

Since 1972, JaxPAL enriches the lives of children by creating positive relationships between law enforcement officers and the youth of the community through education, athletics, leadership, and outreach programs. JaxPAL provides for more than 4,700 local at-risk youth every year with approximately 7,000 hours of engagement between youth and the police.

Education Program

JaxPAL offers its students the highest quality educational support. The afterschool and summer camp programs utilize activities designed to provide mentorship, homework assistance, recreational activities, nutrition, and mental health counseling.

Afterschool Program Statistics:

- 99.6% of students maintained or increased their knowledge in math
- 96.9% of students maintained or increased their knowledge in reading
- 99.6% of students promoted to the next grade level

Teen Leadership

The JaxPAL Teen Leadership program is dedicated to ensuring that teens have the professional skills needed to become successful. They receive hands-on job training experience, participate in community service projects, attend leadership workshops, and organize their own meetings. For two consecutive years, UNF has participated with JaxPAL in a new program called Osprey PALs for students who participate in the JaxPAL leadership program. The following are Osprey PALs statistics for 2022:

- 96% teens promoted to the next grade level
- 900 hours of hands-on job experience
- 100% seniors received college and career information
- 92% seniors accepted to college or police academy

Outreach

Because JaxPAL cannot help all Jacksonville's youth at our five sites, the staff developed an outreach program designed to bring PAL's mission into the communities where it is needed the most. The following are results from these outreach programs:

- 265 backpacks given to youth and safety treats on Halloween

- 30 youth boys learned the basics and fundamentals of becoming a man
- 458 youth empowered through sports camps
- 228 families helped through Christmas for the Kids

Athletics

Participating in JaxPAL's youth athletic programs is a great way for children to develop lifelong skills. JaxPAL offers basketball, boxing, cheerleading, football, and tracking and field, to youth ages 5-18. The following are results from our athletic programs:

- 1,251 youth participated in sports leagues and camps
- 3,610 hours donated by volunteers
- 205 community volunteers (coaches, assistants, etc.)

Blight Abatement Unit

The Blight Abatement Unit facilitates the mitigation and abatement of Jacksonville's blight in coordination with the City of Jacksonville, State and Federal agencies, local businesses, and citizens. Examples of the types of blight-related activity the Blight Abatement Unit investigates include unsafe roadway solicitation practices, squatting on private property, trespassing, nuisance properties, and drug/alcohol interventions with transients locked into a desperate lifestyle.

The Blight Abatement Unit coordinates the removal of tons of garbage and rubbish on city right-of-ways that create health hazards and visual blight. The Blight Abatement Unit partners with the Solid Waste Division litter crews, JSO Corrections inmate crews, and Florida Department of Transportation maintenance contractors to provide a more welcoming and pleasant community for the citizens of Jacksonville.

Sheriff's Watch – Apartment Unit

Sheriff's Watch – Apartments is a voluntary partnership between the Jacksonville Sheriff's Office and apartment property managers, owners, staff, and residents. The goal is to provide a coordinated effort among all parties, to engage residents, management, and the police to help them create a residential community committed to safety. The program offers training to management and staff. Sheriff's Watch – Apartment coordinators are assigned to help facilitate the flow of information among each community's participants.

JSO Sheriff's Watch Apartment Unit officers are also partnered with Jacksonville's Charter Schools and proactively address and monitor any potentially threatening situations in accordance with school safety guidelines. The goal of the Sheriff's office efforts is the prevention and mitigation of an active threat to a school. This is accomplished primarily through emergency/monthly meetings with school administrative staff in accordance with Florida statutes. Additionally, the physical security of the school is assessed annually as a coordinated effort between JSO, JFRD, Duval County School Board, and each charter school.

Safe Parks Unit

The mission of the Safe Parks Unit is for safety and security coordination for the nearly 400 parks and 125 square miles of preservation land in the City of Jacksonville. Thirty-Eight park sites in Jacksonville have law enforcement officers that live on the property. Twenty-Three community and park safety meetings were organized and held by the Parks Unit Officer in 2022. The Parks Unit Officer also coordinates law enforcement matters with other city departments that support quality access to city parks.

SPECIALIZED PATROL SECTION

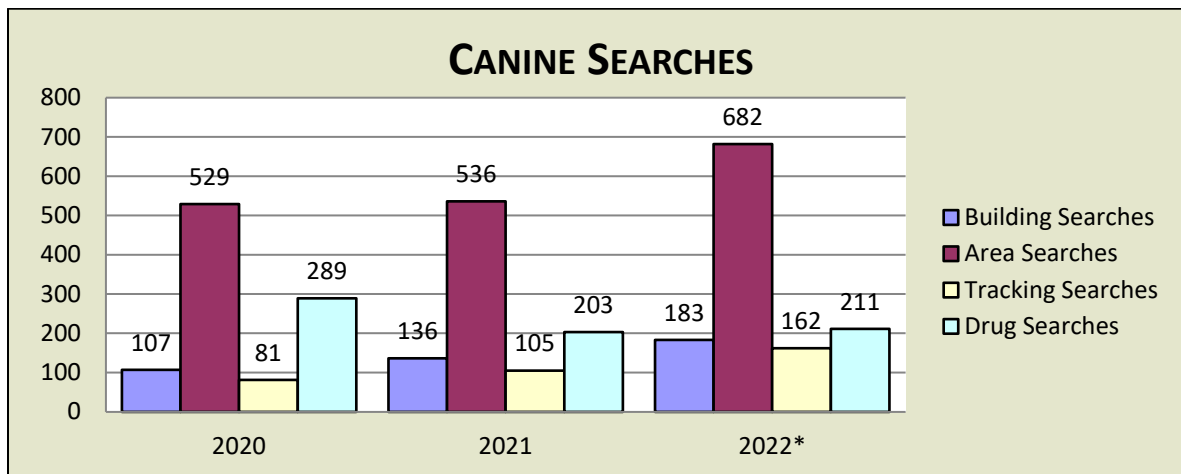
Aviation Unit

In 2022, the Jacksonville Sheriff's Aviation Unit logged 1,400 helicopter flight hours and handled or supported ground units on 1580 dispatched calls, 716 on-view calls for police service, and 12 Out of County Requests. The Jacksonville Sheriffs Aviation Unit operates 2 Bell 407Gxi's and 1 Bell 407, which are all equipped with state-of-the-art equipment that enhances efficiency, safety, aerial assessments during natural disasters and special operation missions. The aircraft are flown by two pilots and carry four passengers, with top speeds of 135 MPH and fuel endurance of 3.5 hours. The aircraft also participate in community events such as school tours, youth camp, young aviator meet and greets, and other community events that allow citizens to have one-on-one interactions with the pilot(s) while observing the aircraft.

Canine Unit

The JSO Canine Unit consists of 22 operational patrol dogs. In 2022, the Canine Unit facilitated the seizure of \$114,231 in US currency obtained or utilized during illegal narcotics transactions. JSO canine officers conducted 30 community demonstrations of Canine Unit capabilities and nearly 11,000 hours of formalized training. Officers assigned to the Canine Unit handled over 1,700 dispatched

calls-for-service and conducted 75 protective and investigative explosive sweeps while fulfilling numerous Mutual Aid requests throughout the year. The Canine Unit was directly responsible for a total of 625 suspect apprehensions. One new canine, a Bloodhound named Patriot, was added to the unit in 2022.



**In 2022, the Canine Unit also conducted 179 Explosive Searches*

Mounted Unit

The Mounted Unit currently has six Police Service Horses and is staffed with four Mounted Officers and one Sergeant. The Mounted Unit engaged in all major 2022 events at TIAA Stadium to include Jacksonville Jaguar football games, the annual Florida/Georgia football game, the TaxSlayer Gator Bowl, and several concerts. Furthermore, the Mounted Unit responded to numerous endangered missing persons incidents that required a search by officers on horseback and assisted on multiple woodland searches to locate outstanding suspects. Over 40 school and community group demonstrations were performed throughout the year. Lastly, the Mounted Unit continued joint training with the Mobile Field Force unit focusing on executing formations and cavalry tactics.

Specialized Traffic & Traffic Enforcement (East/West) Units

The Traffic Enforcement Units consists of 4 squads for Traffic-East and 4 squads for Traffic-West, with each squad made up of traffic officers and Community Service Officers (CSO). These squads handle city-wide traffic-related functions including educating the public on traffic laws, enforcing traffic laws, conducting traffic crash investigations, working special events, and optimizing traffic flow in partnership with the city's Traffic Engineers. The Specialized Traffic Unit consists of 2 motorcycle squads, as well as 2 DUI squads. The focus of this unit is both to educate motorists and enforce traffic

laws aimed at decreasing traffic fatalities and serious injury crashes throughout Jacksonville. In 2022, DUI arrests increased by 10.88%, while traffic fatalities decreased by 16.59%, from 205 in 2021 to 171 in 2022.

Citations	2021	2022	% Change
DUI	2,331	2,611	+12.01
Traffic	121,103	104,643	-13.59
Warning	84,952	109,917	+29.39
Total	208,386	217,171	+4.22

Offender Tracking Unit

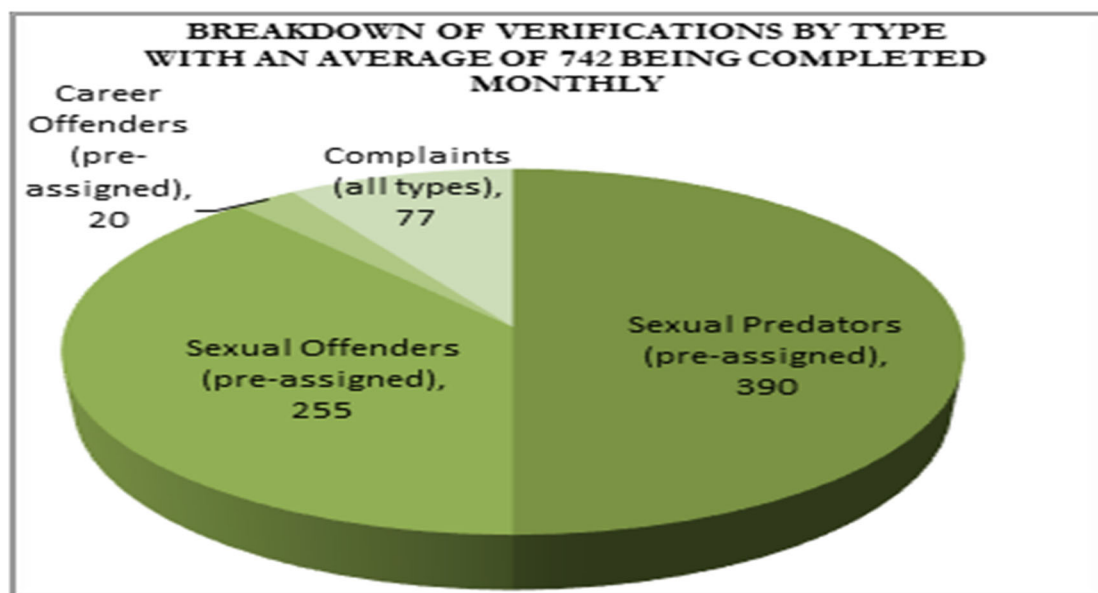
The Offender Tracking Unit (OTU) is staffed by 1 lieutenant, 2 sergeants, 13 detectives, 1 OTU Liaison Coordinator, and 1 Clerical Support Aide III. In 2022, OTU detectives monitored approximately 2,520 sexual predators and offenders and 242 career criminals annually for a total of 2,762.

Working with local law enforcement agencies, the Florida Department of Law Enforcement (FDLE), and the U.S. Marshals, the OTU monitors and arrests suspects that violate the registration laws within the state. In 2022, detectives conducted 7,532 verifications of sexual predators, and offenders. OTU detectives contacted and verified an average of 390 sexual predators monthly and verified 3,071 assigned offender verifications in 2022. In addition to monthly verifications, detectives are also assigned complaints and information verification requests such as address verifications when subjects move or internet investigations involving social media.

Municipal Ordinance 685.104 restricts sexual predators and offenders from participating in certain events where children are present. Halloween is the most well-known day for the ordinance's enforcement. The OTU conducted a city-wide deployment on October 31, 2022, to ensure that Duval County sexual predators and offenders were in compliance with Municipal Ordinance 685.104. Prior to the holiday, a large media campaign was conducted to educate the public and make the offenders aware of the upcoming enforcement action. On the holiday, 1,770 Sexual Offenders and Predators were checked to ensure compliance with the municipal ordinance. One arrest was made because of a violation of the municipal ordinance.

Management of Criminal Investigations

In 2022, the Management of Criminal Investigations (MCI) officer also served as the State Attorney's Office liaison. This officer predominantly assisted with maintaining information for Juvenile Civil Citations and tracking reports of violations of Domestic Violence Injunctions, to ensure the reports were assigned for investigation. Additionally, the MCI officer tracks information for the Teen Court program and ensures that items in the e-Warrant Arrest Warrant Checklist database are completed by submitting officers. This position is staffed by one officer.



Risk Protection Unit

The Risk Protection Unit (RPU) facilitates the process of seeking and executing risk protection orders (RPOs) for the Jacksonville Sheriff's Office. The RPU is staffed with one sergeant, five full duty detectives and one light-duty detective. In 2022, the RPU investigated 927 potential cases for RPOs with 47 RPOs obtained and served from those cases. During 2022, 13 firearms were transferred to 3rd party persons and 54 firearms were seized and placed in the property room.

Civil Process Unit

In the 2022 fiscal year, the Civil Unit processed 34,493 writs: 14,938 were Enforceable Civil Process and 19,555 were Non-Enforceable Civil Process. The Civil Unit is responsible for collecting and

issuing receipts for appropriate fees for service, which are recorded and deposited with the Tax Collector's Office. The total amount of proceeds collected in the 2022 fiscal year was \$859,396.01

Note: \$53,560.00 in Sheriff's Office fees were waived per the instructions of the Courts.

Police Auxiliary Section

In 2022, the Police Auxiliary Unit was comprised of 78 Auxiliary Officers, commanded by a Captain and supervised by four lieutenants and eight sergeants.

The officers in the unit are required to work 60 hours per quarter (240 hours per year). The Auxiliary Unit volunteered a total of 20,500 hours in 2022 compared to 19,842 hours in 2021. This equated to a savings of approximately \$1.3 million dollars in manpower costs for 2022. Number of Auxiliary Patrol Rides for 2022 was 430.

SPECIAL EVENTS DIVISION

Special Events Unit

The 19 employees of the JSO Special Events Unit ensure appropriate staffing of police personnel at city permitted special events for parades, concerts, and holiday festivities. The Special Events Unit managed 14 stadium events for the Jacksonville Jaguars as well as other yearly activities. In 2022, the Jaguars hosted two pre-season home games and eight regular-season home games.

In 2022, the Special Events Unit was also involved in the planning and delivery of the following events:

- On February 5th, 2022, the 46th Annual Gate River Run started and finished at TIAA Bank Field. There were over 17,000 participants for the annual event.
- On March 19th, 2022, Jacksonville played host to the Monster Truck Jam, located at TIAA Bank Field. There were over 35,000 fans in attendance for the annual event.
- On October 15th, 2022, Jacksonville hosted the Bethune Cookman vs Jackson State football game at TIAA Bank Field. There were 35,000 in attendance.
- On October 29th, 2022, Jacksonville hosted the Florida vs Georgia football game at TIAA Bank Field. There were 65,000 in attendance.

- On December 30th, 2022, Jacksonville hosted the Tax Slayer Bowl at TIAA Bank Field. There were 55,000 fans in attendance.

Emergency Preparedness Unit

The Emergency Preparedness Unit (EPU) provides logistical support for the agency at pre-planned events and unplanned incidents. EPU personnel also respond to critical incidents to fill key incident management team (IMT) roles. EPU works with other city departments, non-governmental organizations, regional agencies, federal and state partners in planning and preparing the city's response to all natural and man-made hazards. Personnel in EPU also provide training for a variety of FEMA courses at the city, state, and national levels. Additionally, the EPU helped facilitate Active Assailant training for other agencies and businesses, which included a large-scale school shooting exercise with the Duval County School Board Police and JFRD.

During 2022, officers assigned to the EPU provided incident management assistance at 34 pre-planned events and responded to 21 unplanned callouts. The unplanned callouts include two Hurricanes, Ian and Nicole, for which the EPU filled critical IMT roles with the City to help successfully manage the events. Additionally, the EPU coordinated the filling and support of Officers deployed for multiple Statewide Mutual Aid requests from the State EOC. These Officers filled positions at multiple disaster areas as well as State EOC positions. Most of the unplanned callouts involved missing and endangered persons. During these callouts, the EPU utilized the Missing Endangered Person Search and Rescue (MEPSAR) concept, a proprietary process it developed in conjunction with Missing Persons and JFRD. The success of MEPSAR has resulted in numerous requests to share and teach this process to other agencies. The EPU strives to continuously improve, and during 2022 facilitated 11 training opportunities and attended 9 training classes.

Additionally, the EPU assists the Real Time Crime Center (RTCC) with the deployment and maintenance of the License Plate Reader (LPR) trailers. During 2022, the EPU Officers were requested to deploy the LPR trailers to 42 locations.

Secondary Employment Unit

For 2022, a total of 305,358 secondary employment hours were billed to vendors who requested law enforcement services from off-duty Jacksonville Sheriff's Office Police Officers or Community

Service Officers. Secondary employment augments the daily level of police services at numerous locations in the community. Moreover, a significant portion of the administrative fee required by municipal ordinance for secondary employment is donated to the Police Athletic League (PAL) to benefit the youth of our community through enriching after-school programs. In 2022, this amount was \$161,777.28.

Honor Guard

The Honor Guard is a precisely trained group of thirty-five men and women from Police, Corrections, and Police Auxiliary who provide an appropriate tribute to fallen officers at funerals and other ceremonies. In 2022, the Honor Guard participated in 44 funerals, viewings, and memorial services along with 49 color guard presentations. Included in the 93 services performed by the Honor Guard, there were 12 services for other jurisdictions and 7 with the Jacksonville Fire and Rescue Department (JFRD).

Mobile Field Force

The mission of the Mobile Field Force is to be a force multiplier for incidents involving civil unrest, missing person searches, and storm operations. Members assigned to Mobile Field Force have specialized training to include less-lethal, chemical munitions, and missing person searches.

The JSO Mobile Field Force is staffed by a total of 83 members to include officers, supervisors, and command staff. The Mobile Field Force has also been augmented by the Bike Response Team, which consists of 50 officers and supervisors with specialty bike training for civil unrest response.

In 2022, officers from the JSO Mobile Field Force assisted the citizens in Ft. Meyers for approximately 2 weeks after Hurricane Ian.

The JSO Mobile Field Force continues to train and prepare its personnel to respond to a variety of incidents.

2022 Activations:

- Missing Persons Searches: 6
- Protests: 4
- Hurricane/Storm Operations: 2
- Total Activations: 12

**DEPARTMENT OF
INVESTIGATIONS AND
HOMELAND SECURITY**



**2022
ANNUAL REPORT**

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INVESTIGATIONS DIVISION

MAJOR CASE SECTION

HOMICIDE UNIT

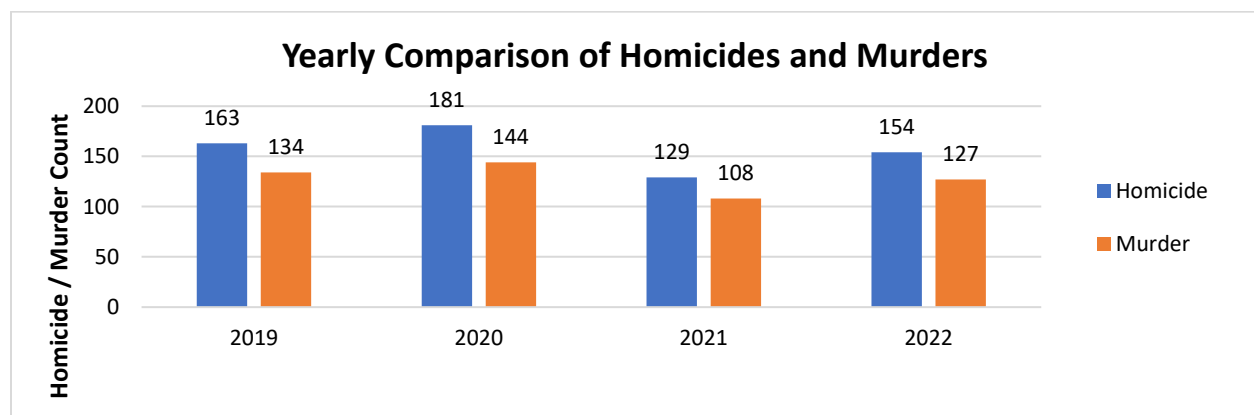
The Jacksonville Sheriff's Office Homicide Unit is staffed by 1 lieutenant, 6 sergeants and 24 detectives and is tasked with investigating all unnatural deaths occurring in Duval County.

During the 2022 calendar year, there were 127 murders classified, compared to 108 murders in 2021, a 15% increase. It should be noted, in 2022 delayed deaths began being accounted for in the calendar year they occurred. This resulted in two homicides being added to 2021 totals. For 2022 the number of homicides increased 19%, from 129 homicides in 2021 to 154 homicides in 2022.

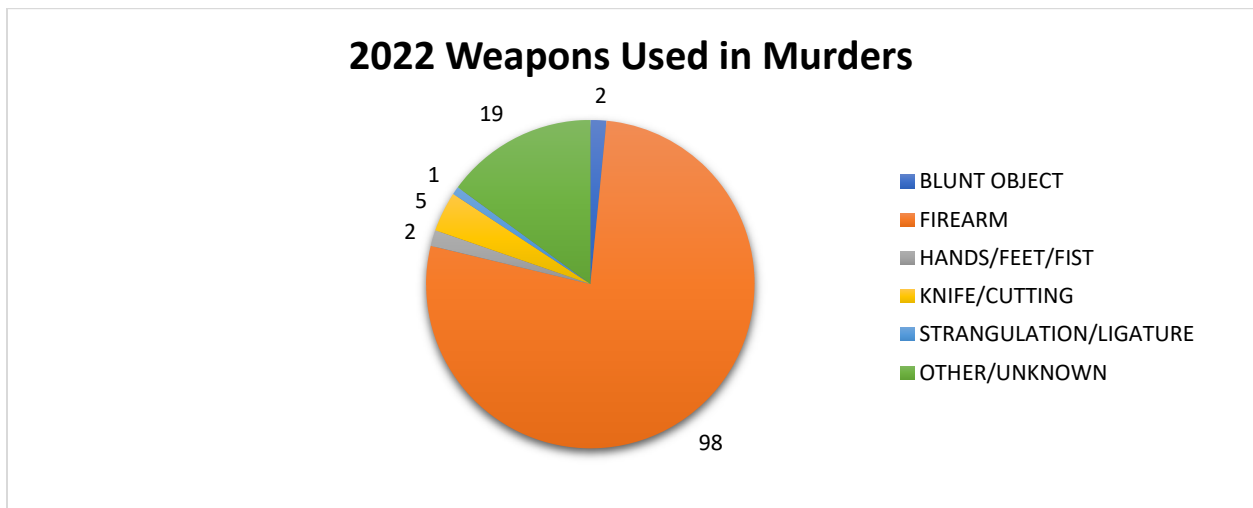
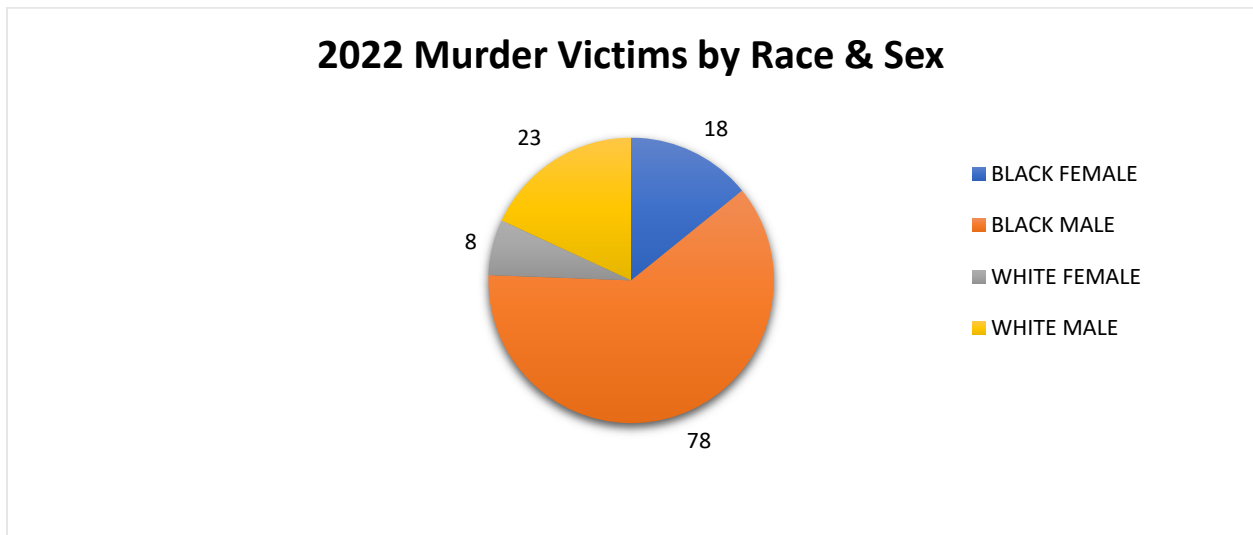
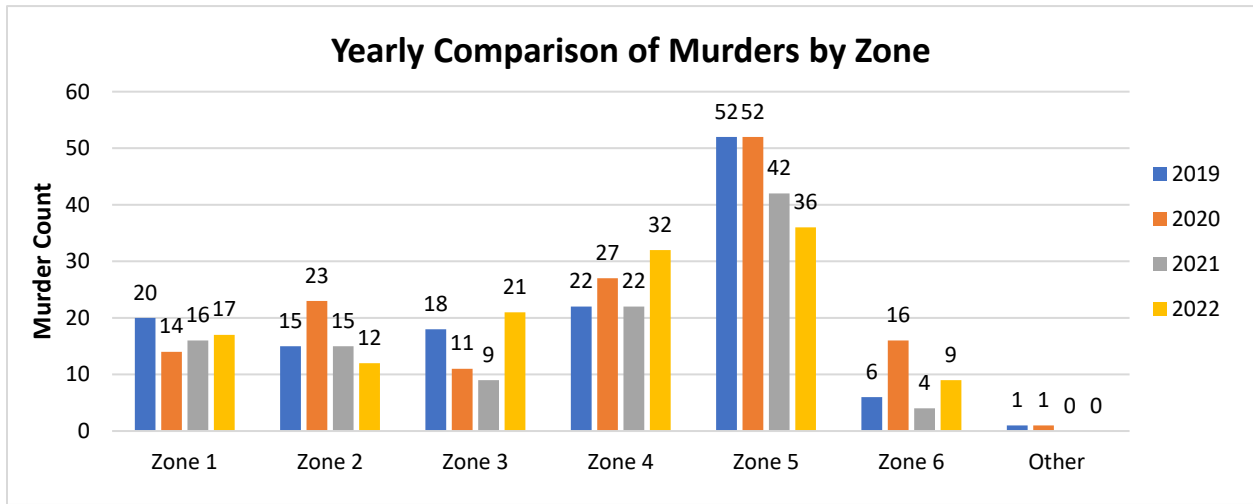
The UCR (Uniformed Crime Reporting) 2019 national average clearance rate for cities with similar populations was 54.7%. The Jacksonville Sheriff's Office UCR clearance rate in 2022 was 60%. JSO will no longer report UCR clearance rates to the State of Florida, instead we will now report based on NIBRS/FIBRS (National Incident Based Reporting System/Florida Incident Based Reporting System).

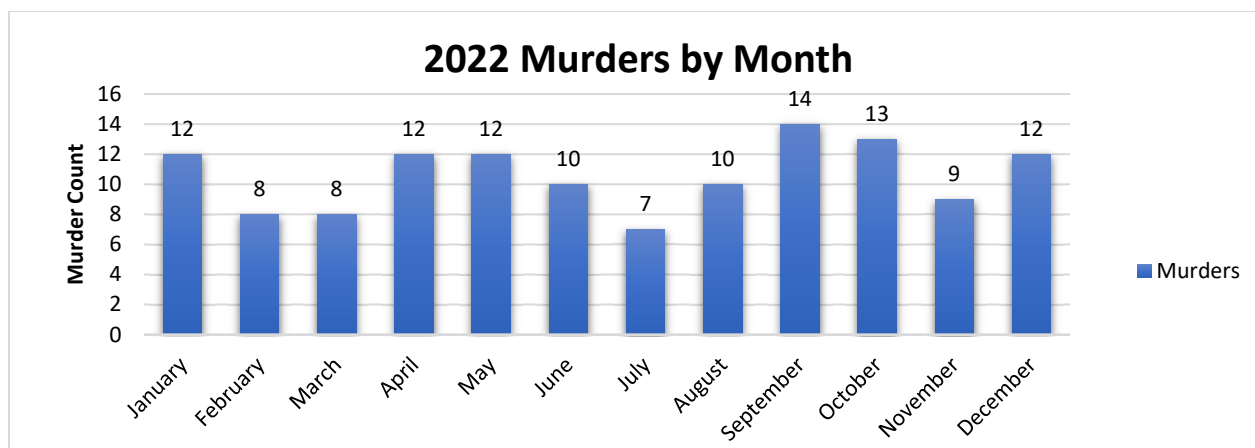
Per our NIBRS/FIBRS submissions, The Jacksonville Sheriff's Office Homicide Unit murder clearance rate for 2022 was 50%. NIBRS/FIBRS clearance rates are based on the calendar year the crime occurred unlike UCR which placed the clearance on the year the arrest occurred. Unlike with the UCR clearance used in prior years the clearance rate for 2022 will rise as arrests are made for murders which occurred in 2022.

Four-year comparison of homicides and murders:



Four-year comparison of murders by zone:





COLD CASE UNIT

The Cold Case Unit is staffed by one sergeant, five detectives and two civilian logistical and technical support officers (LTSO). Cold Case Unit personnel conduct follow up investigations on unsolved homicide cases in which the original lead detective and his or her partner are no longer working in the Homicide Unit. In addition, Cold Case Unit personnel investigate officer involved shootings (OIS), in custody deaths and potential child abductions as a part of the region’s Child Abduction Response Team (CART).

In 2022, Cold Case Unit detectives initiated the review of 34 unsolved cold cases for possible solvability factors and efforts to bring those cases up to today’s current investigative standards. The Cold Case Unit also responded to 39 officer related callouts, which included twenty (20) in custody investigations, twelve (12) Officer involved shoots and hits, two (2) Officer involved shoots and misses, four (4) non-firearm related incidents and assisted with a Duval County School Board Police OIS. Additionally, the Cold Case Unit responded to five (5) incidents that met the criteria for CART response for assistance.

Comparing 2022 statistics against 2021 numbers revealed detective-initiated reviews of unsolved cases decreased by 17% (41 in 2021) and response to officer related callouts increased by 44% (27 in 2021). In custody death investigations increased by 54% (13 in 2021), Officer involved shooting (hits) investigations increased by 140% (5 in 2021), Officer involved “shoot and miss” investigations decreased by 67% (6 in 2021) and all other Cold Case officer related responses (including outside agency assistance) increased by 67% (3 in 2021). Regarding CART related responses, incidents meeting criteria decreased by 17% (6 in 2021).

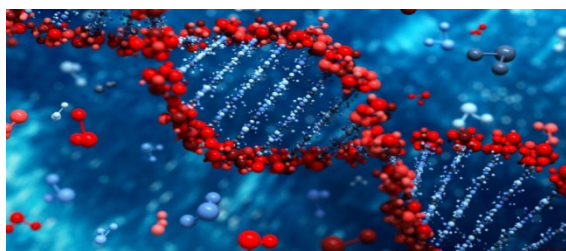
Of note was the clearance of a 42-year-old unsolved murder. On March 24, 1980 victim Carol Barrett was found deceased in a ditch along I-95 just south of Pecan Park Road. After years of leads that were dead ends, detectives uncovered a sketch of the suspect, matching it to an inmate incarcerated in California serving a life sentence. JSO detectives traveled to California in September 2022 to interview the suspect. The interview revealed he was responsible for Carol Barrett's death.

2022 Cold Case Unit Operations

Throughout this reporting period, the Cold Case Unit has furthered community partnerships with the non-profit organization, Project: Cold Case®. This partnership highlights a working relationship with the survivors of families that have been affected by unsolved cases. This nationwide organization is based here in Jacksonville, Florida. Their organization includes an extensive database of unsolved cases; they aid in spotlighting these cases and help by providing funding for private lab testing. Our Cold Case Unit, sit on the Florida Sheriff's Association Cold

Case Commission. A statewide commission designed to tap into resources and establish a vital line of communication throughout the state of Florida when it comes to cold cases. For additional details on Project: Cold Case see projectcoldcase.org.

In 2022, the Cold Case Unit continued its participation in the Sexual Assault Kit Initiative (SAKI) grant in partnership with the State Attorney's Office for the 4th Circuit. This grant allowed for additional DNA testing specifically targeting non-shooting related homicide cold cases.



The Cold Case Unit continues its work in the area of DNA Genealogy testing. Highlighting the partnerships with outside entities, our Cold Case Unit has working relationships with the Florida Department of Law Enforcement, DNA Labs International, Parabon Snapshot Advanced DNA Analysis, Bode Technology and Othram Forensic Testing.

Members of the Cold Case Unit received additional training and certification through the Force Science Institute. This training encompasses 40 hours of intensive instruction involving the science behind human behavior and performance during force encounters.



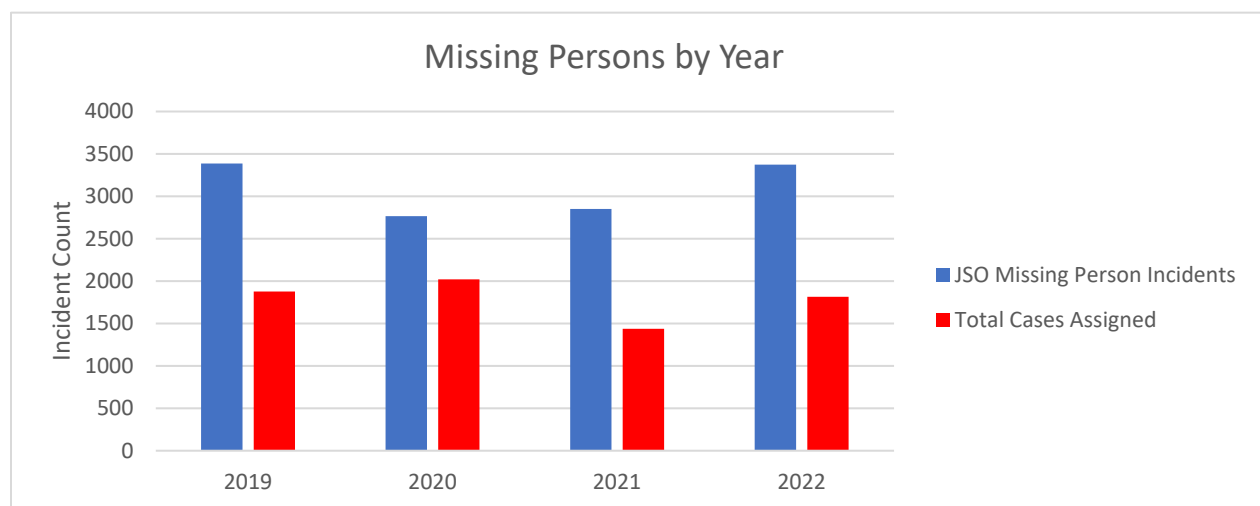
Project: Cold Case

MISSING PERSONS UNIT

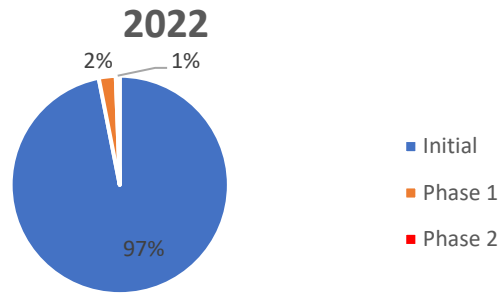
The Missing Persons Unit is under the command of the Robbery Unit Commander. The Missing Persons Unit is currently staffed with one sergeant, six detectives, one full time light duty officer, and one LTSO.

During 2022, the Jacksonville Sheriff's Office investigated 3,372 missing person incidents, an increase of 18.31% in total incidents reported as compared to 2021. Of that total, 1,814 cases were assigned to the detectives of the Missing Persons Unit for follow-up investigation, an increase of 26.2% as compared to 2021. A total of 2,462 initial searches, 64 Phase 1 searches, and 15 Phase 2 searches were conducted. Phase 1 is the beginning of the partnership between JSO and JFRD, bringing them in to assist with canvassing and searching for someone that is possibly still mobile in the environment. Phase 1 begins when all efforts in the initial Patrol response search have been completed. Phase 1 is a "quick and hasty" search utilizing incoming resources to search an expanding area in an attempt to locate the subject quickly based on known factors.

Phase 2 begins when the investigation determines the subject is not likely to be mobile and a maximum travel radius has been established. Phase 2 is boots on the ground searching everything and everywhere for the lost individual.

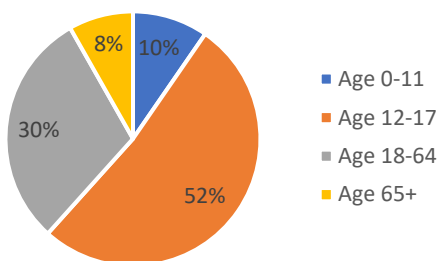


Missing Persons Search by Phase

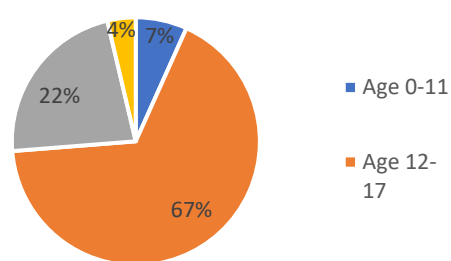


The largest group of persons reported missing was females in the category of 12-17 years of age. The second largest number was males in the same age category. This age group accounted for 60% of all missing persons, up from 56% in 2021.

Ages of Missing Males

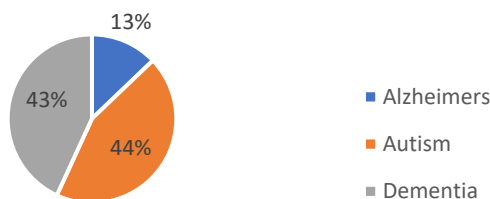


Ages of Missing Females



Of those reported missing in 2022, 2,143 were runaways. Among the missing persons with mental illnesses, 106 had autism, 104 had dementia, and 31 had Alzheimer's disease.

Missing Persons with Alzheimer's, Autism, or Dementia



Missing Endangered Persons Search and Rescue (MEPSAR) is a collaboration between JSO and the Jacksonville Fire Rescue Department (JFRD) to search for missing persons that meet certain requirements (tender age-11 and under, Alzheimer's, dementia, autism, or other critical conditions). MEPSAR consists of four phases: Initial search, Immediate search, Phase 1 search and Phase 2 search.

To aid in the physical search for a missing person, MEPSAR uses statistical and investigative data to create areas of high probability to search. Searchers utilized the web-based SARTOPO mapping program to plan and track physical searches.

In thirteen (13) of the fifteen (15) MEPSAR Phase 2 searches, the victim had a diagnosed mental illness. Of the fifteen (15) Phase 2 searches, three (3) victims were diagnosed with Alzheimer's, three (3) with autism, four (4) with dementia, two (2) with schizophrenia, and two (2) were under the age of 11. The age range of those with Alzheimer's disease, dementia, or schizophrenia was between 61 and 82 with the average being 75 years of age. The age range of those with autism was between 19 and 23 with the average being 21 years of age.

In 2022, The Jacksonville Sheriff's Office has also begun to bring online two programs, featuring specialized equipment, which are expected to aid in the search for and safe return of individuals with a medical diagnosis which make them especially vulnerable to being reported missing and endangered.

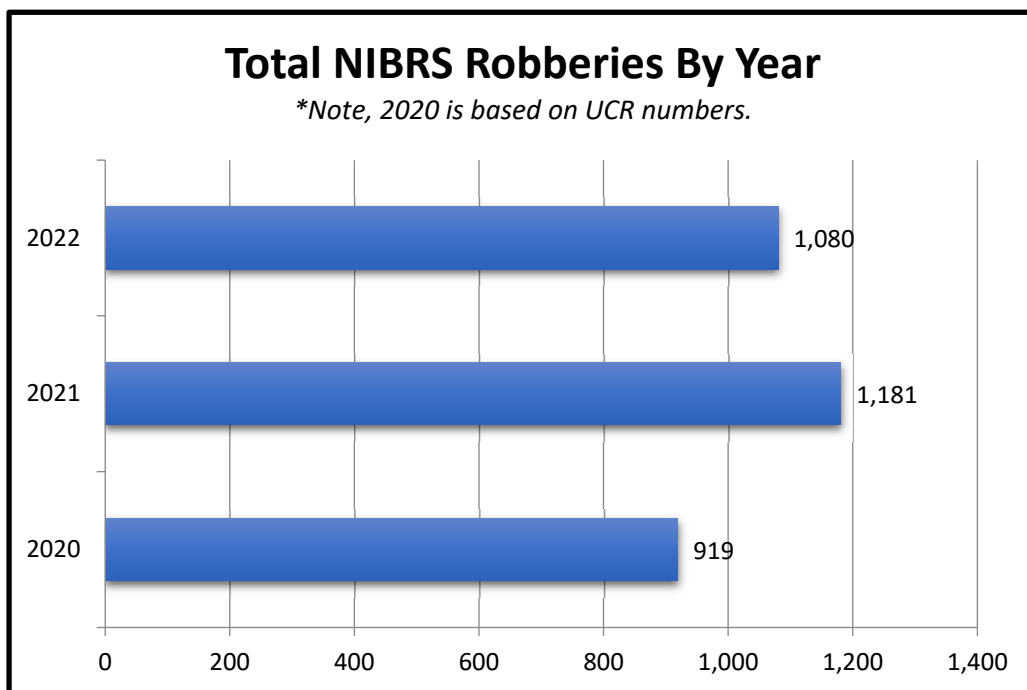
In 2022, The Jacksonville Sheriff's Office began laying the groundwork for the Care Trak program. The Care Trak program is designed to utilize wearable, electronic radio frequency trackers attached to individuals who have previously been reported missing and endangered. The radio frequency tracker devices can be located through specialized equipment, purchased by the Jacksonville Sheriff's Office upon a wearer being reported missing. This program, expected to be operational prior to Summer 2023, will be voluntary and offered to those individuals identified through multiple incidents of being reported missing to the Jacksonville Sheriff's Office.

The Missing Persons Unit was selected to participate in a Scent Preservation Kit program that is financially supported through the State of Florida Appropriation Project Bill 3763, *Alzheimer's Project, Inc.-Bringing the Lost Home*, which provides funding for the Scent Preservation Kit program. This funding allowed the Jacksonville Sheriff's Office to access one thousand (1,000) scent preservation kits, to be deployed to those individuals who meet have been diagnosed with autism, dementia, Alzheimer's etc. The scent preservation kits are designed to store the scent of an individual who may

potentially be reported as missing due to their previously diagnosed medical condition. The scent kit would then allow for a police service dog the ability to potentially track the missing person based on the contents of the scent preservation kit.

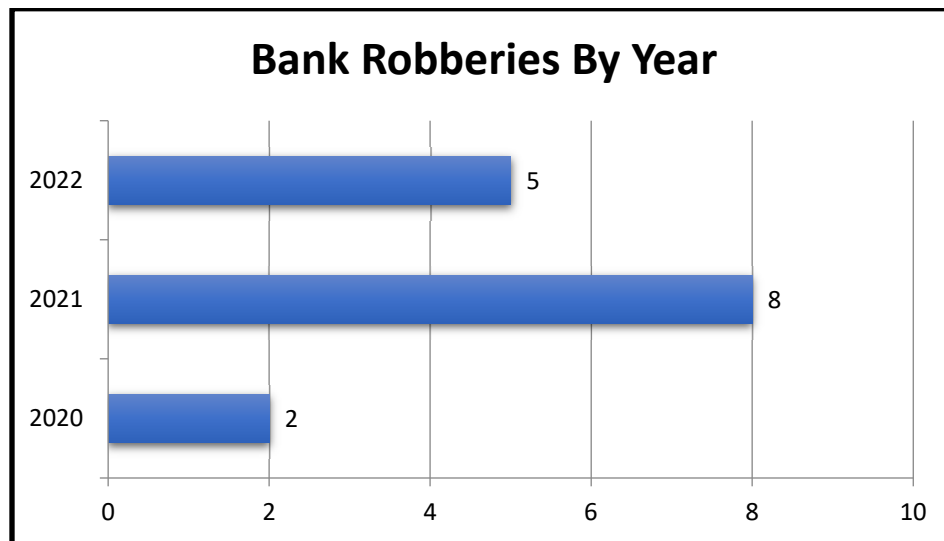
ROBBERY UNIT

The Jacksonville Sheriff's Office Robbery Unit is staffed with one lieutenant, two sergeants, fourteen detectives, and one civilian. The Robbery Unit has primary investigative responsibility for all manner of robberies reported to the Jacksonville Sheriff's Office including, robberies to individuals, home invasion robbery, carjacking, business robbery and robberies of financial institutions.



In 2022, the Jacksonville Sheriff's Office Robbery Unit investigated 1,080 cases, which represents an 8.5% decrease from the 1,181 cases investigated during the 2021 calendar year. The Robbery Unit clearance rate for 2022 was 33%. The latest available national average clearance rate from 2021 was 23.5%. Note, the reported numbers for the calendar year 2020 reflect the requirements and classifications of UCR, whereas the reported numbers for the calendar year 2021 and 2022 reflect the requirements and classifications of NIBRs. NIBRs includes statute 812.015(6) as a commercial robbery, but UCR does not.

There were five (5) robberies to financial institutions in 2022. This is a 37.5% decrease compared to the eight (8) cases in 2021. All five (5) cases were cleared by arrest.



The Robbery Unit conducted three (3) stakeout operations in 2022 in response to series of robberies. Operation Green Laser in February 2022, Operation Rookie in March 2022 and Operation Smoking Gun in August and September 2022. Two of these operations resulted in the arrest of the target suspect and the third resulted in a positive identification of the suspect through additional investigative means.

SPECIAL ASSAULT UNIT

The Special Assault Unit is comprised of one lieutenant, four sergeants and twenty-eight detectives. Twenty-two detectives are in an active rotation and being assigned cases, one detective is assigned to InVEST (Intimate Violence Enhanced Services Team) and one detective is on light-duty. Four detectives and one civilian are assigned to the Sexual Assault Kit Initiative (SAKI) and there is one administrative assistant. All allegations of felony sex crimes (including sexual battery, lewd and lascivious assault on a minor, molestation, pornography, etc.), aggravated child abuse, aggravated elderly abuse, and criminal sexting are investigated by the Special Assault Unit. The SAKI detectives spend their time following up on previously submitted sex kit CODIS hits. They also collect lawfully owed DNA from offenders who did not provide DNA at the time of booking when required by law. The InVEST detective reviews all domestic violence reports and identifies high risk victims who are offered services and assistance.

During 2022, the Jacksonville Sheriff's Office received a total of 3,328 cases involving potential sex

crimes, child abuse/neglect, or elder abuse/neglect. This is a decrease of 765 reported cases, or - 18.69%. In 2021, a total of 4,093 cases were reported. The sex crimes clearance rate for 2022 was 37.03%, while the most recent national average was 21.72% in 2021.

In 2022, there were 2,537 Information Reports routed to the Special Assault Unit. 94.68% of these reports remained classified as Information Reports, or 2,402. Of the remaining reports, 3.04% were classified as Sexual Battery/Rape, 1.42% were classified as Lewd Offenses, and .87% were classified as Other (i.e., Aggravated Battery, Child Abuse/Neglect, Child Pornography).

Classified Information Reports	Cases	Percent
Information	2,402	94.68%
Sex/Rape Battery	77	3.04%
Sex/Lewd	36	1.42%
Other	22	0.87%
Total	2,537	100.00%

Sexual Battery/Rape

In 2022, there were 426 sexual battery incidents reported to JSO as compared to 474 sexual battery incidents reported in 2021. This is a decrease of -10.13%. There were 53 arrests for sexual battery for the 2022 incidents.

Total Number of Incidents	426
Cleared by Arrest	53
Exceptionally Cleared	13
Information Report Closed	0
Remaining Incidents Case Suspended / Not Cleared	360
Known Suspects	258
Unknown Suspects	102

Arrests

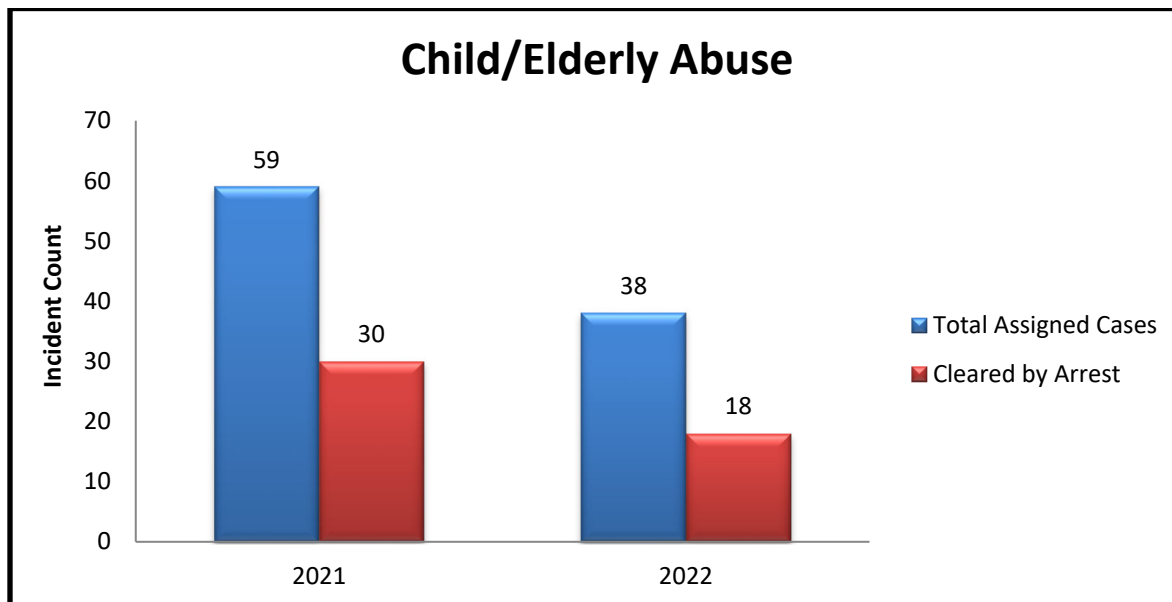
Of the total number of sex crime incidents, 12.44% were cleared by arrest. Of these arrests, 8 involved juvenile sexual battery suspects and there were 7 incidents involving groups or multiple perpetrators compared to 14.1% cleared by arrest in 2021. Of those arrests, 14 involved juvenile sexual battery suspects and there were 2 incidents involving groups or multiple perpetrators.

Lewd and Lascivious Incidents

In 2022, there were 327 reported Lewd and Lascivious incidents, totaling 444 offenses. There were 95 arrests made from these cases.

Child Abuse and Elderly Abuse

During 2022, Special Assault Unit personnel were assigned to investigate 38 reported cases involving child abuse/neglect or elder abuse/neglect. This is a decrease of -35.59% from the number of assigned cases from 2021, during which 59 cases were investigated.



Intimate Violence Enhanced Services Team (InVEST)

Domestic violence is another offense that the Special Assault Unit addresses through InVEST. The InVEST Unit is currently staffed with one detective, who is supervised by one of the sergeants of the Special Assault Unit.

The InVEST program is a collaboration of the Jacksonville Sheriff's Office, Hubbard House, the State Attorney's Office, the Florida Department of Children and Families, and the City of Jacksonville's Social Services Division. On a daily basis, InVEST program personnel review all intimate partner domestic violence reports, looking to identify those cases with an increased likelihood of a fatality. All members of the InVEST program assist in determining if a case qualifies for the InVEST services. For a domestic violence case to qualify for the InVEST program, it has to meet certain criteria: *The relationship between the victim and suspect must be intimate in nature and the police report or referral must contain one*

or more lethality factors such as, but not limited to, the use of weapons, broken bones, hospital visits, burns, threats to kill with an action plan, and multiple violent incidents.

In 2022, there were 9,291 reported incidents involving some form of domestic violence. Of these reports, there were 7199 intimate domestic violence reports and 2092 non-intimate partner reports. The InVEST team evaluates each case for potential lethality by utilizing a Threat Assessment Checklist. The team identifies victims who are at a high risk for lethality and offers enhanced services. Based on a thorough review of all the reports in 2022 by InVEST personnel, 738 potential clients were identified as “high risk” victims in potentially lethal relationships and those victims were offered enhanced services. Of this number, 101 victims accepted the services of the InVEST program and became clients. Over the history of the program, none of the InVEST clients have been killed as a result of intimate partner domestic violence.

VICTIM & WITNESS SERVICES UNIT

The Jacksonville Sheriff's Office Victim & Witness Services Unit (VWSU) helps to mitigate trauma through positive interactions with crime victims, witnesses, homicide survivors and their families. The VWSU provide the first point of contact for victims by phone, on-scene, and in-person providing trauma informed crisis-intervention, emotional support and referrals all done using a victim centered approach.

In 2022, The Law Enforcement Victim & Technical Assistance (LEV) Grant issued by the Office of Victims of Crime (OVC) came to end. Thanks to the grant, three needs were identified and fulfilled- staffing, grief counseling, and transportation. To elaborate further, one of the victim advocates funded by the LEV grant transitioned seamlessly under the VOCA grant. The grant backed and paid for grief counseling for survivors of homicide. Every family of a homicide received six paid individual sessions, three family sessions in addition, six support group sessions either virtual or in person. Survivors included spouses, partners, children, or family members residing with the victim at the time of their death. An estimated sixty-four families received grief counseling and though their loved one will never be replaced grief counseling gave them a safe space, to mourn and at the same time create healthy coping mechanisms to move past their pain. Finally, approximately seventy (70) three-day bus passes were provided to victims who shared their difficulty in getting to community agencies when referrals were made. This service removed the barrier of lack of transportation.

There was a significant increase in the number of Hispanic victims receiving services in 2022 from VWSU. The ability to establish rapport and provide direct services to avoid misunderstandings, or misinterpret a response is crucial to victims of this populace. The data below captures the information collected for each category:

Direct Services provided in-person, phone, assigned cases 5,034	On Scene Response/Follow-up Home Visits 28
Victim Compensation Claims Assistance 188	Trainings Received and Presentations Given 54
Bilingual Services Provided 91	Victim/Witness Services Brochures distributed 31,334

CRIME GUN INTELLIGENCE CENTER

The Jacksonville Sheriff's Office Crime Gun Intelligence Center (CGIC) is made up of ten detectives from different disciplines within the Jacksonville Sheriff's Office. The unit is staffed with detectives from Homicide, Violent Crime, and Narcotics as well as a full-time analyst and is supervised by two Sergeants and a Lieutenant.

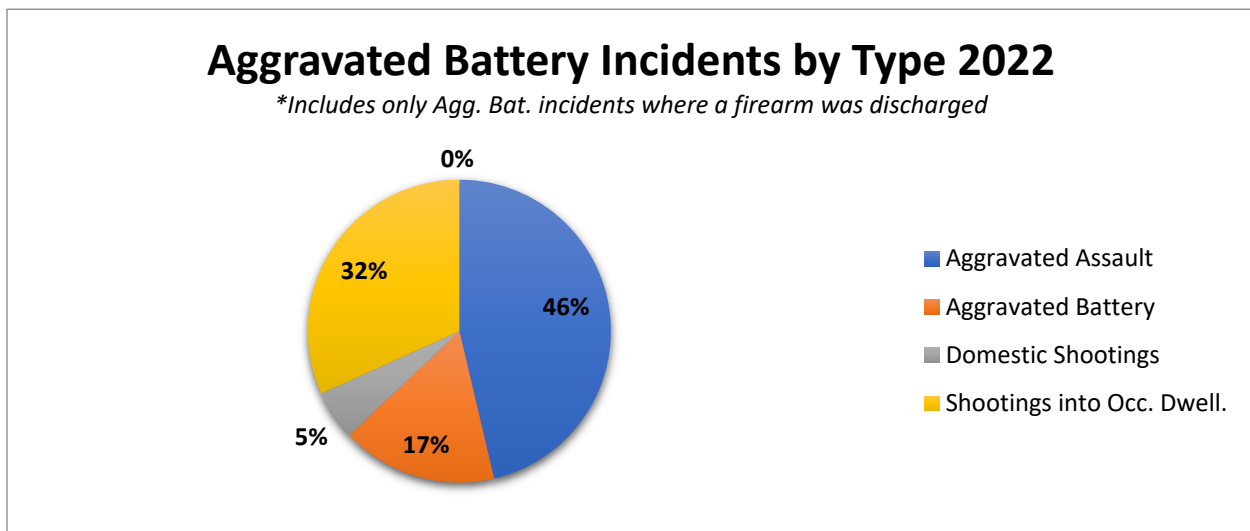
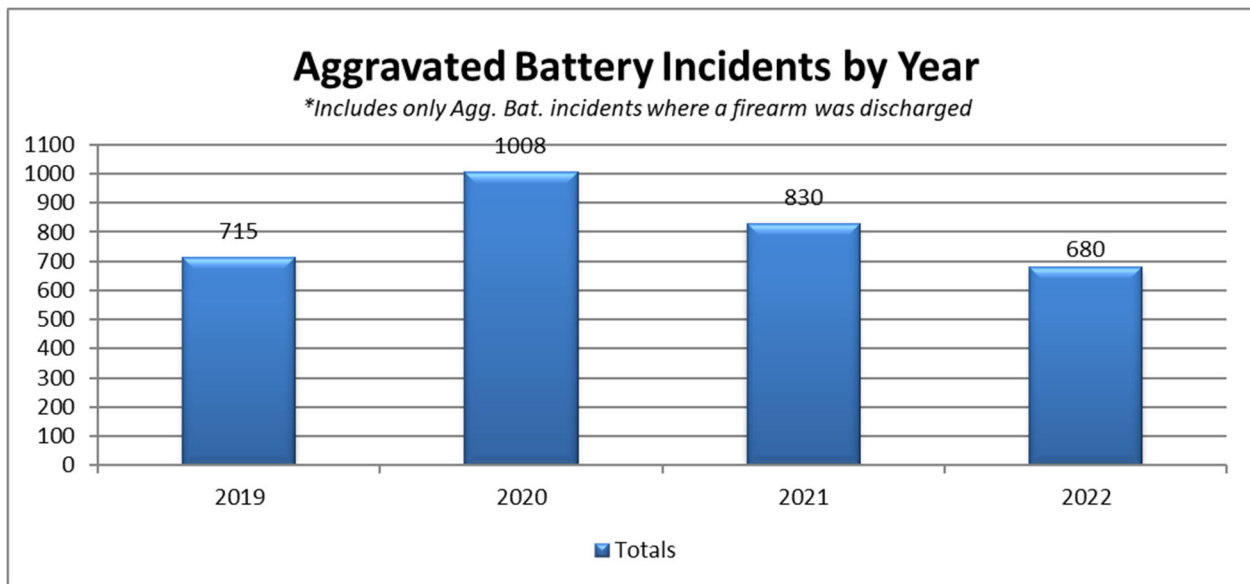
The primary responsibility and goal of the CGIC is to reduce gang and organized group related violent crime in our community on a long term and sustainable basis by partnering with other JSO Units, cooperating law enforcement agencies, community leaders, and other community stakeholders. This goal is achieved by reviewing, disseminating, and investigating National Integrated Ballistic Network (NIBIN) leads developed by the Firearms Lab related to violent crime.

In 2022, the Firearms Lab had 2707 test fires, 1450 cartridge case entries, and 1197 hits which resulted in a total number of 556 leads researched and disseminated by the CGIC. The CGIC was assigned 128 leads, the Violent Crime Unit was assigned 180 leads, the Homicide Unit was assigned 92 leads, and the Robbery Unit was assigned 11 leads.

VIOLENT CRIME UNIT

The Jacksonville Sheriff's Office Violent Crime Unit is staffed with one lieutenant, three sergeants, and fourteen detectives. The primary responsibility of the Violent Crime Unit is to investigate non-fatal firearms discharge-related incidents to include Aggravated Batteries resulting from the discharge of a firearm, Aggravated Assaults with a firearm discharge with a suspect in custody, and Shooting into Occupied Dwellings and Conveyances with a suspect in custody. In total, the Violent Crime Unit investigated 361 shooting incidents in 2022, clearing 140 for a total clearance rate of 38.8%. This is a 2.7% decrease in cases assigned to the Violent Crime Unit from 2021 to 2022.

In 2022, there were 680 incidents where a firearm was discharged. This is a 18.1% decrease from 2021, which had 830 incidents. Aggravated Battery, Aggravated Assault, Domestic Shootings, Shootings into Occupied Dwellings, and Shooting into Unoccupied Dwelling incidents all decreased in 2022 compared to 2021. Aggravated Battery incidents saw the greatest change in terms of incidents, down 47 incidents compared to 2021, a 29.4% decrease, and a 32.5% decrease from 2020.



GANG UNIT

The Gang Unit is staffed with one Lieutenant, one Sergeant, and eight detectives. This unit is tasked with identifying, tracking, and documenting unnamed criminal groups, entertainment groups and gang members. The Gang Unit is currently tracking 32 criminal street gangs that meet Florida State Statute 874 with approximately 572 documented members. The Gang Unit conducts criminal investigations as well as provides support and intelligence to other investigative units and Patrol. The JSO Gang Unit also participated in 126 personal visits to the homes of some of Jacksonville's most at risk young men as part of the Custom Notification program in partnership with the JSO Outreach and Support Manager. This is a program through the National Network for Safe Communities. The goal is to have

individualized communication with at risk young men and give them alternative to violence and gang/group culture.

CITYWIDE PROBLEM RESPONSE UNIT

The Community Problem Response Team (CPR) is the uniformed arm of the Violence Reduction Section. CPR is staffed with one Lieutenant, four Sergeants and 24 Detectives. The Lieutenant of CPR and the Lieutenant of CGIC coordinate efforts and conduct approximately fourteen Violent Crime Deployments each month, targeting violent crime and firearm related crimes. CPR Detectives participate in each deployment as well as attend the weekly Group Motivated Incident meeting and weekly NIBIN meeting to share and obtain intelligence on the individuals involved in group violence and shooting incidents.

The constant deployments in the areas of each patrol zone that have the most violent calls and most calls for service render information that is shared with the proper investigative units. This information pipeline has assisted the detective divisions in numerous cases. CPR also identifies and tracks persons of interest / addresses of interest that are connected to criminal activity in these areas. The CPR is routinely sent requests from the detective division to locate and arrest people connected to active investigations.

OUTREACH AND SUPPORT MANAGER

The JSO Outreach and Support Manager is a civilian employee assigned to the Violence Reduction Section. His role is to coordinate with non-profit organizations that have a desire to assist group and gang members that choose to leave the gang life. To date, the Outreach and Support Manager has connected with over 120 different partners desiring to assist in this effort. The Outreach and Support Manager is also tasked with being the civilian face of our Custom Notification program. A Custom Notification is a personal visit to the home of a group or gang member who has been identified because of his/her previous involvement in group/ gang activity or he/she has recently been a victim of violent crime. The purpose of these visits is to offer resources available through community partnerships to assist the at-risk youth in removing themselves from the group/gang lifestyle before they become involved in a violent incident. In 2022, 126 custom notifications were conducted.

FIREARMS LAB

The Jacksonville Sheriff's Office Firearms Lab provides technical forensic firearms examination expertise to the Investigations Division and rapid evaluations of firearms and firearm related evidence. The Firearms Lab is housed at the Property and Evidence Facility enabling efficient and timely processing and examination of evidence. Incoming candidate evidence is triaged and routed to the appropriate process, including DNA swabbing and Latent Print Examination, and eventually test firing and microscopic examination. In house access to the National Integrated Ballistic Information Network (NIBIN) enables investigative searches of fired cartridge cases, including test fires and recovered evidence cartridge cases, providing a means of linking different shooting events that may otherwise go undetected. Specialized equipment includes a test firing lab, a comparison microscope, and two Integrated Ballistics Identification System (IBIS) workstations to access NIBIN. 2022 saw significant increases in submissions. In 2022, there were a total of 2707 firearms test fired by the Lab, which is an increase of 300 compared to 2021.

PROPERTY CRIMES AND INVESTIGATIVE SUPPORT SECTION

TRAFFIC HOMICIDE UNIT

The Traffic Homicide Unit is a component of the Investigations Division and the Traffic Homicide Lieutenant is the Commanding Officer of the Unit. The unit is staffed by one sergeant and six detectives. Traffic Homicide detectives investigate fatal and life-threatening traffic crashes, officer involved traffic crashes involving death, life-threatening injury or where someone is transported by the Jacksonville Fire Rescue Department and hit-and-run crashes with injuries that require one or more of the subjects involved to be transported to the hospital from the scene within the jurisdiction of the Jacksonville Sheriff's office.

During 2022, there were a total of 172 traffic fatalities in Duval County. This represents a 16.91% decrease from 2021, with 207 traffic fatalities. The JSO Traffic Homicide Unit investigated a total of 99 traffic fatalities, while the Florida Highway Patrol investigated 72 traffic fatalities and the Jacksonville Beach Police Department investigated the remaining one (1) traffic fatality. In addition to traffic fatalities, the unit investigated 58 life-threatening crashes, which is a 6% decrease from 2021, when they responded to 62 of these cases.

In 2022, there were 36 crashes involving Jacksonville Sheriff's Office vehicles that were investigated by the Traffic Homicide Unit. This was a decrease from 38 in 2021. This represents a 5% decrease compared to the previous year. In addition to fatal and life-threatening cases, the Traffic Homicide Unit also investigates hit-and-run crashes with injuries that require one or more of the subjects involved to be transported to the hospital from the scene by ambulance. In 2022, the Traffic Homicide Unit investigated 245 such cases, clearing 18.36 % of them.

The following represents the total number of crashes that caused the 172 fatalities for 2022. There were seven crashes that resulted in multiple fatalities.

Number of actual crashes that resulted in traffic related fatalities	159
Number of crashes where fatalities were a result of non-traffic related causes (heart attack, sudden illness or 30 days after crash)	6
Total of both traffic and non-traffic related incidents resulting in fatalities	165

Number of Alcohol/Drug Related Crashes
*BAC = Blood Alcohol Content (9 Pending BAC's/Autopsies JSO Only)

71

The following represents the total number of deaths for 2021.

Traffic related fatalities	166
Non-traffic related fatalities	6
Total of both traffic and non- traffic related fatalities	172

Note: The Florida Highway Patrol and Jacksonville Beach P.D. handled 73 cases in 2022. (All traffic fatalities listed below are only those that were investigated by the Jacksonville Sheriff's Office Traffic Homicide Unit)

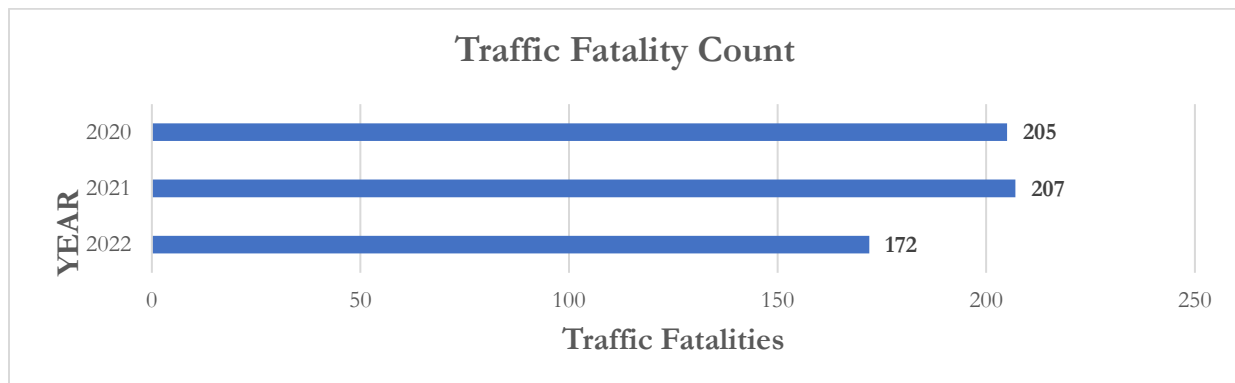
TRAFFIC FATALITIES – DISPOSITIONS:

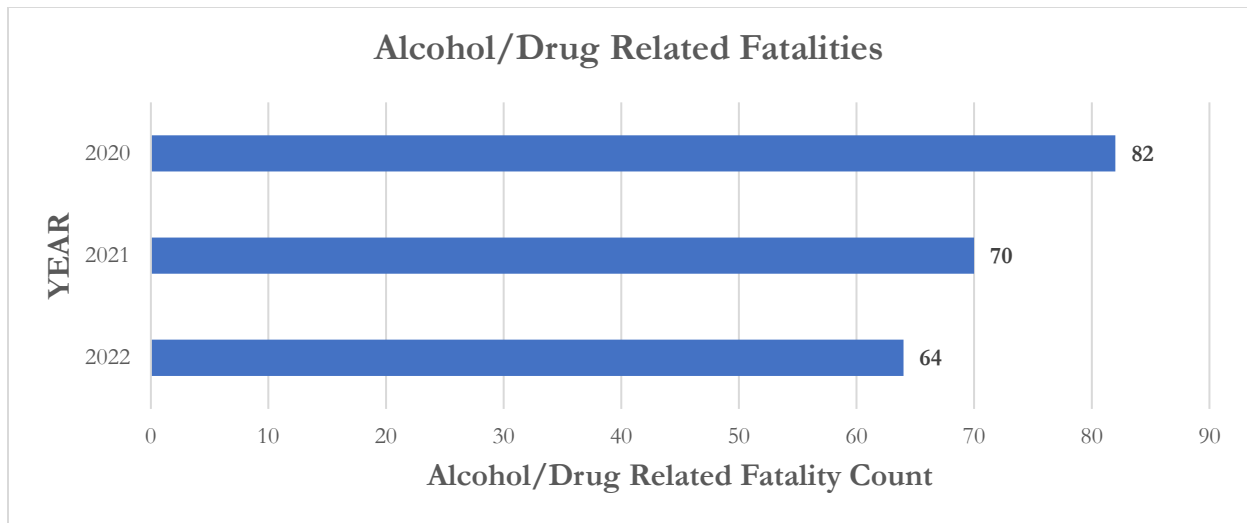
With Manslaughter or Felony Charges Filed	7
With Traffic Charges Filed	15
With No Charges Filed	69
Suspended Cases	4
TOTAL	95

*Four 2022 cases have pending charges.

HIT AND RUN STATISTICS – Cases assigned to the Traffic Homicide Unit:

Total Cases Assigned	245
Cases Administratively Assigned (AA)	233
Cases Assigned (Supp. Required)	10
Cases Unfounded	0
Cases Cleared by Arrest	45
Unsolved/Suspended	196
Percentage of Cases Cleared	18.36%





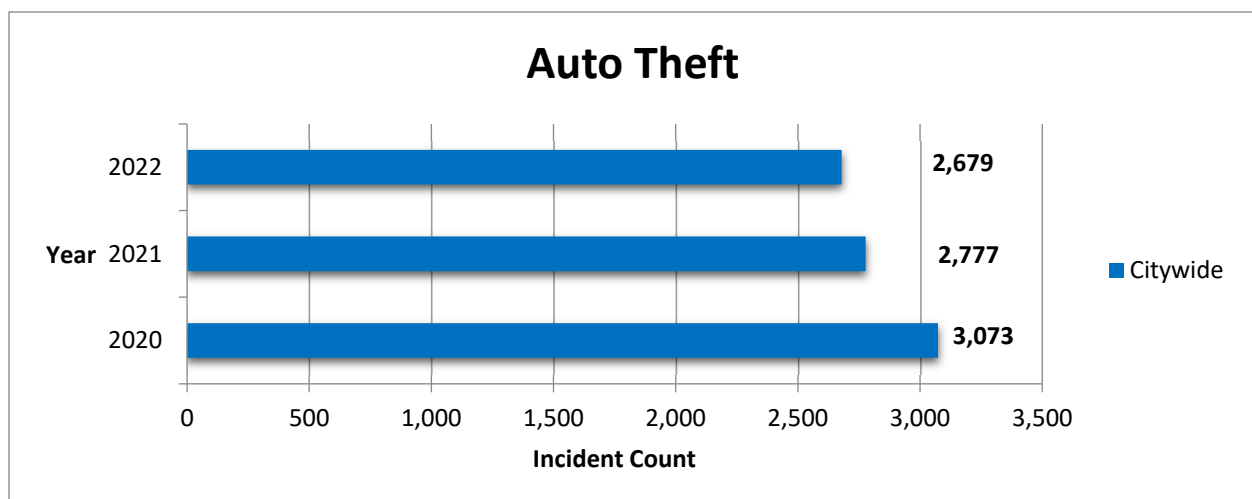
**There are 9 Pending BAC's/ Autopsies JSO Only (2022)*

AUTO CRIMES UNIT

The Jacksonville Sheriff's Office Auto Crimes Unit is led by the Auto Crimes Lieutenant and unit is staffed by one sergeant and twelve detectives. Auto Crimes personnel conduct and oversee investigations of vehicle thefts and vehicle burglaries.

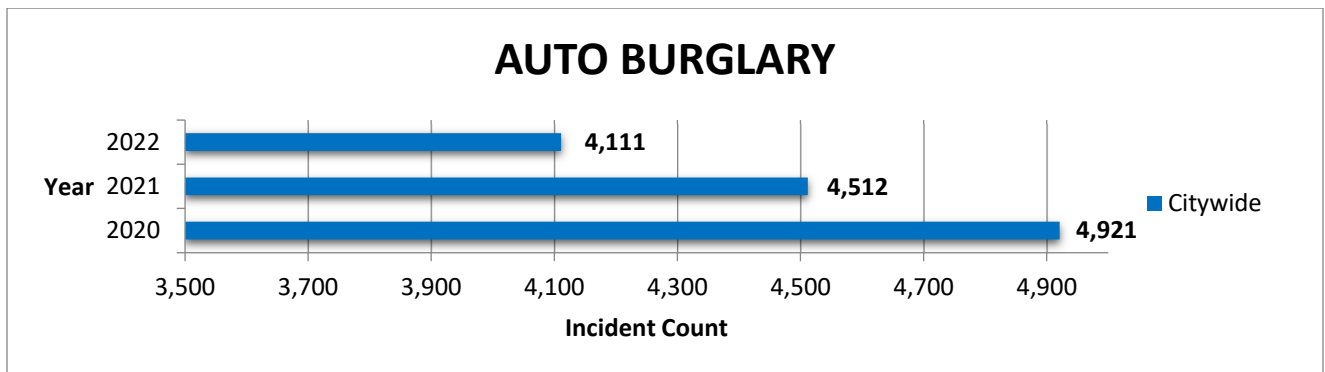
Auto Theft

In 2022 there were 2,679 auto thefts citywide. This is a slight decrease from the 2,777 incidents in 2021. The Auto Theft clearance rate for 2022 was 16% (15.71%). The 2021 national clearance rate for auto thefts was 11% (10.77%). Automobiles comprised 54% of the vehicles stolen in 2022, followed by trucks, SUVs and vans at 37%, and motorcycles at 5% of all vehicles stolen during 2022.



Auto Burglary

Auto Burglary detectives are responsible for investigating every auto burglary that occurs within the jurisdiction of the Jacksonville Sheriff's office. In 2022, there were 4,111 auto burglaries. This represents an 8.88% decrease from 2021 with 4,512 auto burglaries. The clearance rate for Auto Burglary for 2022 was 9.20%. Zone 3 led the city with 1,099 incidents. Of the 4,111 auto burglary incidents, 2,737 of those involved unlocked vehicles or those with no signs of forced entry (NSFE)*. Citywide, there were 652 guns stolen from vehicles in 2022.



** Incidents may have multiple vehicles and multiple MO's in the same report.*

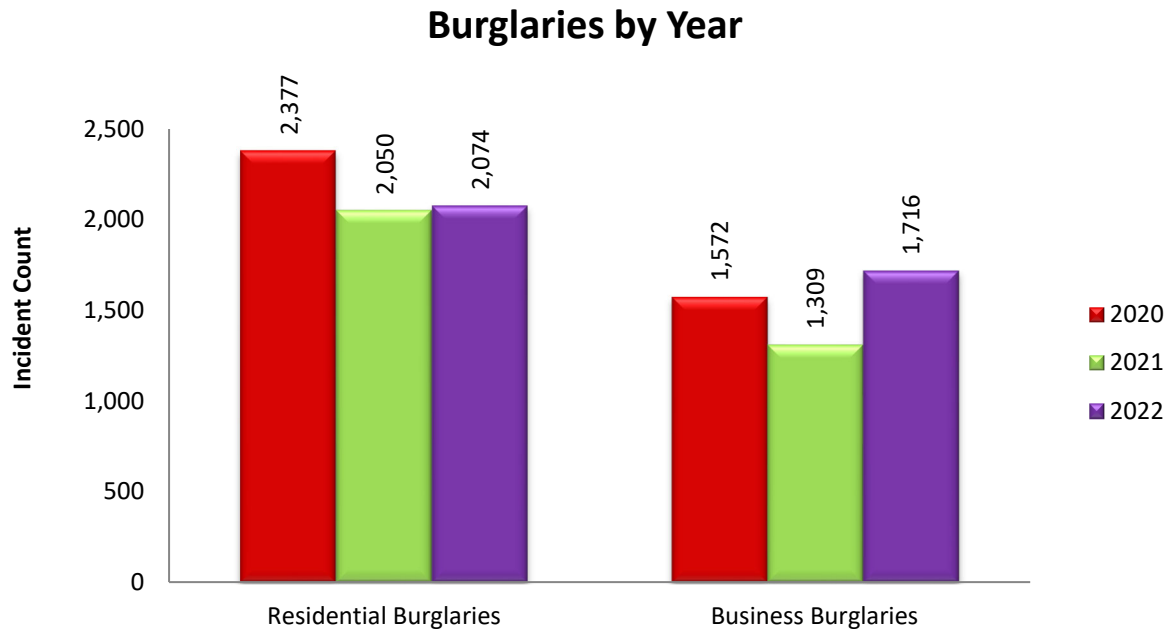
WRECKER REGULATION UNIT

The Wrecker Regulation Unit is staffed with 2 detectives and falls under the command of the Auto Crimes Lieutenant and the Traffic Homicide Sergeant. In 2022, 14,265 vehicles were towed by the Jacksonville Sheriff's Office. This is down 1.68% from 2021 in which 14,509 vehicles were towed by the Jacksonville Sheriff's Office".

BURGLARY UNIT

The Burglary Unit is staffed with one lieutenant, four sergeants, twenty detectives, two SCRAP detectives (Secondhand Dealer, Crushers, Recyclers, and Pawnshops), two Property Recovery detectives, and one civilian (Clerical Support Aide III). The detectives are assigned to investigate burglaries and grand theft cases of \$10,000.00 or more. There were 3,790 reported burglaries in 2022,

which is a 12.8% increase from 2021. The National Incident-Based Reporting System (NIBRS) burglary clearance rate for Jacksonville Sheriff's Office was 18.5% in 2022. The NIBRS national average clearance rate for burglary in 2021 was 13.4%.



Reported Burglary Incidents by Zone:

In 2022, the Jacksonville Sheriff's Office Burglary Unit was contacted by district level T-Mobile Loss Prevention about a group of individuals stealing cell phones in Jacksonville. T-Mobile provided video surveillance and IMEI/Serial numbers for the stolen phones.

Detectives, who concentrate on organize retail crime, located additional thefts from multiple retailers to include AT&T, Verizon, Metro PCS, Best Buy, Lowes, Home Depot, Target, BJ's, and Ulta Beauty.

Further investigation revealed that the suspects were committing these preplanned thefts in Duval County, Clay County, St Johns County, Alachua County, Flagler County and Volusia County. Additionally, these suspects were also linked to multiple armed robberies that occurred in Jacksonville.

At the conclusion of the investigation, detectives were able to identify and prove 50 individual theft cases and 17 EcoATM transactions totaling a loss of \$97,792.09. The total case impact is valued at over \$200,000.

This case was presented to the Statewide Prosecution Office and the suspects were charged with 4 counts of Racketeering (RICO), 5 counts of Armed Robbery, 19 counts of Dealing in Stolen Property, 14 counts of False Verification of Ownership, 44 counts of Grand Theft and 7 counts of Felony Petit Theft.

Property Recovery Unit

The Property Recovery Unit (PRU) duties include, but are not limited to, the regulation of all pawn shops, secondhand dealers, and auction businesses in Duval County in accordance to Florida State Statute F.S.S. 538 and 539.

	2022	2021	2020
Total Property Seizures	656	495	555
Property Seizures for Outside Agencies	75	47	56
Pawn Shop Inspections	192	158	166

SCRAP Task Force

The primary duty of the SCRAP Task Force is the regulation of all registered secondary metal recyclers in Duval County in accordance with F.S.S. 538, Part II (via inspections, surveillance, and undercover operations). They also proactively address utility trailer thefts.

	2022	2021	2020
Number of Registered Secondary Metal Recyclers	19	19	24
Number of Recyclers Inspected	11	21	24
Number of Recyclers Using JSO Website	12	13	6
Number of Recyclers Using Vendor Software	12	6	8

VIOLATIONS	2022	2021	2020
Number of Verbal Warnings Issued	11	22	20
Number of Notices to Appear (NTA) Issued	0	0	1
Number of Arrests / Arrest Cases Made	24	23	26
Trailers Seized / Recovered Stolen	3	1	6

ECONOMIC CRIMES UNIT

The Economic Crimes Unit is staffed with one sergeant, six detectives, and one civilian (Clerical Support Aide III). The ECU Detectives are assigned to investigate fraud, counterfeit, embezzlement, and identity theft. They also focus heavily on fraud schemes that target our senior citizens.

	2022	2021	2020
All ACMS Cases to ECU	457	411	417
ECU Detective Cases Assigned	241	212	212
Elderly Financial Abuse Cases	76	66	82
First Coast Crime Stopper Tip Cases	45	18	46
Investigations Handled by Other Agencies	131	126	163

CRIME SCENE UNIT

The Crime Scene Unit is responsible for the collection, preservation, and documentation of evidence found at crime scenes. CSU is staffed with thirty-one crime scene detectives and three sergeants and one lieutenant. This year saw major upgrades to the blood and evidence drying cabinets. Two new “Air-Science” dual cabinets were added to allow detectives the ability to streamline the drying process, while providing added safety from an improved filtration system. The CSU also added a FARO “freestyle” handheld scanner for smaller areas or possible vehicle documentation.



PHOTO LAB

The Photo Lab maintains and operates all photographic, processing, and printing equipment for the department. This is to include all photographic needs for departments including crime scene image control and management, public affairs photography, awards, and general ceremonies.

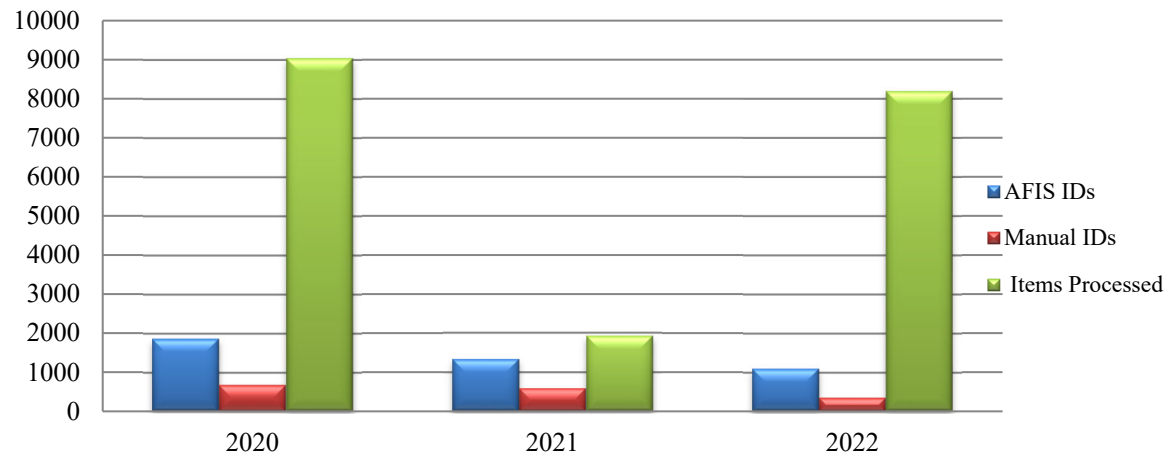
Photo Lab responsibilities include the upload and management of 1,596,730 photographic images, while printing a total of 21,928 various sized prints for the agency, SAO, PDO, and public records. The Photo Lab uploaded a total of 11,134 calls into digital software. Police Photographers completed 83 photographic shooting assignments with a total of 477.50 hours spent. Photo Lab personnel completed a large studio project which consisted of photographing all sworn officers in the agency in 2022. The Photo Lab maintains a staffing level of one supervisor, one full time Police Photographer and one part time Police Photographer.

LATENT PRINT UNIT

The Latent Print Unit is responsible for the comparison and identification of latent prints submitted from crime scenes. The Unit is staffed with one supervisor/examiner, three examiners, and one clerical support. The Latent Print Unit also assists Federal, State, and local law enforcement agencies when requested. The following graph represents the number of identifications (both A.F.I.S. and manual) and the number of items processed for the 2020-2022 statistical period:

Year	AFIS IDs	Manual IDs	Items Processed
2020	1862	679	9,039
2021	1330	591	1,921
2022	1097	353	8,189

Latent Print Unit Totals



HOMELAND SECURITY DIVISION

SPECIAL OPERATIONS SECTION

INTELLIGENCE AND CRITICAL INFRASTRUCTURE UNITS

Its purpose is to gather and analyze information in order to disseminate criminal intelligence as it relates to homeland security activities. The Intelligence Unit is staffed with one Sergeant and nine full time detectives. Some of the specific areas assigned to the Intelligence Unit personnel are criminal intelligence on extremist/subversive groups, sovereign citizen groups, national/local protest groups, and domestic/international terrorism.

The Intelligence Unit, working in partnership with the Critical Infrastructure Unit (CIU), monitors the city's critical infrastructures, ensuring that any reported suspicious activity is investigated thoroughly within the sixteen designated critical infrastructure sectors.

The Intelligence Unit continues an active role in the progress of the Northeast Florida Fusion Center. This collaborative effort includes members of fifty-eight agencies pooling their intelligence information into one overarching database to track issues of concern to the requesting agency. The Intelligence Unit investigates every Suspicious Activity Report (SAR) generated within Duval County, and captured by the Fusion Center, to defend our city from hostile threats.

The Intelligence Unit is a member of/or participates with the following intelligence groups or organizations:

- Florida Intelligence Unit (FIU)
- Association of Threat Assessment Professionals (ATAP)
- FBI Joint Terrorism Task Force (JTTF)
- FBI Civil Rights Task Force
- FDLE Behavioral Threat Assessment and Management (BTAM)
- US Attorney's Office Middle District's Civil Rights Working Group.

UNMANNED AERIAL SYSTEMS UNIT

The Unmanned Aerial Systems (UAS) Unit is responsible for operating JSO's unmanned aerial vehicles and investigating remotely piloted aerial vehicle related incidents. The UAS Unit is staffed with three full time detectives and several part-time members with collateral duties throughout the agency. All unit members hold Part 107 UAS Remote Pilot certificates issued by the Federal Aviation

Administration (FAA) and members are required to participate in extensive UAS flight training curriculums, which have been developed internally by the full-time UAS pilots. The UAS Unit also holds a Public Agency UAS Certificate of Authorization through the FAA, which helps to facilitate JSO's unmanned aerial operations within controlled and restricted airspace.

2022 saw the full implementation of part-time members in a patrol capacity being issued smaller drones for rapid deployment in exigent circumstances (Eagle Eye Program). This program enabled part-time pilots to deploy drones as tools to assist in a patrol capacity such as perimeter searches of fleeing suspects or quickly deploying drones at time sensitive calls, such as vulnerable missing person calls prior to full MEPSAR callouts. The UAS Unit also plays a vital role in mitigating the risk from drones being improperly operated by civilians at major outdoor special events in violation of state law or FAA regulations. The UAS Unit provided staffing at every Jacksonville Jaguars home football game and other large outdoor events.

2022 Activations:

- Callouts: 47
- Enhanced Security at Special Events: 27
- Demonstrations / Presentations: 34
- Patrol Eagle Eye Responses: 135 (an increase from 17 in 2021)
- Total Flights: 1349

MARINE UNIT AND DIVE TEAM

The Marine Unit is responsible for maritime safety by patrolling the one hundred fifty-six square miles of waterways in Duval County and enforcing applicable laws. The unit is staffed with two sergeants and eight officers. In addition to patrolling the waterways and responding to search/recoveries, the Marine Unit investigates thefts of vessels, alterations of hull identification numbers, title fraud, narcotics trafficking, and manatee protection. As most of these cases are multi-jurisdictional, the Marine Unit works closely with other local, state, and federal agencies that patrol the waterways. The Marine Unit also identifies derelict vessels that are junked and/or abandoned, which are then tagged and removed from our waterways. Lastly, the Marine Unit plays an important role in the many special events hosted in Jacksonville. From fishing tournaments to boat parades to football games and fireworks events, the Marine Unit patrols diligently to ensure the safety of all participants.

The Dive Team is also assigned to Special Operations but with the officers having collateral duties elsewhere in the agency. With one Dive Commander and two Squad Leaders, the Dive Team is divided into two squads of eight. As a designated Tier 1 Team by the Regional Domestic Security Task Force (RDSTF), whether recovering victims or evidence, the Dive Team is available for call-out anytime their services are needed. Lastly, the Dive Team deployed to Ft. Meyers, Florida and played an important role in post-Hurricane Ian dive operations.

2022 Activations:

- Marine Unit Callouts: 5
- Marine Unit Special Events: 19
- Marine Unit Investigations / Search and Rescue: 451
- Dive Team Demonstrations / Presentations: 8
- Dive Team Callouts: 93

HAZARDOUS DEVICES UNIT

The Hazardous Devices Unit (HDU) is trained to investigate and adjudicate suspicious packages on land and maritime environments, homemade explosives labs, CBRNE, weapons of mass destruction (WMDs), unexploded military ordnances, post-blast investigations, and dignitary/special event protection. The HDU assists SWAT with explosive breaching, movement through improvised explosive devices (IED) or booby-trapped environments, as well as hostages bound by IEDs. HDU is staffed with eleven certified hazardous devices technicians. Seven of the eleven members are assigned to the Homeland Security Division in the Critical Infrastructure Unit (CIU) and the other four are assigned to the Patrol Division, fulfilling their HDU commitment as a collateral duty.

The HDU administers the national Preventative Radiological & Nuclear Detection (PRND) program by providing equipment and training to other JSO officers and law enforcement partners in the region. The HDU is recognized as a Tier 1 Team by the RDSTF, thus equipping and training the HDU to respond regionally for CBRNE incidents, vehicle-borne improvised explosive devices (VBIED), and multiple incidents that may occur at the same time. With the support of the DHS, FDLE, FBI, and the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF), HDU continues to equip, train, and prepare its personnel to respond to various operations or incidents.

2022 Activations:

- Callouts: 61
- Enhanced Security at Special Events: 33
- Protective Sweeps: 61
- Demonstrations / Presentations: 30

The Bomb-Making Materials Awareness Program (BMAP) is sponsored by the DHS, Office for Bombing Prevention (OBP), and creates awareness regarding the manufacture of homemade explosives (HME). OBP provides support in the form of the Homeland Security Information Network (HSIN) and media products that are distributed to the community. Our BMAP Liaison Manager's duties include retail and storage facility site visits to educate and provide contact information for reporting suspicious activity indicating possible homemade explosives manufacturing. Also, the BMAP Liaison Manager conducts briefings with groups such as the RDSTF, JFRD, emergency room personnel, and Sheriff's Watches. Between January and December, the Liaison Manager and members of the HDU made contact with private businesses on 147 separate instances in the retail, storage, first responder, and lodging sectors. During the contacts, employees were educated on the products sold that could potentially be used to produce HME. There was also a BMAP representative present at JSO safety fairs and presentations. The Liaison Manager received tips from specific retailers regarding suspicious activities.

SPECIAL WEAPONS AND TACTICS UNIT (SWAT)

The SWAT Unit is currently staffed with a total of sixty-one members, including tactical officers, medical staff, command staff, and support personnel and reports to the Assistant Chief of Special Operations. Members are assigned to various squads and have a variety of specialized training, to include breaching, less-lethal munitions, chemical munitions, and sniper/precision marksman operations.

The thirty-eight member full-time component of the SWAT Unit works with other units of the Sheriff's Office and our federal / state partners to conduct high-risk missions involving search warrants, arrest warrants, barricaded subjects, manhunt operations, surveillance, dignitary protection,

and enhanced security at special events. There are also nine medical personnel assigned to assist the SWAT Unit that include: Jacksonville Fire and Rescue Department (JFRD) medics, one physician from the JFRD, and two physicians from the University of Florida–Health.

The SWAT Unit trains 600+ hours annually and, at a minimum, once per week at various locations around the city. SWAT members also attend specialized training courses around the country. The SWAT Unit is recognized as a Tier 1 Team by the NTOA. With the support of DHS and FDLE, the SWAT Unit also continues to equip, train, and prepare its personnel to respond to CBRNE incidents. In addition, SWAT Cadre of Instructors provide high liability tactical training both within the Agency and to outside law enforcement partners.

2022 Activations:

- Callouts: 17
- Enhanced Security at Special Events: 45
- High Risk Warrants: 50
- Demonstrations / Presentations: 18

The SWAT Unit is further tasked with apprehending the most violent wanted felons in Jacksonville; requested by both the JSO and outside agencies.

- Number of Apprehensions: 77
- Total Activations: 207

CRISIS NEGOTIATIONS UNIT (CNU)

The Crisis Negotiations Unit's mission is to peacefully resolve various crisis situations that involve the taking of hostages, suicidal individuals, or barricaded suspects that are wanted on felony criminal charges. The CNU reports to the Assistant Chief of Special Operations, but the members are assigned throughout the agency. By the end of 2021, the CNU was staffed with a total of thirty-four members divided into two operational components: twenty-four police officer negotiators are supplemented with the Telecommunications Emergency Response Team which has ten members.

The CNU meets twice a month in order to train and become familiar with the complex roles involved in a crisis negotiation call-out. To accomplish realism, quarterly joint training sessions with SWAT are also held at various locations throughout the region. The CNU also has a psychologist on contract to

assist with training on mental health, communications skills, medications and their effects, and crisis intervention as they relate to crisis negotiations.

2022 Activations:

- Callouts: 11
- Training Days: 24
- Demonstrations / Presentations: 10

CRITICAL INCIDENT STRESS MANAGEMENT TEAM

The Critical Incident Stress Management (CISM) Team is comprised of thirty-two JSO employees from all departments, both sworn and civilian, who respond to and assists fellow employees who have been exposed to a traumatic event. This early intervention program is designed to alleviate the effects of post-traumatic stress. Incidents such as an officer involved shooting, in-custody death, or serious accidents, are a few examples. The CISM team trains under the guidance of a Clinical Director, the Vice-President of Health Advocate (JSO's outside EAP contracted company) and the team responded to 111 callouts in 2022.

NARCOTICS / VICE SECTION

The JSO Narcotics/Vice Section investigates all levels of narcotics and vice activity. The primary goal of the Narcotics Unit is to detect, disrupt, dismantle, and arrest those individuals who are involved in the illegal distribution of drugs. The Vice Unit focuses on vice crimes to include prostitution, public lewdness, illegal massage businesses, escorts, pornography, liquor and tobacco sales to minors, counterfeit products, and the adult entertainment violations.

STREET LEVEL NARCOTICS SQUADS

There are four sergeants and 30 detectives assigned to four squads. The Street Level Narcotics Squads were responsible for investigating 986 narcotics complaints and serving 126 drug related search warrants. During those investigations, Street Level Narcotics detectives seized drugs with an estimated street value of \$1,860,000.00, made 639 felony arrests, and 38 misdemeanor arrests. They also seized 15 vehicles, approximately \$423,300.00 in cash, and 188 firearms.

MID-LEVEL NARCOTICS SQUAD

The Mid-Level squad is comprised of one sergeant and five detectives. The Mid-Level Narcotics Squad's efforts led to 43 felony arrests and the seizure of 1,786.00 pounds of marijuana, over 26 kilograms of cocaine, 9 kilograms of fentanyl, over 10 kilograms of methamphetamine, 110 firearms, 6 vehicles, and \$860,000.00 in cash.

Operation Ozark

In July of 2022, detectives learned of a Drug Trafficking Organization (DTO) working inside of Jacksonville that stretched from southeast Georgia to Clay County. Detectives, along with their federal partners from the Drug Enforcement Administration, US Customs and Border Patrol, US Postal Inspector, Clay, Nassau and Camden County Sheriff's Office, North Florida HIDTA and the Office of Statewide Prosecution, conducted a joint investigation into this DTO. In October of 2022, members of the Jacksonville Sheriff's Office executed two search warrants inside the city limits resulting in the seizure of $\frac{3}{4}$ kilograms of fentanyl, \$15,000.00 in cash and 4 firearms. They executed 22 arrest warrants which led to the dismantling of that DTO.

PHARMACEUTICAL & DESIGNER DRUG UNIT

The Pharmaceutical & Designer Drug Unit which is led by one sergeant and four detectives is responsible for the investigation of synthetic drugs, prescription fraud/forgery, dispensing law violations by doctors, nurses, and pharmacists, and internal thefts of controlled drugs from pharmacies, hospitals, doctors' offices, and nursing homes. In 2022, the Pharmaceutical & Designer Drug Unit's efforts led to 22 felony arrests.

The Pharmaceutical & Designer Drug Unit is also tasked with monitoring recently enacted Medical Marijuana laws. Detectives partner with the Department of Health and manage JSO's responsibility for the Medical Marijuana Use Registry.

The Pharmaceutical & Designer Drug Unit partnered with local hospitals in "Drug Take Back" programs. These resulted in the recovery of over 639 pounds of unused or unwanted medications that did not end up in the hands of children or drug abusers.

The Pharmaceutical & Designer Drug Unit conducted a long-term investigation into the distribution of fake oxycodone pills which contained fentanyl. The investigation resulted in the seizure of 1,500

fake oxycodone pills and 1,057 grams of powder fentanyl. The investigation also resulted in the arrest of an individual for trafficking in dangerous fentanyl.

CLANDESTINE LABORATORY ENFORCEMENT TEAMS (CLET)

The Clandestine Laboratory Enforcement Teams include 16 detectives, two squad leaders, and one team commander. Team members are certified in site safety, basic and advanced clandestine lab investigations, and the use of personal protective equipment (PPE) up to and including Level A hazardous materials. The team investigates all illegal drug labs, including methamphetamine labs, clandestine laboratories, and all indoor marijuana grow locations.

The Clandestine Laboratory Enforcement detectives conducted one knock and talk, responded to eight callouts, and assisted narcotics detectives on one search warrant.

MAJOR CASE NARCOTICS SQUAD

The Major Case Narcotics Squad is led by one sergeant and six detectives. Major Case Narcotics Squad's efforts led to 28 felony arrests and the seizure of 11.32 kilograms of cocaine, 8 kilograms of fentanyl, 6,300 fentanyl pills, over 78 kilograms of methamphetamine, 12 firearms, 5 vehicles and \$216,000.00 in cash.

Operation Decrypted

The Major Case Narcotics Squad concluded an investigation in 2022 which led to the dismantling of seven drug trafficking organizations (DTO) that stretched from Jacksonville to Orlando, New York, and California. These DTO's had direct links to cartels in Mexico. This investigation led to 15 felony arrests, the seizure of 10 kilograms of cocaine, 116 pounds of marijuana, 76 kilograms of methamphetamine, and 4 kilograms of fentanyl. In addition, \$30,000.00 in cash, 2 vehicles and 7 firearms were seized.

VICE UNIT

The Vice Unit which is comprised of one sergeant and seven detectives investigates crimes related to prostitution, adult entertainment violations, lewd acts in public, gambling, escort services, alcohol, and tobacco sales to minors, and dogfighting rings. The unit made 46 felony arrests and 149 misdemeanor arrests in 2022.

Vice detectives focused on disrupting street prostitution as well as prostitution inside illegal massage parlors. The Vice Unit also partners with the Integrity & Special Investigations Unit regarding Human Trafficking cases.

Vice Unit detectives seized 161 grams of powder cocaine, 10 grams of crack cocaine, 9.30 grams of fentanyl, one kilogram of methamphetamine, approximately \$34,900 in cash and 37 firearms.

DRUG ABATEMENT RESPONSE TEAM (DART)

The Drug Abatement Response Team which is led by one sergeant and two detectives combines the resources and efforts of numerous city and state agencies to address nuisance properties. The partnering agencies include the Jacksonville Electric Authority, Municipal Code Compliance, and the State Fire Marshal Division. DART investigates properties that are involved in criminal activities including illegal drug activity, gang-related activities, prostitution, dogfighting, alcohol violations, human trafficking, and illegal gambling.

DART had 231 total events that consisted of either search warrants or inspections. DART detectives assisted Narcotics on 115 search warrants where they conducted inspections and worked with city officials to have the properties condemned and tenants evicted. DART detectives also conducted 116 inspections on nuisance properties (business & residential).

The DART detectives assisted Vice Unit detectives in the issuance of the licenses for the Adult Entertainment Clubs within Duval County. Also, the team continued to aide city officials in closing pop-up internet cafes in Duval County.

NARCOTICS OVERDOSE DEATH INVESTIGATIONS UNIT

The Narcotics Overdose Death Investigations Unit which is comprised of one sergeant and six detectives responded to and investigated 471 suspected overdose deaths (15.0% increase from 2021). Of those 471 cases, 126 were cleared by arrest; including 107 drug-related arrests for selling or conspiring to sell illicit drugs. Additionally, 19 drug dealers were charged with homicide charges ranging from manslaughter to first degree murder. During these investigations, the unit seized approximately \$66,700.00 in cash, 5 vehicles, 17 firearms, 4.6 kilograms of cocaine, 210 grams of “crack” cocaine, 583 grams of methamphetamine, 33 grams of heroin, and 412 grams of fentanyl.

FORFEITURE UNIT

The Forfeiture Unit is staffed with two detectives responsible for reviewing all submissions of vehicles and other property seized by JSO members. This ensures seizures are in compliance with the Florida Contraband Forfeiture Act (FCFA) which is exclusive to Florida and separate from any federal seizures.

The FCFA details both the types of property which may be seized for forfeiture and the circumstances under which said property may be seized. In 2022, 462 vehicles and approximately \$1.6 million in cash were seized for forfeiture under the FCFA. The Forfeiture Unit also successfully met all the reporting requirements for the annual forfeiture report required by FDLE.

POLICE IMPOUND FACILITY

The Police Impound Facility is comprised of one sergeant, two light-duty officers, two full-time mechanics, one account technician, and three civilian employees. They are responsible for storing, releasing, and tracking all seized vehicles and any other vehicle that is to be held for evidence longer than five days. The Police Impound Facility is responsible for assigning awarded covert vehicles to agency personnel, as well as maintenance and control of two lots for vehicle storage.

The Police Impound Facility, along with the Forfeiture Unit, is tasked with the process of auctioning forfeited vehicles and property. Two online vehicle auctions were conducted, and six awarded vehicles were sold. Additionally, fifty-five pieces of awarded jewelry were sold at auction. The total revenue from both 2022 online auctions was \$71,970.

The Police Impound Facility continued an annual safety inspection of all seized and forfeited vehicles that are put into service by JSO. The inspection is conducted by the Motor Vehicle Inspection Division for the City of Jacksonville.

TECHNICAL SUPPORT UNIT

The Technical Support Unit (TSU) is comprised of one sergeant and four detectives. TSU stores, issues, maintains, operates, and installs electronic equipment used during covert, surveillance, and tracking operations. TSU Detectives work closely with technical support components of various local, state, and federal agencies to enhance and support multi-agency investigations.

The TSU detectives completed 1,018 service requests in 2022. Common work requests include recovery of video surveillance footage and deployment of covert recording systems in a variety of settings and situations.

TSU detectives attended advanced training sessions related to video forensics through the Law Enforcement Video Analysis (LEVA) program. TSU processed more than 45 videos directly related to video surveillance enhancement.

COMPUTER FORENSIC UNIT

The Computer Forensic Unit (CFU) addresses the rapidly expanding field of digital forensics. CFU provides forensic examinations of mobile devices, computers, thumb drives, SIM cards and many other electronic media devices. This unit is currently comprised of eight forensic examiner detectives and one part-time forensic examiner. In 2022, the CFU assisted in over 1,225 cases. This reflects a 9.7% increase in cases from 2021. Many of those cases involved forensic examinations of multiple devices.

CFU detectives examined 1,804 devices that were linked to a variety of crimes including: burglary, missing persons, robbery, aggravated battery, sex crimes, internet crimes against children, narcotics, and homicide. This reflects a 20.5% increase in devices from 2021.

CFU assisted numerous local and federal law enforcement agencies, the Department of Environmental Protection, the United States Secret Service, and the Florida Department of Corrections-Probation and Parole.

INTERNET CRIMES AGAINST CHILDREN (ICAC)

The Internet Crimes against Children Unit (ICAC) is comprised of five detectives and a light-duty detective. The JSO ICAC Unit received 2,140 tips involving suspected child sexual exploitation from the National Center for Missing and Exploited Children (NCMEC). There were forty-eight additional tips received through JSO offense reports and five from came via First Coast Crime Stoppers. This represented a 62% increase in the number of cyber tips received from NCMEC compared to 2021. As a result of their follow-up investigations, ICAC detectives made 24 arrests, executed 23 residential search warrants, executed 680 digital content search warrants, conducted 402 knock and talks, and analyzed 304 digital devices.

Members of the ICAC Unit engage in proactive community and school presentations focused on educating citizens about online safety, especially toward internet use by minors. ICAC is active in the education of other law enforcement professionals with regards to digital forensics, as well as participating in national efforts to identify unknown victims of child sexual exploitation by sending recovered Child Sexual Abuse Material to be entered into Project VIC and the National Center for Missing and Exploited Children's Child Victim Identification Program (CVIP) databases. Those databases are shared nationally & internationally to help agencies identify child victims and their abusers. Additionally, detectives provide assistance regarding technology (internet & social media) based search warrants and the handling of digital devices to other units within the JSO.

The ICAC Unit utilizes the Psychological Safeguard Program due to the detectives' exposure to child sexual abuse material during the ICAC investigations. The program addresses the psychological health of the detectives engaged in specialized duty which could potentially be psychologically damaging. To continue training and education in the ICAC field, detectives participate in training made available through the ICAC Task Force. The ICAC Task Force is a national program that helps federal, state, and local law enforcement agencies combat technology-facilitated child exploitation and internet crimes against children. The ICAC Task Force supports agencies in the areas of forensic and investigative components, training and technical assistance, victim services, along with prevention and community education.

DEPARTMENT OF PERSONNEL AND PROFESSIONAL STANDARDS



2022
ANNUAL REPORT

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PERSONNEL DIVISION

The Personnel Division provides direction and assistance to employees for a wide variety of services including Human Resources Management, Time and Attendance, Recruitment and Screening, On-boarding, Limited Duty Assignments, Employee Assistance Program, Employee Evaluations, Occupational Health Services, Worker's Compensation Services, Unemployment Claims, Family Medical Leave Act (FMLA), Americans with Disabilities Act (ADA), Federal and State Equal Employment and Opportunity Commission (EEOC) Programs, Collective Bargaining Agreements, as well as the City of Jacksonville Civil Service and Personnel Rules and Regulations. The Personnel Division also oversees and helps resolve employee grievances, participates in collective bargaining sessions, and has oversight of promotional examinations in conjunction with the City of Jacksonville.

2022 Personnel Division Summary

- Applications Received January 1, 2022 through December 31, 2022

	Applications
Police	1014
Corrections	768
CSO	443
Total	2,225

- Applicants in initial process January 1, 2022 through December 31, 2022

	Pre-employment Testing (Invited)	Polygraph Examinations	Hired and placed in police academy
Police	403	232	138
Corrections	204	85	43
CSO	150	72	15

- Civilian Applications Received January 1, 2022 through December 31, 2022

- Total Civilian Position Applications: 3,825

	Pre-employment Testing (Invited)	Background Investigation
Civilian	1,862	223

➤ Total Fit for Duty Examinations (all positions) January 1, 2022 through December 31, 2022:

	Fitness for Duty (Psychological)	Fitness for Duty (Medical)	Return to Duty (Critical Incident)	Military Return to Duty
Police	5	2	46	4
Corrections	3	2	0	1
CSO	0	0	0	0
Civilian	1	2	0	0
Total	9	6	46	5

PROFESSIONAL STANDARDS DIVISION

TRAINING SECTION

Training Academy (Northeast Florida Criminal Justice Center)

In 2022, the Training Academy facilitated four Basic Law Enforcement (BLE) Police recruit classes, four Basic Correctional Officer (BCO) recruit classes, and one Community Service Officer class.

The Training Academy also conducted 44 specialized and advanced training courses during the year in support of Florida Region V training needs. These classes are designed to provide extra training in specific areas of law enforcement to build upon an officer's existing skill set. Examples of these types of courses are Interview and Interrogations, Instructor Techniques, and Advanced Report Writing. 1,082 officers serving in law enforcement agencies in Duval, Clay, St. Johns, Nassau, and Putnam counties participated in specialized and advanced training courses. Additionally, Training Academy instructors concluded instruction on the Comprehensive Active Shooter Response to the officers of Region V and began the multi-year rollout shifting the focus of the response of a solo officer to an active shooter incident.

The Training Academy staff conducted 128 Police Officer In-Service Training (IST) sessions for JSO's approximately 1800 sworn officers. The training topic for 2022 centered on the use of less-lethal weapons as well as providing trauma-informed response instruction for Special Assault investigations. The Training Academy staff also conducted 87 Corrections Officer In-Service Training (IST) sessions. These sessions centered on CPR, first aid principles, and scenario-based application of first aid. Lastly, the Training Academy staff continued JSO's transition to the Taser 7 conducted energy weapon (CEW). To date, 2,358 officers have been trained in the use of the new platform, which has replaced the Taser X-26.

Gun Range

During 2022, a total of 5,497 JSO Police Officers, Correctional Officers, Judicial Officers, security personnel, State Attorney's Office Investigators, and retired police officers completed either the Florida Department of Law Enforcement (FDLE) required requalification course or the JSO mandated firearms qualification course.

The Gun Range staff was also responsible for training a total of 171 Basic Law Enforcement (BLE) and Basic Correctional Officer (BCO) recruits during the year. These basic recruits received 80 hours of firearms training as part of their FDLE training curriculum mandated by the state of Florida. The recruits were required to pass a written exam with a score of 80% or higher and a practical test to

successfully complete the training. Furthermore, a total of 122 BLE recruits received patrol rifle training and 137 police officers received rifle refresher training.

As an exciting new offering, in December, the Gun Range held JSO's first-ever Pistol Mounted Optics course, which was successfully completed by 18 officers. This course will continue to be offered in 2023.

The Gun Range staff also provided training to qualify 48 trainees for the Duval County School Board's Guardian Program, as mandated by the State of Florida, as well as annual requalification training for 45 Guardians who serve in our local school system to protect against active threats.

Finally, a total of 27 Equivalency of Training (EOT) applicants were trained and evaluated. These are individuals who are certified in other states who are seeking to become certified in the state of Florida as law enforcement or corrections officers.

Field Training Unit

The Field Training Unit (FTU) is responsible for coordinating and overseeing a 13-week training program for police recruits once they graduate from the Training Academy and are ready to begin their on-the-job training with patrol officers.

The FTU sergeant supervises the day-to-day functions of the unit, which includes working with the Field Training Officer (FTO) Coordinators. Additionally, the FTU sergeant coordinates operations with 298 certified FTO's and 144 FTO sergeants who work in the Patrol Division. This cadre of FTO's provided field training to 130 police recruits during 2022.

The FTO Coordinators are responsible for making training assignments for all recruits. Each recruit receives a daily observation report (DOR) documenting their performance each day. The FTO Coordinators are responsible for reviewing these reports and making any adjustments to meet the training needs of the recruits.

Leadership Development Institute

The Leadership Development Institute (LDI) program is designed to assist JSO personnel with enhancing their leadership skills and techniques. The program aims to develop up and coming leaders as well as provide continuing training to those who are currently in leadership positions. LDI training is available to all departments within the agency: Patrol and Enforcement, Investigations and Homeland Security, Corrections, Personnel and Professional Standards, and Police Services. A total of 1,112 employees attended offerings of 61 separate courses during 2022. Some of the classes that were offered included training for newly promoted police lieutenants and sergeants, Facebook for

Investigators, Conflict Matters: Tools for Effective Conflict Management in the Workplace, Beating Employee Burnout: How to Keep Your Team Engaged & Motivated, and the Winshape Foundation series on Servant Teamsmanship.

PUBLIC ACCOUNTABILITY SECTION

Internal Affairs Unit

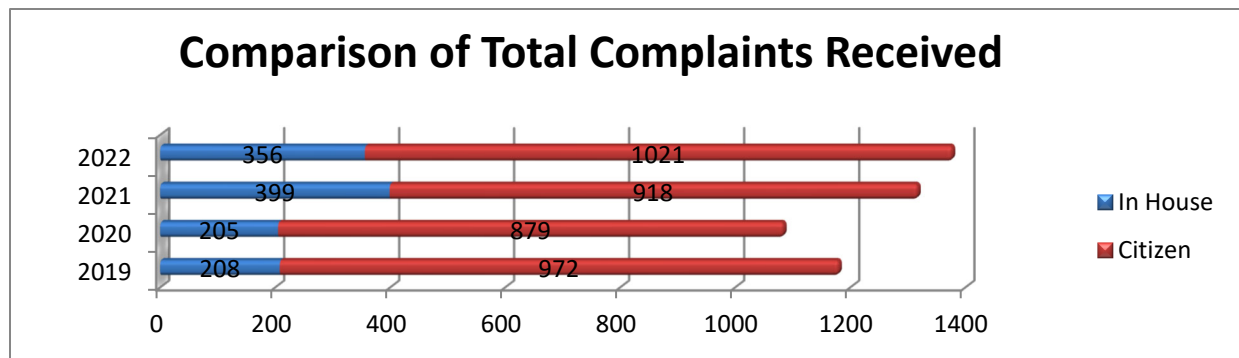
Mutual trust and accountability are key components of the partnership between law enforcement and the citizens it serves. For the Jacksonville Sheriff's Office, this awareness is ingrained in our Core Values, Mission Statement, and Vision. The Internal Affairs Unit (IA) plays a vital role in safeguarding this partnership. This unit serves as the conduit for both citizens and employees who want to express criticism towards personnel or practices within our agency. Investigations conducted by IA not only protect the rights and interests of the populace but can also minimize risk to the City of Jacksonville and protect employees against false accusations.

Internal Affairs is a branch of the Public Accountability Section within the Professional Standards Division. The IA unit is commanded by a Police Lieutenant who is responsible for the overall function of the unit. The lieutenant is assisted by two Police Sergeants who supervise and coordinate the investigative duties of five Police Detectives, a Corrections Sergeant, and a Corrections Investigator. The unit is staffed with an Executive Assistant who assists with requests for employee administrative investigation histories, manages IA correspondences, and maintains the confidential hard-copy file system. The unit also has a Public Accountability Records Administrator who processes all public records requests of documents, files, or recordings pertaining to IA administrative investigations.

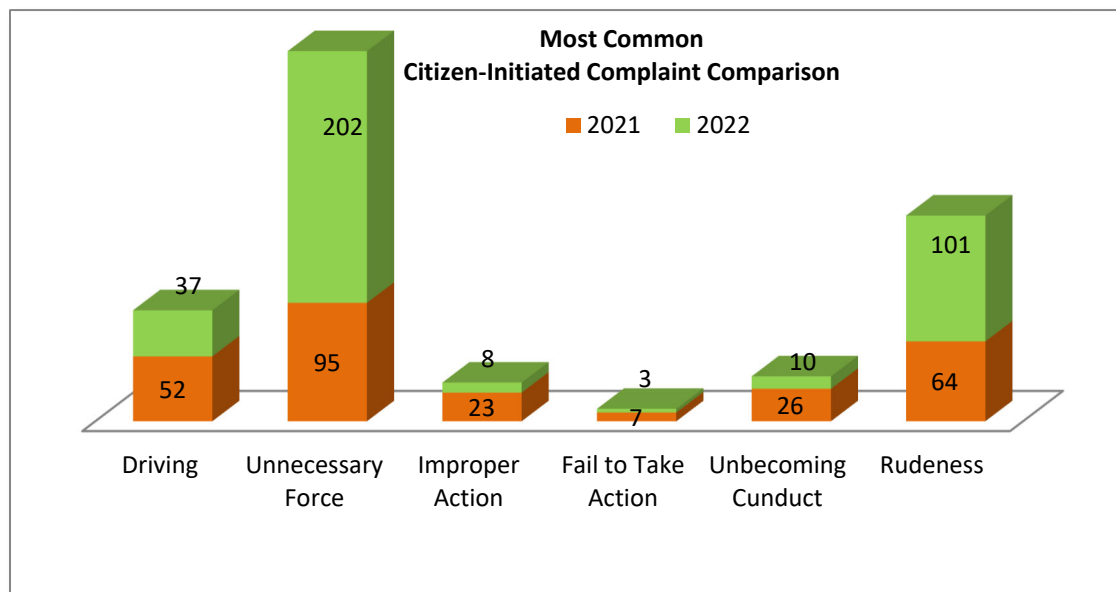
All allegations of misconduct are accepted, reviewed, and vetted by an IA sergeant to determine if there are violations of policy that need to be addressed and/or investigated either within IA or by an employee's Commanding Officer. Detectives within IA are tasked with thoroughly investigating allegations of serious misconduct, while ensuring a fair and objective evaluation of the circumstances. Employees who receive discipline on sustained charges have the right to appeal the decision through either the established contractual grievance process or through the Civil Service Board. IA has the additional task of monitoring and organizing the process when an employee elects to appeal discipline. This extra area of responsibility requires IA to coordinate with the Office of General Counsel and other government entities within the City of Jacksonville. IA detectives are instrumental at these hearings through their presentation of investigative facts that support the administrative charges brought against employees.

Allegations of Misconduct Annual Analysis

During 2022, Internal Affairs received 1,377 complaints from both external and internal sources. 1021 complaints were from external sources to include both Citizen Complaints and Inmate Complaints, which is up from 918 in 2021. 356 complaints were In-House Complaints, which is down from 399 in 2021. The total number of complaints in 2022 was 4.5% higher than the total number of complaints received in 2021 (1,317) and more than 13% higher than the previous three-year average for years 2019-2021. 70 of these complaints were deemed serious misconduct and were assigned to an IA detective for investigative follow up.



Citizen-initiated complaints in 2022 increased by 103. Additionally, two of the six most common types of complaints received each year were higher than the previous year.

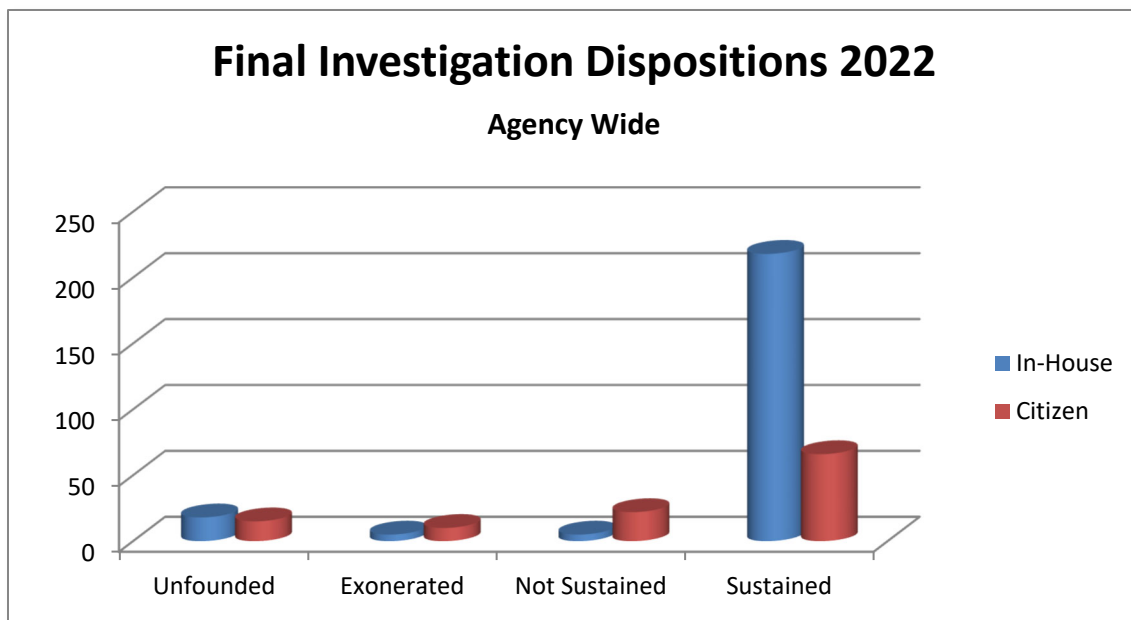


The continued agency wide utilization of body worn cameras in (BWC) 2022 gave Internal Affairs the enhanced ability to more accurately scrutinize the information provided in complaints. After an

administrative review of each complaint received, the corresponding BWC footage was reviewed by IA. About 31% of this BWC footage provided the ability to clearly determine there was no misconduct on the part of any JSO member. This resulted in Internal Affairs re-classifying 313 of these complaints to an *Information* status.

The disposition of each case is the conclusion of facts on an allegation against a member. The Final Investigation Dispositions for 2022* cases are as follows:

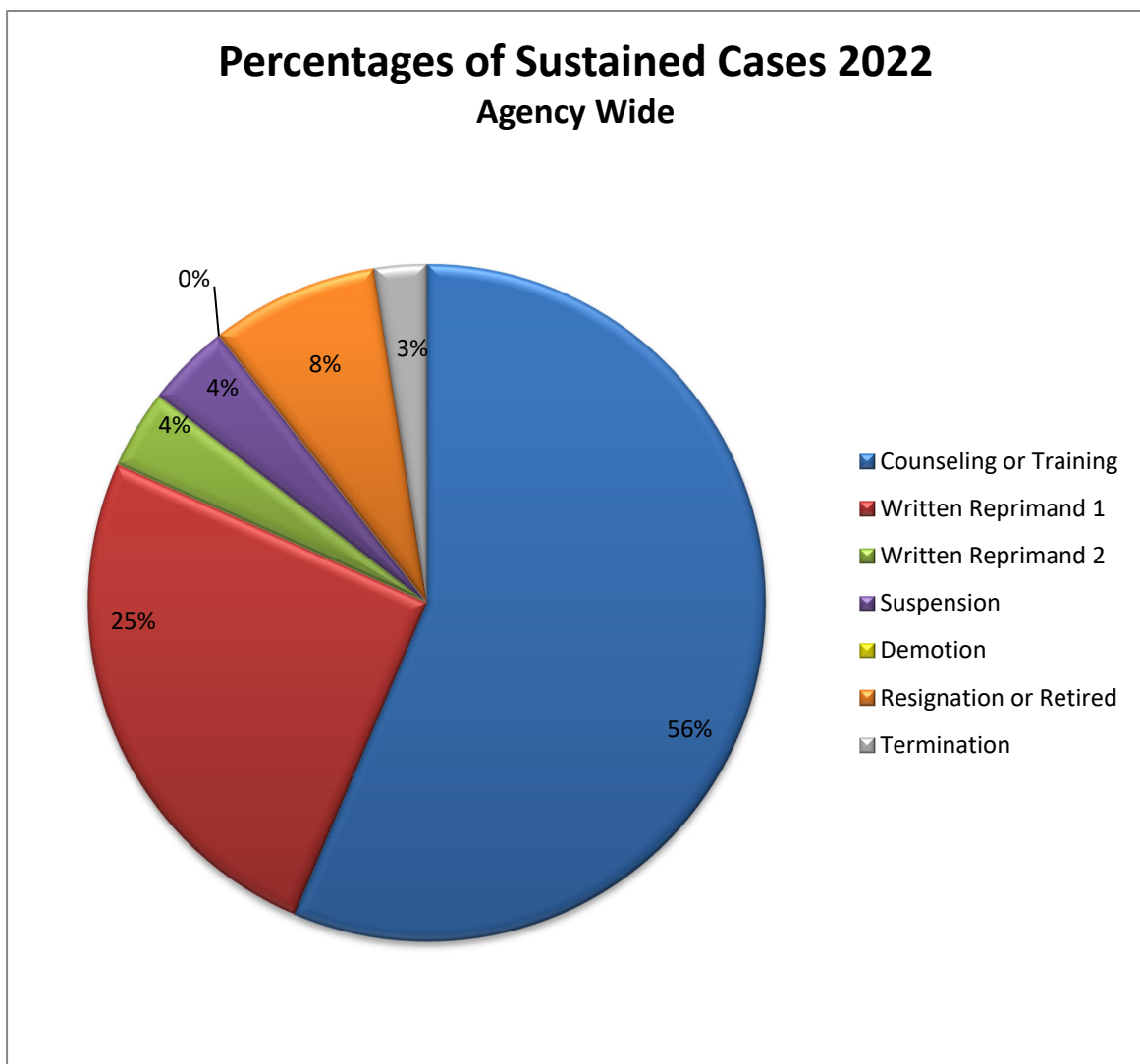
- SUSTAINED – 284 (79%)
 - 218 in-house complaints/ 66 citizen complaints
 - 310 in 2021
- EXONERATED – 15 (4%)
 - 5 in-house complaints/ 10 citizen complaints
 - 35 in 2021
- UNFOUNDED – 33 (9%)
 - 18 in-house complaints/ 15 citizen complaints
 - 22 in 2021
- NOT SUSTAINED – 27 (8%)
 - 5 in-house complaints/ 22 citizen complaints
 - 39 in 2021



** The above statistics equal 359 case investigation dispositions. This data does not include complaints that are still being actively investigated or complaints that did not warrant an administrative investigation. Internal Affairs conducted an administrative review of 708 additional complaints received in 2022 but determined they did not warrant an in-depth administrative investigation. These cases were classified as "Information Only." Internal Affairs used body-worn camera footage to help determine 313 of those 708 complaints did not warrant an in-depth investigation.*

	SUSTAINED* cases with discipline in 2022	Yearly average of discipline since 2016
Termination	10	10
Resigned / Retired	32	22
Demotion	0	1
Suspension	16	16
Written Reprimand I	101	83
Written Reprimand II	15	24

**Other SUSTAINED cases involved counseling and/or remedial training in lieu of discipline. The above numbers include some sustained investigations from 2018, 2020 and 2021 in which discipline was issued once the case was closed in 2022. These numbers do not include 2022 investigations that are still active and therefore do not have dispositions.*

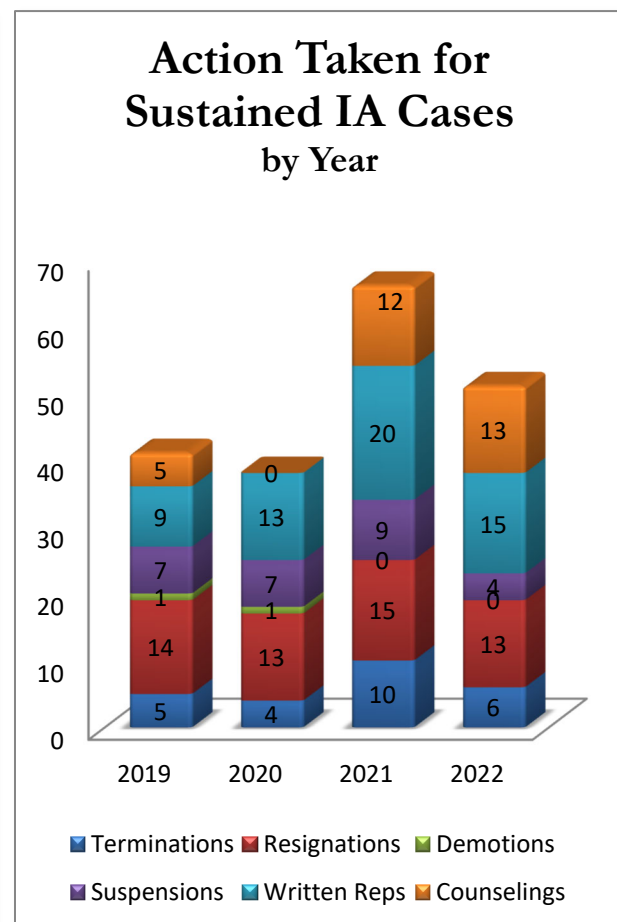
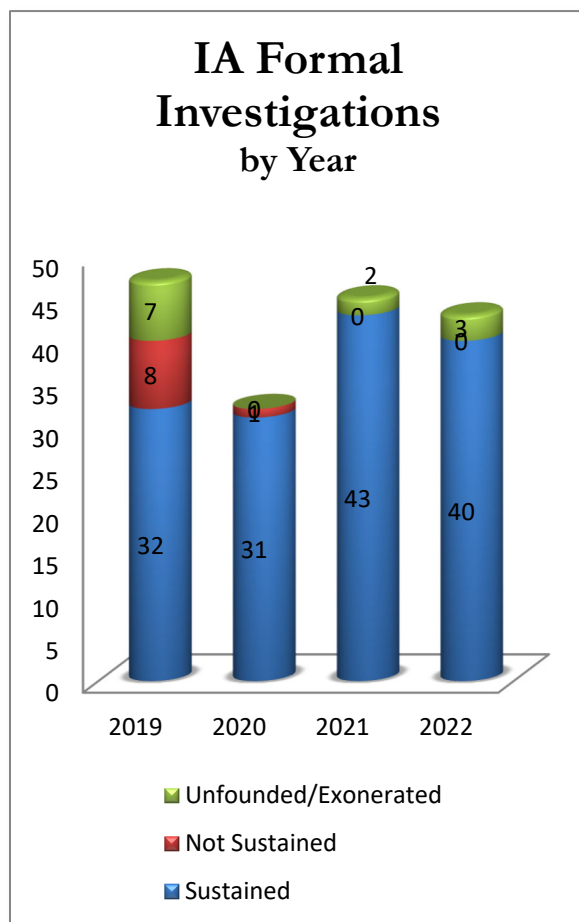


Formal cases specifically investigated by the Internal Affairs Unit

The above agency-wide statistics were a combination of investigations completed by Internal Affairs as well as field supervisors; however, certain sustained allegations can result in suspension, demotion, or termination. These particularly serious cases, which are detailed below, are assigned to detectives within the Internal Affairs Unit. These are formal investigations that strictly adhere to Florida State Statute 112.532 and require a comprehensive summation.

In 2022, Internal Affairs detectives were assigned 70 formal investigations which resulted in the following dispositions: 40 sustained, 0 not sustained, 1 unfounded, 2 exonerated, 3 were re-classified as *Information* and 24 cases remain open. The sustained cases resulted in 6 terminations, 13 resignations, 0 demotions, 4 suspensions, 15 written reprimands, and 13 counseling.

The total number of formal IA cases assigned to Internal Affairs detectives increased by 4.5% from 67 IA cases in 2021 and increased 20.7% from 58 IA cases in 2020.



General Records Schedule (GS2) Compliance

In 2022, the Internal Affairs Unit purged over 1300 eligible hard-copy case files (37.75 cubic feet in volume) in accordance with Florida law enforcement record retention timetables and collective bargaining agreements.

Professional Oversight Unit

In 2022, Professional Oversight Unit personnel reviewed 710 Police Response to Resistance (RTR) incidents, 14 of which were officer involved shootings, 1,028 Corrections RTR incidents, 596 JSO vehicle crashes, and 72 vehicle pursuits to determine the need for additional training, policy revisions, and potential disciplinary action. In addition, as the manager of the Personnel Early Intervention Program, the Professional Oversight Unit sent out 222 formal notification letters to commanding officers alerting them of members under their supervision who were identified by the program for follow up. The program cross references various indicators such as traffic crashes, complaints and response to resistance reports within a set time frame to alert commanding officers of personnel who may be experiencing on the job stress or personal issues. Commanding officers are required to interview the identified personnel to determine if assistance or corrective action is needed.

Throughout 2022, the Professional Oversight Unit facilitated 85 projects to completion. Supporting the JSO core value “Always Improving”, the unit assisted the agency in both streamlining processes and leveraging technology to improve efficiency through the implementation of both short-term and long-term projects, with a 79% completion rate for 2022. There were several notable projects that furthered the Sheriff’s priorities on transparency and resource efficiency.

The Patrol Staffing Level Study was completed in July of 2022 to determine if the number of JSO patrol officers provided an effective opportunity to handle regular duties and calls for service. The study revealed a significant increase in patrol staffing is needed to improve both patrol functionality and the amount of time citizens must wait for a police response. The Department of Juvenile Justice (DJJ) Monitoring and Calls for Service project assisted the Risk Protection Unit and Patrol Division with developing and implementing policy regarding DJJ monitoring and requests for police assistance with juveniles in violation of terms of pre-trial release, home detention, and probation/parole, thereby improving Patrol Division efficiency. In addition, the Professional Oversight Unit completed 20 policy revision projects, enhancing efficiency within overall JSO operations.

Other notable projects completed in 2022 relate to leveraging technology for improved efficiency throughout all aspects of the agency. Business Watch International and the RAPID system now sends alerts when reported stolen property appears with associated scrap, precious metal, and secondhand store partners. This partnership allows JSO to contribute to a system that assists with the recovery of stolen property representing millions of dollars across North America. The Charter Schools and Alyssa's Law project was a multi-agency project which grew to involve not only representatives from all charter school organizations but also Duval County Public Schools. This effort improved communication between schools and all law enforcement emergency communication personnel. The Public Safety Answering Points (PSAPs) for Duval County Public Schools, beaches jurisdiction law enforcement agencies, Jacksonville Fire & Rescue Department, and JSO worked together with vendor representatives from TapApp, Mutual Link, and Safer Watch to ensure requirements of Alyssa's Law were met in order to implement elevated school safety measures.

Regarding JSO developed technologies, the Professional Oversight Unit worked closely with our Information Systems Management Section to revise the Response to Resistance (RTR) Report within JSO's Agency Records Management System (ARMS). Two officers from the Patrol Division were temporarily transferred to the Professional Oversight Unit to accomplish this and were vital to the success of this project with their recent patrol and investigative experience, combined with their IT and process-flow knowledge. This overhaul of the RTR Report developed required data collection for enhanced data reporting and transparency. In addition, the Law Enforcement Officer Killed or Assaulted (LEOKA) portion of reporting within ARMS was revised to better report this important data to the Florida Department of Law Enforcement. A follow up to the 2020 completion of the JSO eWarrants system and the 2021 eWarrants Update project is the 2022 Electronic Injunctions within eWarrants project. This increased the efficiency of workflow between the Duval County Clerk of the Courts and JSO.

A final list of notable projects regarding technological improvements toward efficiency includes the Personnel & Payroll Internal Tracking System for the JSO Human Resources Division, the Unmanned Aerial Systems Data Merge and SharePoint Reporting project, the reconstruction of a Traffic Homicide Fatalities Reporting System, and the creation of a Gang Unit Case Assignment Log. In total, the Professional Oversight Unit facilitated the completion of 49 technology related projects, with 29

of those being implemented on the SharePoint platform.

Public Relations and Information Unit

The Public Relations & Information Unit (PRIU), which was formed in January 2018 when the formerly named Public Information Unit was reorganized, absorbed all public relations functions for the agency. The PRIU is commanded by the Public Relations & Information lieutenant. This unit facilitates the release of all information to the public to ensure consistent and accurate communications. This unit also serves as the official agency liaison to the media, manages all agency social media accounts and the JSO public website, processes crime tips from the public, develops all agency branding and marketing materials, and oversee the Meritorious Awards program. In 2022 the PRIU was staffed with three public information officers, a public records coordinator, a public relations administrator, a community media relations coordinator, a multimedia specialist, and two part-time technical officers.

As of December 31, 2022, JSO had 243,140 followers on Facebook, 151,043 followers on Twitter, and 59,910 followers on Instagram. Additionally, JSO is followed by 237,457 members representing 765 neighborhoods on the social networking platform NextDoor. Throughout 2022, the PRIU continued its **#9PMRoutine** program on Facebook, Twitter and Instagram which reminded the public of the importance of removing firearms from vehicles and locking vehicle doors at night to prevent auto burglaries.

In 2022, the PRIU processed and completed 3882 public record requests for the media, an increase of 39% from 2021. In addition, the PRIU created 749 Facebook posts, sent out 771 tweets in Twitter, posted 550 Instagram posts, held 52 press conferences, issued 284 formal press releases, and processed 9,454 crime tips via email from the public. The PRIU also produced 11 monthly awards ceremonies, the annual awards ceremony, several promotional events, and assisted with the agency's first Police Memorial Day ceremony to be held in the evening.

Special Projects Unit

The Special Projects Unit was created in 2019 and was responsible for coordinating all technology-related agency projects that cross over into two or more agency units. In 2022, the Special Projects

Unit was absorbed into the Professional Oversight Unit. The personnel who had been previously assigned to the Special Projects were reallocated to other units within the agency, with two remaining within the Public Accountability Section, resulting in an additional officer assigned to both the Professional Oversight Unit and the Public Relations and Information Unit.

Body Worn Camera Unit

The Body-Worn Camera (BWC) Unit is commanded by a Police Lieutenant and is comprised of a Police Sergeant, six Detectives, and four civilian public records staff members. The unit is responsible for issuing body-worn cameras to all sworn police officers and sergeants in the agency as well as providing training on how to properly operate the body-worn cameras. In the event of an issue with the body-worn equipment, the unit is responsible for the replacement and warranty return for broken items. In 2022, with the initial issuance of body-worn cameras to the officers and sergeants complete, the BWC Unit conducted 4 recruit training classes resulting in 109 new officers being trained. In 2022, the BWC Unit was able to replace one of the detective positions with a civilian public records coordinator, reallocating a valuable resource to other areas of the JSO.

Additionally, the BWC Unit is tasked with filling all requests for copies of body-worn camera video and in 2022, the BWC Unit filled 19,343 requests, an increase of nearly 8% from 2021. These requests came from both internal requestors such as JSO's Investigations and Homeland Security Divisions as well as external requestors such as the State Attorney's Office, media outlets, and the general public through public records requests. Filling these requests often requires hours of work redacting information that is legally protected under Florida's public records statutes.

COMPLIANCE SECTION

Law Enforcement Accreditation

Accreditation Coordinators completed "Year 2" of file building for the Commission for Florida Law Enforcement Accreditation (CFA) which incorporated the new CORE Competencies Manual consisting of 94 law enforcement accreditation standards. Accreditation Coordinators also completed file building for the 1st year cycle for the Commission on Accreditation for Law Enforcement Agencies (CALEA). In November, CALEA assessors remotely reviewed 100 CALEA standards for agency reaccreditation. The remote assessment determined the agency was 100% compliant with the examined accreditation standards. The entire annual accreditation process requires Accreditation Coordinators to receive, evaluate, and process over 1,500 agency proofs of compliance from various

units and associated personnel. This accreditation effort enables our agency to strengthen our accountability, both within the agency and with the community.

Corrections Accreditation

The Corrections Accreditation team hosted two state mandated inspections: Florida Model Jails Standards (FMJS) Security & Sanitation and Medical. Both of these inspections included in-person inspections of all three Department of Corrections facilities, as well as proofs of compliance presented via electronic file building in PowerDMS.

Corrections Accreditation Coordinators continued to maintain the electronic database of requests and files for standard required documentation for the second year of the Florida Corrections Accreditation Commission (FCAC) assessment. This assessment is comprised of 261 standards. In addition, they continue to monitor compliance with the National Commission on Correctional Health Care (NCCHC) standards. Quarterly updates are provided to the command staff to ensure effective communication and accurate agency presentations.

Law Enforcement Inspections

Law Enforcement Inspections Unit detectives performed a total of four divisional inspections which included 18 units throughout those divisions. The Law Enforcement Inspections Unit also conducted an additional 8 spot inspections, of which three were CFA and CALEA standard driven requirements. The inspection process involves a thorough review of each unit's order and unit procedure, along with verifying the unit is meeting all CFA and CALEA accreditation standards, following all applicable Florida state statutes, and is in compliance with local ordinances as they relate to the duties and responsibilities of the unit. Detectives perform a thorough review of each unit's specific forms, operational equipment, record retention, and inspection processes to ensure unit policy and procedures are sufficiently met. Law Enforcement Inspections Unit personnel provided additional assistance to Internal Audit Unit personnel with periodic audits and professional insight; and to the law enforcement Accreditation Coordinators with guidance regarding law enforcement related accreditation materials and understanding.

Two special projects were successfully managed by Inspections personnel: MOU research and agencywide Oath's of Office. Inspections personnel assisted the Budget Division with researching and inventorying over 300 agency MOUs – archived and current. Inspections personnel also completed the administration of Oath's of Office for all sworn personnel due to the appointment of Sheriff Pat Ivey and the election of Sheriff T. K. Waters.

Corrections Inspections

Corrections Inspections Unit personnel performed several inspections throughout three facilities within the Department of Corrections. Inspections included unannounced property room inspections at the Pretrial Detention Facility (PDF), the Montgomery Correctional Center (MCC), and the Community Transition Center (CTC). All inspections were standard driven requirements per the governing bodies of state accreditation and oversight: FCAC and FMJS. The inspection process involved a thorough review of agency orders and unit procedures to include the verification of all referenced FCAC and FMJS standards as they relate to each unit's specific duties and responsibilities. The inspection process also involved the thorough review of forms, internal processes, and new policies. Corrections Inspections Unit personnel also worked with the contracted health services provider to evaluate compliance with healthcare related standards.

Internal Audit

Internal Audit Unit personnel completed 43 quarterly cash collection and checking account activity audits throughout the agency including the required audits of investigative cash transaction activities from the Investigative Fund and the Integrity Fund. Internal Audit personnel also completed the following noteworthy audits and reviews:

- Three time sensitive standard required audits/inventories to include: Property & Evidence Warehouse; Vehicle Warehouse; and a changeover audit of Property & Evidence Warehouse;
- Two MOU required audits/evaluations of the adequacy of internal controls in place to protect Florida Department of Highway Safety & Motor Vehicles (FLHSMV) data from unauthorized access, distribution, use, modification, or disclosure.
- A fee collection process associated with the Misdemeanor Probation Program (MPP).

Written Directives

In 2022, the Written Directives Unit continued to modernize the policy revision process by maintaining all policy revisions for agency Orders and Unit Procedures through PowerDMS workflows and analytics. The new system has improved revision process transparency, record keeping, and overall efficiency. By the end of the year, there were 291 policy revision workflows initiated.

Along with conducting extensive policy research for internal agency needs, the following were completed or published, including purges:

- Written Directives: 344

- Memorandums: 31
- Information Bulletins: 190
- Legal Bulletins: 14
- Public Records & Other Requests: 186

DEPARTMENT OF CORRECTIONS



2022 ANNUAL REPORT

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JAILS DIVISION

JAILS DIVISION OPERATIONS

In 2022, Operations processed 28,279 inmates into the jail and released 28,574 inmates. The operations section of the Jails Division is the largest unit within the Department of Corrections, with 313 personnel assigned to supervise an average daily population (ADP) of 2,535 inmates (2022 ADP).

IMMIGRATION CUSTOMS ENFORCEMENT UNIT

The 287(g) Program has been successful throughout 2022. A duty the unit is tasked with is proper consular notification. Consular notification and access are the required process by which federal, state, local law enforcement, and legal authorities provide information to foreign government representatives regarding their citizens in the United States and permit foreign consular officers to assist their nationals. When U.S. law enforcement arrests and detains foreign citizens, it is required by U.S. law that the foreign citizen is given the choice to have his or her consul notified of the arrest and detention. In some cases, notification of the foreign consul is mandatory. The ICE Unit made 915 notifications in 2022 in which 108 of those were mandatory. A new ICE memorandum of agreement (MOA) was signed by Sheriff Williams in 2020 continuing the Jacksonville Sheriff's Office (JSO) effective partnership with the Department of Homeland Security (DHS) in identifying and processing the removal of criminal aliens who are encountered during the booking process at the Pretrial Detention Facility.

JAIL RECORDS MANAGEMENT SYSTEM (JMS) UPGRADE TO ATIMS

On November 4, 2022, the DOC successfully launched a new JMS, ATIMS. During the transition phase, functionality testing, review and update system training, and staff training were conducted. The Interfaces are on and functioning; except V.I.N.E. This was a known delay due to vendor's business practice after a JMS change. ATIMS and ISM continue to monitor the new products to ensure functionality. ATIMS is a web-based program that has advanced features that were not available with the former system. Some of these features were turned on and available day one and other will be implemented in phases, over the next year. These features include, but are not limited to, the use of digital Booking Forms, capturing electronic signatures via signature pads or mobile device, digital Disciplinary Reports, digital Report of Confinements, a digital Master Count, and a Batch Activity Section. We will be transitioning to a new armband following a functionality test, utilizing ATIMS's Armband Wizard. Personnel will be able to print directly onto a newer style armband, from any printer,

in any DOC building, with a click of the mouse. ATIMS has a mobile application to allow authorized personnel to access the JMS while performing their duties on the go. This application is a direct copy of the program and will give personnel the ability to add real time data, including pictures, to ATIMS. Personnel can utilize the mobile application to account for inmates during planned activities such as count, meal feed-up, and recreation. Launching these new features will also reduce the amount of paper currently being used every day. Which in turn will reduce the amount of storage space needed for paper records.

PRISONS DIVISION

MONTGOMERY CORRECTIONAL CENTER (MCC)

The MCC consists of three facility compounds with a total housing capacity of 648 inmates. The North and South Units primarily function as male inmate housing units. The Annex (C-Building) is a multipurpose facility which is used to house inmates based on the needs of the MCC. It's currently the only building that houses female inmates at MCC. Throughout 2022, the MCC maintained an average daily inmate population of 696.

Community Projects

The Community Projects Unit plays a vital role in addressing blight throughout the city of Jacksonville. This unit cleaned several illegal dump sites throughout the city focusing mainly in downtown Jacksonville area. Community Projects assisted with the renovation project at JREC as well as the completion of drainage project on MCC grounds.

Vocational Training Programs

The MCC was impacted by the COVID-19 pandemic. However, the MCC continues to provide vocational training opportunities for its inmate population to acquire occupational skills to better their chances against reoffending (recidivism). A soft reopening of programs was initiated at the early part of 2022.

National Center for Construction Education and Research (NCCER) Accredited Training Unit (ATU) - Utilizing the NCCER curriculum, the MCC's ATU provided inmate participants with comprehensive instruction in commercial cleaning, construction clean-up, management skills, customer service, and on the job training. The participants received an "Introductory Craft Skills"

certification at the completion of course work after passing the required examinations. Over 100 participants received training in one or more modules and 8 participants completed the full program offered at the MCC during 2022. All participants who met the eligibility requirements of the North East Florida Builders Association (NEFBA) are referred to the NEFBA Apprenticeship Program. The 8 MCC NCCER participants who qualified for the apprenticeship program did not participate due to finding other job opportunities.

The Inmate Horticulture Program

This program is currently offered to our sentenced female inmate population and covers topics in the horticulture field from the different type of plants and their biology, irrigation, landscape management, business, and safety. The program has had a positive impact on the community by providing inmate participants the ability to return to the community with valuable job skills. The Jacksonville Sheriff's Office was also able to donate freshly grown and harvested food to local non-profit food banks, missions, and shelters. Twenty-two (22) participants received training in the area.

Welding Program

In 2022, the MCC Metal Shop completed 355 projects for the JSO. The MCC welding program certified inmate participants with a trade skill that will hopefully help them to become gainfully employed when returned to the community. Twenty-six (26) participants received a Society Welder Certification, also known as Welder Qualification Test, and 16 participants received Certificates of Completion showing documented training hours in welding. The largest number of hours of 'hands on' training was dedicated to fabricating bunks for MCC- Dorm C5, the JSO Community Outreach Gaming Trailer, installing a new floor drain pan in MCC North kitchen area, and the cages for the JREC air condition units.

Seamstress Program

In 2022, MCC personnel provided basic seamstress training to 11 inmates which received a certificate of completion for the training. Another 20 inmates received training in the development of mattresses and alterations. The participants completed over 4,842 officer uniform shirts, 2,681 officer uniform pants, 376 officer jackets and windbreakers, and 5,847 mattresses were built at MCC. A total of 10,057 mattresses were distributed through JSO by the unit.

K9 Program

In 2022, “Paws for Change” program continued with the partnership with “K9s for Warriors”. A total of 46 participants participated in the program. Twenty-three (23) participants received certificates of completion for completing the first class. Seven (7) of the participants were veterans. A total of 13 dogs received training with three (3) dogs moving on to the next training phase to become service animals for veterans with PTSD, TBI and/or MST.

MCC Financial Savings

MCC On/Off-Compound Inmate Work Crews	\$2,529,194
Inmate Mattress Factory	\$21,872
Inmate Uniform Screen Print	\$37,517
Uniform Alterations Shop	\$83,418
Known Metal Shop Saving	\$60,500
Total	\$2,679,801

COMMUNITY TRANSITION CENTER (CTC)

The CTC is a 300-bed minimum security correctional facility located at 451 Catherine Street. The CTC is often referred to as the “Programs Facility.” The facility has 135 beds dedicated for participants in the Matrix House Substance Abuse Treatment Program. The average daily population at the CTC for 2022 was two hundred and eighty-one (281) inmates.

Matrix House

Inmates are provided group and individual therapy throughout a 120-day in-house substance abuse treatment program, followed by 12 months of aftercare services once the inmate completes his or her sentence. In 2022, the Matrix House served 373 offenders and maintained an average monthly count of 79. Among the 373 offenders discharged during the year, 296 successfully completed the program and 21 were re-admitted into the program.

PROGRAMS AND TRANSITIONAL SERVICES DIVISION

JACKSONVILLE RE-ENTRY CENTER (JREC)

In a time of such uncertainty, those that return to our community from state or local incarceration know that the Jacksonville Sheriff's Office (JSO) and the staff of the Jacksonville Re-Entry Center (JREC) are committed to assisting our new neighbor in a seamless transition to a new way of life.

JREC partners with strong civic entities such as the public defender's office, state attorney's office, other law enforcement agencies, local businesses, and health care service partners to facilitate the screening and placement of former offenders in programs that will enhance their return to our community.

Under the guidance of trained counselors, JREC provides a wide range of services from housing and to gainful employment to assisting with basic food and clothing needs. JREC also provides behavioral classes that allow for personal growth and treatment. The JREC staff will guide our new client in a direction that is proven to be beneficial in changing one's path in life.

JREC Fiscal Year 2021-2022 Results:

Clients signed a 3 Month Contract (incl. Signed while Incarcerated)	374
Nights of Transitional Housing Provided	4069
Mental Health Service Hours provided	530
Soar Processing Assistance (SSI, SSDI, SS)	435
Clients receiving food goods	94
Bus Passes provided	5405
Clients that became employed while in the program	130
Florida Identification/ Driver's License/Birth Certificate purchased	204
Clients that successfully completed the program (Completers)	207
Clients assisted without completing the program (Non-Completers)	93
Clients arrested while in the program (Non-Compliant)	23

PRETRIAL SERVICES UNIT

The primary goal for the Pretrial Services Unit (PSU) is to promote public safety by ensuring supervision of pre-trial offenders while going through the criminal justice system; and reducing the

overall recidivism. Recommendations to our program are made at first appearance court; utilizing the Florida Misconduct Risk Assessment Instrument. This is an evidence-based assessment tool for use in determining the likelihood of an offender to fail to appear in court and/or be re-arrested while on pretrial status. The court recommendations are further based on information such as criminal history, employment, and ties to community which must be verified and presented to the courts at first appearance.

The Pretrial Services Unit supervises defendants through various methods such as phone contacts, office visits, and electronic or global positioning system (GPS) monitoring. PSU also conducts random urinalysis for drugs on participating defendants.

Members of the Pretrial Services Unit will then monitor the defendants in the program and provide pertinent information (both positive and negative status reports) to the courts. This program's monitoring and supervision has consistently proven to reduce the number of failures to appear for court proceedings.

To enhance services provided by the unit, an electronic case management system has been implemented, Corrections Software Solutions (CSS), to provide more efficient supervision and case management. Additionally, PSU connects clients with community partners that offer a wide range of services that will help them achieve success while in the program and continue to live a successful and productive life in the community.

Home Detention:

The Electronic Monitoring Program uses GPS monitoring technology to supervise inmates that are court ordered to home detention, house arrest, and/or GPS monitoring only. The Electronic Monitoring Program is designed to be an alternative to traditional incarceration for offenders who require less than institutional custody but more than probationary supervision. The primary goals and objectives of the Electronic Monitoring Program are to:

- Impose strict non-institutional sanctions upon offenders charged with and/or convicted of a violation of a city ordinance and/or a state statute;
- Allow offenders who meet certain criteria to maintain/obtain employment, residence, and/or family relationships; and

- Alleviate the financial burden of traditional incarceration by placing the offender in a less costly environment via electronic monitoring of offenders utilizing GPS equipment, while also reporting any violations back to the court.

In 2022, the Electronic Monitoring Program supervised a monthly average of approximately 156 offenders.

Misdemeanor Probation Program:

As of December 2021, JSO began delivering misdemeanor probation services for Duval County. The Jacksonville Sheriff's Office Misdemeanor Probation Program provides supervision for offenders sentenced to Misdemeanor Probation by the Duval County Courts. In December of 2022, the Misdemeanor Probation Program transitioned from the Community Transition Center to the Jacksonville Re-Entry Center, located at 1024 Superior Street. This move was necessary to enhance services provided by the unit. Another enhancement to the program was the implementation of an electronic case management system, CSS.

The new location provides probationers and staff a better working environment to ensure the program provides effective supervision of probationers. The Misdemeanor Probation Program staff provides each probationer with the supervision and resources needed to successfully comply with court ordered conditions. The goal of the program is to assist program participants in changing criminogenic behaviors for the better and remain arrest-free.

CORRECTIONS CHAPLAINCY SERVICES:

The Chaplaincy Services unit of the Jacksonville Sheriff's Office assists inmates in their emotional and spiritual needs. The Chaplaincy Services unit facilitates community, faith based, organizations in providing religious service and clergy visits to the inmate population. Over 5,000 inmates were seen or counseled this year alone. In addition, over 3,500 Bibles, 300 Qurans, and 40 New World Translation Bibles were distributed despite the Covid-19 pandemic. The chaplain's assistants perform various duties to carry out the mission of Chaplaincy Services. Chaplaincy Services made tremendous progress in religious services by implementing a satellite worship location at the Community Transition Center (CTC) with Elevation Church, which included holiday services. Chaplaincy Services strives to provide hope in hopeless situations to the inmate population and encourage inmates to practice tenets of being a better citizen.

Inmate Programs

In 2022, the Department of Corrections Programs Unit, in partnership with many outside organizations, facilitated distance and in-person learning programs to the inmate population. These programs provided inmates being released back into the community with an opportunity to successfully transition from jail into the community. Inmates are afforded the opportunity while incarcerated to address health needs and develop life and work skills. An important component to the placement of inmates in available inmate programs is the ***Applied Correctional Transition Strategy Software (ACTS)***.

ACTS is a risk/needs assessment tool designed to determine which programs would be most beneficial to the inmates to successfully support their transition back into the community. At the onset of the Covid-19 pandemic, the Programs unit was forced to suspend many available inmate programs. As a result, the number of **ACTS** assessments administered has been on a slower but steady increase as programs reopened and continue to return to some idea of normalcy. ACTS increased by nearly **85% in 2022 (209)** compared to **2021 (31)**. The Program's unit reopened for in-person classes in March of 2022. However, class sizes are restricted to 10-12 students as a precaution for inmate health and safety.

The DOC offers several programs to target the inmates' basic support and educational needs to include: GED, High School, Veterans Education and Support, Literacy, Cognitive Behavior, and Employment Assistance. The DOC continued a select group of court ordered rehabilitative programs, which served nearly 1,000 inmates using social distancing, distance learning, and other techniques to accomplish the goals of the program while safeguarding staff and inmate health.

DEPARTMENT OF POLICE SERVICES



2022 ANNUAL REPORT

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The Department of Police Services is comprised of organizational functions that provide support for law enforcement efforts. These services are crucial to carrying out the Sheriff's Office responsibilities to the citizens of Jacksonville. Whether visiting the Police Memorial Building or calling for police service, an employee assigned to a Services function is routinely the first point of contact for someone requiring police assistance.

The Department of Police Services is divided into two (2) divisions: The Budget and Management Division and the Support Services Division, each headed by a Division Chief.

BUDGET & MANAGEMENT DIVISION

FY 2022 HIGHLIGHTS

Process Improvement

In Fiscal Year 2022 (FY22), the Budget & Management Division's emphasis was focused on working through system issues with the transition to 1Cloud, the City's new Enterprise Resource Planning (ERP) system, while continuing to provide all necessary resources needed by the Agency.

The Budget & Management Division has been very proactive in identifying budgetary and/or operational concerns and developing management tools to address these issues. The Division was able to work through the challenges the new system presented and continue to provide needed resources to the Agency. The Division has continued to work with the City identifying areas of needed improvement in the new system, alerting the city to issues and areas of concern in the system.

Grants and Trust Funds

The Budget & Management Division was awarded grant, contract, and cooperative agreement funds from federal, state, and local agencies totaling \$1.5 million. The awards reached across all five

departments and covered a range of projects including officer overtime, equipment, training, personnel, and services.

Over a dozen different trust funds are managed for the benefit of the JSO. These funds augment the agency's General Fund budget, and each trust fund has a targeted impact based on its own specific federal, state, and/or local governing guidelines. The areas of focus of the funds range from programs for the youth to services for inmates to specialized law enforcement officer training to combat domestic violence. Total expenditures for the year from the JSO trust funds for their varied purposes were over \$3.5 million.

Accounting Management

The Budget & Management Division continues to work collaboratively with other divisions in identifying processes that can be consolidated with current budget office duties to gain efficiencies for the Sheriff's Office.

Procurement/Contracts

The Division was heavily involved in several major procurement projects in FY22. Some of the most significant tasks were the Promotional Process Development and Implementation, multiple large capital purchases of equipment for Information Systems Management (ISM), the processing of the bids for tactical uniforms, uniforms, footwear, duty gear, outerwear and equipment for Supply, and the purchase of Corrections Software Solutions Case Management software.

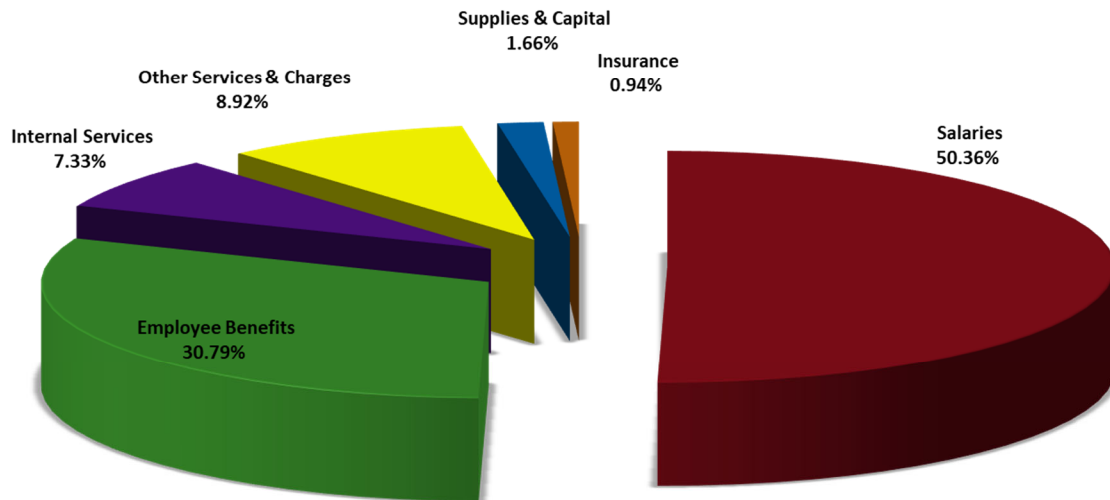
Procurement personnel have also been working with city departments to resolve issues with the processing of requisitions, purchase orders, invoices, and vendor payments in 1Cloud.

Summary

Emphasis on management reporting and analysis allowed the Budget & Management Division the

ability to accurately monitor and project the Sheriff's Office revenues and expenses. The Division worked collaboratively with all Sheriff's Office Departments to ensure the JSO stayed within budget for the year. The Division's fiscal responsibility has continued to assist the city during these tough budgetary times and facilitated an easier budgetary process for the Jacksonville Sheriff's Office

**OFFICE OF THE SHERIFF FY 2022-2023
Approved
Annual General Fund Budget**



OFFICE OF THE SHERIFF
Annual Budget
FY 2022-2023

			Approved General Fund Budget by Category		% of Total	
Description						
Salaries	\$	280,793,153		50.36%	} 81.15%	
Employee Benefits		171,701,069		30.79%		
Professional Services		1,358,750		0.24%		
Other Contractual Services		30,805,852		5.52%		
Travel and Per Diem		493,771		0.09%		
Communications & Freight		1,417,193		0.25%		
Internal Service Allocations		40,882,767		7.33%		
Utility Services		664,454		0.12%		
Rentals and Leases		3,207,296		0.58%		
Insurance		5,262,731		0.94%		
Repair & Maintenance Services		9,643,985		1.73%		
Printing and Binding		39,300		0.01%		
Other Obligations		959,004		0.17%		
Office Supplies		457,699		0.08%		
Operating Supplies		8,775,708		1.57%		
Employee Training, Dues, Tuition		900,731		0.16%		
Extraordinary Items		262,750		0.05%		
Machinery and Equipment		16		0.00%		
	\$	557,626,229		100.00%		

OFFICE OF THE SHERIFF

Comparison of Annual Budgets FY 2021-2022 to FY 2022-2023

Description	Approved General Fund Budget FY 2021-2022	Approved General Fund Budget FY 2022-2023	Increase / (Decrease)	% of Increase / (Decrease)
Salaries	\$ 261,282,947	\$ 280,793,153	\$ 19,510,206	7.5%
Employee Benefits	161,691,886	171,701,069	10,009,183	6.2%
Professional Services	1,325,050	1,358,750	33,700	2.5%
Other Contractual Services	26,027,289	30,805,852	4,778,563	18.4%
Travel and Per Diem	494,271	493,771	(500)	-0.1%
Communications & Freight	1,413,855	1,417,193	3,338	0.2%
Internal Service Allocations	38,099,624	40,882,767	2,783,143	7.3%
Utility Services	440,443	664,454	224,011	50.9%
Rentals and Leases	2,360,831	3,207,296	846,465	35.9%
Insurance	4,576,989	5,262,731	685,742	15.0%
Repair & Maintenance Services	9,543,900	9,643,985	100,085	1.0%
Printing and Binding	38,400	39,300	900	2.3%
Other Obligations	947,648	959,004	11,356	1.2%
Office Supplies	406,325	457,699	51,374	12.6%
Operating Supplies	7,719,565	8,775,708	1,056,143	13.7%
Extraordinary Items	-	262,750	262,750	100.0%
Employee Training, Dues, Tuition	925,702	900,731	(24,971)	-2.7%
Machinery and Equipment	13	16	3	23.1%
	<u>\$ 517,294,738</u>	<u>\$ 557,626,229</u>	<u>\$ 40,331,491</u>	<u>7.8%</u>

SUPPORT SERVICES DIVISION

The Support Services Division is under the command of a Police Division Chief. This division encompasses three (3) main sections: Communications, Information Systems Management (ISM) and General Support.

COMMUNICATIONS SECTION

COMMUNICATIONS CENTER

The Jacksonville Sheriff's Office 9-1-1 Communications Center is the primary public safety answering point (PSAP) for Duval County and is under the command of a Police Assistant Chief. This Section operates 24 hours a day, seven days a week. The employees who are assigned to this section are responsible for answering and triaging 9-1-1 calls and non-emergency calls, as well as dispatching police officers and other support resources to the scene of an incident.

	Incoming 9-1-1, Non-Emergency, and Text Calls Workload				
	2018	2019	2020	2021	2022
9-1-1 Wireline & Wireless calls received	733,762	738,929	745,292	789,738	778,224
Administrative Calls received (Non-Emergency 630-0500 & 630-0554)	693,317	663,406	689,269	658,705	683,757
Text to 9-1-1	n/a	1,766	1,342	1,939	3,046
Total Phone Calls Received	1,427,079	1,404,101	1,435,903	1,450,382	1,465,027

Each shift in the 9-1-1 Center is staffed with eleven (11) police dispatch positions and ten (10) to sixteen (16) call taker positions as call volume fluctuates throughout the day, evening, and overnight.

Three (3) supervisor workstations are located in the 9-1-1 Center to provide better workflow between frontline personnel and supervisors. In 2022, over 6,027,756 radio transmissions were made on the Jacksonville Sheriff's Office patrol zone, support, and tactical radio talk groups. This totaled over 7,400 hours of talk time.

Quality Assurance

The Quality Assurance (QA) program is essential to promote adherence to established 9-1-1 Communications Center goals and procedures. The program provides an outline for continuous improvement of the overall 9-1-1 operations. QA identifies trends, positive or negative, in performance and assists in identifying any need for commendation, additional training, or modification of policies and procedures to improve the overall operations of the 9-1-1 Center. QA provides education and instructions to the employees by emailing "*Training Tips*" on procedures and unusual calls for service. The QA team reviews priority one and two calls on a regular basis.

9-1-1 Emergency Telephone System

The countywide 9-1-1 Emergency Telephone System is managed through the Jacksonville Sheriff's Office. The 9-1-1 system is funded with 9-1-1 user fees. These fees are assessed on all landlines and specific wireless phone lines in Duval County.

The Duval County 9-1-1 System consists of seven (7) Public Safety Answering Points or PSAPs, which receive and dispatch all 9-1-1 calls for Duval County.

The Backup Communications Center (BUCC) can be operated independently or simultaneously with the primary location. Both sites have the same technical capabilities and are now staffed 24/7 running simultaneously. This arrangement helps to quickly stabilize dispatch operations during emergency

situations or act as a temporary Communications Center if existing PSAP facilities of any agency are unavailable due to power outages, equipment maintenance or other incidents.

9-1-1 Accessibility

The Federal Communications Commission (FCC) has made *Text to 9-1-1* capability a priority for 9-1-1 systems across the country. The Jacksonville Sheriff's Office *Text-to-9-1-1* service was fully operational as of 2018 and will continue to be an option for accessing 9-1-1 moving forward. It is important for text-to-9-1-1 users to remember to always "*Call if you can, Text if you must.*" The 9-1-1 System is also accessible to persons who may be deaf or hard of hearing, or who use text telephone devices or other technology to report emergencies. All 9-1-1 answering positions are equipped with TTY or Text Telephone answering capability in compliance with the Americans with Disabilities Act (ADA).

The 9-1-1 Communications Center is also accessible to callers who speak languages other than English or who speak English as a second language. The 9-1-1 center maintains a contract for language services for over 100 spoken languages. The JSO also maintains contracts with local providers for Sign Language services and remote services for video-based Sign Language interpreters.

The next generation of 9-1-1 requires even more technology. In 2022, 9-1-1 updated the Jacksonville Sheriff's Office and Jacksonville Fire and Rescue departments 9-1-1 centers to consoles that are ergonomically adjustable per person as well as individual climate controls for the Police Emergency Communication Officers' (PECO's) comfort while they are working. The centers both received a total floor to ceiling renovation to also include updated wiring that will bring them into the next generation of technology with 9-1-1 and applications that are utilized in the centers.

PROPERTY AND EVIDENCE UNIT

In the calendar year 2022, the Property and Evidence Unit processed 49,237 submissions for a total of 136,006 individual items. In comparison to 2021, overall submissions in 2022 increased by 198, with an increase of 2,497 total number of individuals items. There were 104,918 items purged and another 71,878 items released from the facility during the same time frame, for a total of 176,796 items.

Notable facts:

- The warehouse has 43,900 square feet and contains more than 660,000 items of property and evidence.
- There are 24 full-time employees that work 24/7 to take in, store and release property. There are an additional six part-time employees who assist in researching cases with the goal of returning items to their owners and/or purging the property when appropriate.
- In 2022, the Unit took in 3,271 firearms, 10,356 items of narcotics and \$1,983,941.40 in US currency.
- The Unit continued the Radio-frequency Identification (RFID) program, thus far labeling 416,643 items for tracking.
- The Unit sent out 3,879 letters to owners requesting that items be picked up following release.

INFORMATION SYSTEMS MANAGEMENT SECTION

INFORMATION SYSTEMS MANAGEMENT

In 2022, ISM continued to support agency operations by providing service through a team of 41 employees (38 full-time and three part-time) who work on five distinct teams within the unit: Help Desk, Computer Support, Network Support, Application Development, and Database Development. The Unit continues to adjust the Field Technician program, consisting of specifically trained officers, corrections officers, and civilians, to further enhance support efforts.

Help Desk

As the first contact for service requests, Help Desk personnel resolved 5,798 work orders in 2022. They also deployed more than 1,800 laptops during 2022 to replace aging laptops and deploy new systems. In addition to the over 3,600 JSO personnel supported by ISM, the Help Desk provides front-line support to customers for 46 external partner agencies and external vendors that conduct business with the JSO on a daily basis.

Computer Support

This team is responsible for diagnosing and repairing computer hardware, and peripherals deployment throughout the agency. During 2022, the team replaced more than 400 desktop computers that had reached end-of-life status. Computer Support also acts as a Help Desk escalation path for complex issues, or issues that require in person support off site. The team supports operations at the Police Memorial Building, the Pre-Trial Detention Facility, and 24 off-site locations that are utilized by agency personnel. In 2022, the Computer Support team completed 3,339 work orders.

Network Support

The Network Support team is responsible for top-tier network and infrastructure support, which resulted in the completion of more than 1,633 work orders in 2022. In 2022, the team also replaced/upgraded an extensive amount of access points and switches, to improve daily agency operations while maintaining a constant level of access and data security. The engineers continued to provide support on several projects to include:

- Replacing old ASE with new ASEOD AT&T circuits.
- Increasing network redundancy.
- Refining patch management.
- Increasing internet connectivity.
- Creating a Cecil Field back up site.
- Brining new Nutanix storage systems online.
- Implementing Cellibrite vendor digital forensics.

This team is also currently working on additional projects to further improve existing connectivity, redundancy of network systems, and support the growing data storage needs of the agency.

Application Development

During 2022, the Application Development team was involved in the support of over 119 production applications, resulting in the completion of 2,912 maintenance and enhancement work orders.

The Application Development team released new versions of ARMS, E-Warrants, JSOPE, ACMS, SmartCop, and various other smaller applications with added functionality and enhancements. Highlights include:

- Major releases of ARMS in support of new Canine tracking and RTR Phase 2 enhancements to simplify & streamline data entry.
- Deployed new JMS interface in support of booking prefill from ARMS to ATIMS and related trouble shooting.

- Migrated numerous SharePoint solutions off older MOSS 2007 / SharePoint 2010 platforms to SharePoint 2016.
- Successfully migrated MOSS 2007 and SharePoint 2010 to Nutanix virtual environment.
- Upgraded Digital Crime Scene software in support of Nutanix migration.
- Implemented electronic Change Management application and process that streamline the change management process.
- Deployed new Fingerprint Scheduling app.
- Support, advice, guidance for the ATIMS project along with interface creation/implementation.
- Upgraded track-it to SP2.
- Open data enhancements.

The team also continues to work on multiple ancillary projects and technology enhancements to improve overall operations and support the goals of the agency.

Database

This team supports 48 production servers with a total of 890 databases. Also supported are 7 development and training servers with 128 databases. During 2022, the team completed 2,118 database-related work orders and tasks. The team also tackled numerous projects including:

- Movement of 129 databases to a new platform.
- Replacing UCR with the NIBRS/FIBRS production submission to FDLE.
- Completing migration of the agency's new Jail Management System (JMS) to the Data Warehouse.
- Continuing work on the FDLE data initiatives, including data feeds for Criminal Justice Transparency (CJDT), Use of Force (UoF), and Unified Arrest Affidavits (UAA).
- Upgrading all SQL Server Reporting Services (SSRS) reports to the 2019 version.

GENERAL SUPPORT SECTION

CENTRAL RECORDS

Central Records is under the command of a civilian manager and consists of four (4) separate areas: Records, Identification, Document Imaging, and FCIC Agency Coordinator (FAC).

Records

The Records area is organized into four (4) individual units: Validations, Warrants, Data Input, and Citation Accountability.

Validations Unit

The Validations Unit personnel are responsible for the accuracy of agency information entered into the Florida Crime Information Center and the National Crime Information Center (FCIC/NCIC) computer systems. Personnel must acquire and maintain Criminal Justice Information Services (CJIS) certification through the Florida Department of Law Enforcement (FDLE) to view entries and make any necessary changes or corrections.

Missing Persons, Injunctions for Protection, Writs of Attachment, and Felony Warrants are entered into the FCIC/NCIC computer system. These entries, along with gun serial numbers, vehicle information, vehicle parts, vehicle tags, and boats are validated (checked for accuracy) monthly.

During 2022, personnel reviewed the accuracy of 28,025 entries as compared to 33,570 entries reviewed in 2021. This was a 16.52% decrease below 2021.

Warrants Unit

Paper Affidavits and Writs of Attachment are manually entered into both the e-Warrants (JSO Database) and FCIC/NCIC (state & national) computer systems. Felony & Misdemeanor capias,es,

Writs of Attachment, Custody Orders, and Injunctions for Protection are electronically imported into e-Warrants from the Clerk of Courts. Presently, the Warrants Unit personnel continue to manually enter all warrants, capiases, Writs of Attachments (Child Support only), and Injunctions for Protection into FCIC /NCIC. In 2022, personnel entered and/or served 11,722 warrants and injunctions compared to 18,553 in 2021.

Data Input Unit

Data Input personnel provide report accountability by ensuring that every call for service listing a particular disposition code, does in fact, have a corresponding report. If an error is detected, the officer is contacted and asked to write the missing report or asked to advise of the correct disposition code to update the CAD system. Data Input Unit personnel also scan and index various documents into a Document Imaging System. During 2022, personnel scanned and indexed over 35,000 documents. Approximately 1,200 of those documents were returned to officers for correction before they were imaged. Data Input Personnel also applied a confidentiality status to reports for victims for over 6,500 Violent Crime Acknowledgement forms. Traffic crash reports are electronically transmitted, daily, to DHSMV. When an error is detected, ISM notifies Data Input personnel via email, which prompts them to research the issue and notify the officer of the error. Once the appropriate correction is made, the report is re-submitted to DHSMV. All crash reports are accessible to Data Input, Public Records, and substation personnel. The Data Input Section is also responsible for notifying the City of Jacksonville (COJ) Risk Management Unit when a report is submitted for damage to property owned by the COJ.

Citation Accountability Unit

Citation Accountability Unit personnel are responsible for the distribution, tracking and accounting of Uniform Traffic Citations (UTCs), Parking Citations, Warning Citations and Notice to Appear Citation books. Since most UTCs are submitted electronically, Citation personnel are responsible for tracking and ordering electronic citation numbers from the DHSMV before they are depleted. JSO is only responsible for reviewing court required (paper) citations. In 2022, a total of 19,535 UTCs were reviewed compared to 21,457 citations that were processed in 2021.

Identification/AFIS

The Identification area has three integrated components: Identification, Document Imaging and FCIC Agency Coordinator (FAC).

Identification Unit

The Identification (ID) Unit operates on a twenty-four hour, seven days a week schedule and supports other department personnel. In addition, the Identification Unit provides criminal justice information (CJI) to the County Court System as well as other criminal justice agencies all over the world.

One of the primary responsibilities is to determine the positive identification of persons arrested by using fingerprint classification. Personnel confirmed the identity and cleared 23,751 arrestees (adults and juveniles) in 2022. This total number was 26,295 in 2021, producing a decrease of about 10%. The ID Section's Personnel Cleared 31,140 inmates for incarceration release. ID personnel also review and update the electronic criminal history record for every adult and juvenile that is arrested. JSO criminal history records are available electronically to the State Attorney's Office and Clerk of Courts. Identification personnel also verify outstanding Duval County arrest warrants for officers from any police agency as well as making entries of wanted persons in the NCIC system after business hours.

Automated Fingerprint Identification System (AFIS) Unit

The Automated Fingerprint Identification System (AFIS) is a local fingerprint database that uses digital imaging technology to capture, maintain, and analyze fingerprint data. AFIS Unit personnel perform fingerprint searches electronically in a matter of minutes. The fingerprint data and arrest charges are electronically forwarded to FDLE and added to the person's criminal history record. The AFIS workstation is utilized to input descriptive data, initiate searches and as a result, provide a list of possible candidates for operator verification. Every set of fingerprints from an arrest is now stored in AFIS. For example, if a person is arrested ten times, there will be ten sets of prints captured in AFIS. This increases the likelihood for a positive identification when prints are searched. The system performs two types of searches: Ten-print, which is done by searching all ten fingers and Latent prints, which searches other areas of the hand. The ten-print search will search the unknown print against all ten finger positions in the database. Personnel utilize the AFIS System to search and process ten-prints on specific cases such as felon registrations, new and repeat juvenile and adult arrests, JSO applicants, unknown deceased persons and to make positive identity verification of subjects associated with fraud cases.

By 2025, our projected capacity of prints is estimated at 1,275,000 records. The 2022 totals are listed below:

Record Type	2022 Totals	2021 Totals	Increase / Decrease
Adult Submissions	30,649	30,322	1.08%
Juvenile Submissions	1,431	1,126	27.09%
Felon Registrations	2,764	2,419	14.26%

In addition to the typical AFIS duties above, an employee is assigned to process all judgment and sentencing (J & S) cases from the State Attorney's Office. Occasionally (and prior to the sentencing phase), a subject may insist they were not the perpetrator on a previous crime in which they were convicted. Fingerprints are taken at the time of the conviction. In order to investigate the allegation, the AFIS employee must compare the subject's fingerprints to the fingerprints taken at the time of conviction and determine if the prints match in both instances. If they match, the SAO will have proof of a convicted felon status and may recommend a more stringent sentence based on the prior criminal history. In 2022, ID received 249 print requests for J & S cases compared to 57 in 2021. A total of 188 defendants (76%) of the J & S cases required personnel to fingerprint them to make a comparison. If the defendant refused to admit to the charges, the AFIS employee would testify regarding the fingerprint identification in court.

Document Imaging Unit

The Document Imaging Unit is staffed by five part-time employees exclusively dedicated to scanning and indexing criminal history records. Full-time employees assigned to the ID Unit would scan/index intermittingly during slow periods of the day.

FCIC Agency Coordinator (FAC)

The (FAC) position within Central Records is responsible for assuring the Sheriff's Office operates in compliance with the policy and procedures set forth by the State of Florida and the FBI Criminal Justice Information Services (CJIS) Security Policy. The Agency is required to have all personnel, with physical or logical access to CJI complete CJIS Security Awareness training. JSO's FAC Unit maintains the database. Agency employees who run queries using FCIC and NCIC are required to have CJIS Limited Access or Full Access Certification. Without this certification, employees would

be unable to search tags and vehicle information or utilize any other databases for stolen property or missing/wanted persons. As of December 2022, there are 3,431 JSO employees that are CJIS certified. The FAC Unit also conducts quarterly audits of employee usage of the state's Driver and Vehicle Information Database (D.A.V.I.D.) to ensure compliance with query restrictions. Any employees who were denied access, resigned, or retired from the agency are removed from the system. At the end of 2022, JSO had 2,972 active D.A.V.I.D users.

PUBLIC RECORDS AND PUBLIC COUNTER

The Public Records Unit and Public Counter Unit process public records requests from the public and private sector, as well as other law enforcement agencies. In 2022, the Public Record Unit (PRU) and the Public Counter received, reviewed, redacted, and processed over 48,000 public records requests. While adhering to Florida Statue 119, the PRU reviewed and redacted 29,667 Arrest & Booking reports for the Clerk of the Court. If an Arrest & Booking report involved domestic violence, the report (6,576 reports) was forwarded to the Hubbard House for further action. In addition to other daily responsibilities, the Public Counter personnel processed 1,176 fingerprint requests for employment, name changes, and concealed weapon permits. Subsequently, the Public Records Unit generated over \$192,500 that was contributed to the City of Jacksonville's General Fund.

FLEET MANAGEMENT

The mission of the Fleet Management Unit is to provide safe and effective vehicle support to the men and women of the Jacksonville Sheriff's Office. In 2022, the JSO purchased one-hundred seventy-six (176) vehicles, including 118 Ford Utility (AWD) Interceptor patrol/pursuit vehicles. Fleet Management provides support services for more than two thousand (2,000) pieces of diverse mobile

equipment for the Sheriff's Office. This includes not only police cars, but also boats, trailers, buses, motorcycles, golf carts, sign boards, and heavy equipment, etc.

FACILITIES MANAGEMENT

JSO has operations in 75 different facilities across the county, totaling over 1.5 million square feet.

JSO Facilities Management Unit accounted for over \$194,100 for maintenance and repairs in 2022.

The JSO Facilities Unit completed 1004 work orders submitted by agency members, and they also completed multiple other projects not captured on the facility work order system.

SUPPLY, INVENTORY MANAGEMENT, AND MAILROOM

During 2022, the Supply Unit issued more than 284,000 items with approximately 63,157 transactions, not including special orders. Item volume in the Supply Unit began returning to normal following supply chain issues caused by COVID-19. Also, during 2022, nearly 38,743 envelopes and packages were processed and sent out by the Mailroom Unit. Mailing and shipping volume dropped for the second straight year as general activity continued to decrease during the ongoing pandemic. One specific highlight in 2022 was the continued implementation of a vendor-managed inventory (VMI) system for remote locations. This system allows officers to place online orders for critical products that are subsequently delivered to secure containers at their work locations. Further, the system also allows ordering and delivery of necessary hurricane supplies during times of declared emergencies.

COPY CENTER

In 2022, the Copy Center printed a total of 3,325,230 copies which was an overall decrease of 6.5% (-230,303 copies) from the previous year. B&W printing decreased by 5.4% (-177,996). Color printing

decreased by 18.2% (-52,307). The printing of arrest reports for distribution to the judicial system decreased by 0.2% (-1,692).

SECURITY

The Security Unit processed 3,850 logged and approximately 5,250 unlogged visitors requesting access to the Police Memorial Building in 2022. These visitors gained access for various reasons including, but not limited to, public records requests, Tele-Serv assistance, interviews with investigations, and meetings with agency administrators. With regards to individuals entering our facility, 441 came in to surrender or were found to have warrants while being checked into the visitation log. In addition, the unit facilitated 267 child custody changes. The Security Unit continued issuing agency ID cards to all JSO employees, contractors, and other designated personnel. Several hundred Radio-frequency identification (RFID) cards were issued.

These officers are tasked with a variety of responsibilities which include 24/7 security at the Police Memorial Building, monitoring of CCTV cameras, detaining persons who come to turn themselves in with warrants, receiving lost/found property at the facility, patrolling the property interior and exterior, issuing administrative parking citations and providing security for employees who work outside regular business hours.