

JACKSONVILLE SHERIFF'S OFFICE

ANNUAL REPORT 2018





IMPORTANT NUMBERS

All numbers have a (904) area code

Jacksonville Sheriff's Office
501 E. Bay Street, Jacksonville, FL 32202
General Information: 630-7600



EMERGENCY (TTY Services Available)

Non-Emergency	9-1-1
JSOCrimeTips@jaxsheriff.org	630-0500
General Information	630-7600
Jail Information	630-5787
Administration	630-2120
Internal Affairs	630-2187
Public Relations & Information	630-2133
Public Records Request	jaxsheriff.org

DEPARTMENT OF CORRECTIONS

Fugitive Unit	630-2180
Jacksonville Re-Entry Center	301-2400
Pre-Trial Services Unit	301-2436

PATROL SUPPORT DIVISION

Crime Prevention	630-2160
Safety Education Officers	630-2160
Sheriff's Watch	630-2162
Special Events	630-2196
Civil Process Unit	630-2141
Police Athletic League	854-6555

PATROL DIVISION

Zone 1	630-2190
Zone 2	924-5361
Zone 3	726-5100
Zone 4	538-9902
Zone 5	573-3165
Zone 6	470-8900
	696-4335

HOMELAND SECURITY DIVISION

Narcotics/Vice 630-0449

INVESTIGATIONS DIVISION

Aggravated Battery Unit	630-2170
Auto Theft Unit/Marine Theft	255-2626
Burglary Unit	630-2173
Cold Case	630-2175
Economic Crimes	630-1157
Homicide Unit	630-2177
Interagency Investigations	630-2172
Intimate Violence Enhanced Services Team	255-7519
Missing Persons Unit	588-0201
Robbery Unit	630-2627
Special Assault Unit	630-2179
Traffic Homicide Unit	630-2168
Victim Services Coordinators	630-2178
	630-1764

SUPPORT SERVICES DIVISION

Alarm Registration	630-2205
Central Records Unit	1-877-883-0677
Property and Evidence	630-2209
	588-0005

HUMAN RESOURCES DIVISION

Recruitment	630-2134
	JoinJSO.com
<i>The Jacksonville Sheriff's Office is an Equal Opportunity / Equal Access Employer.</i>	
Training Academy	713-4900

Facebook.com/JacksonvilleSheriffsOffice

Twitter.com/JSOPIO (JSO's Account)

Twitter.com/JSOSheriff (Sheriff's Account)

YouTube.com/JAXSHERIFF

Instagram.com/JAXSHERIFF

Periscope.tv/JSOPIO

Snapchat: JAXSHERIFF

Nextdoor.com

Mobile App: JAXSHERIFF (FL)
Free mobile app available on Android and iOS devices
Learn about upcoming special event road closures, submit tips,
receive alerts and more!

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MESSAGE FROM SHERIFF WILLIAMS

I love this job and consider myself to be the most fortunate public servant anywhere. My community is wonderful, and together we are deeply committed to the success of the Jacksonville Sheriff's Office.

The public officials I work with are passionate about reducing crime and support my efforts to do so with our strategic vision, steadfast rigor, and a determination to succeed. The men and women that I am privileged to lead – they make the job a true calling for me.

In 2018, we continued to drive community engagement. Jacksonville's success depends on the involvement of citizens from every neighborhood. People all over the city work with us every day to help us drive crime out of their neighborhoods. We also stayed committed to acquiring new technologies to solve crimes. These technologies include body cameras, gunfire detection systems, and ballistic imaging technology.

Today JSO is ready to answer any challenge – to work WITH our community to protect Jacksonville. This community's strong support of our JSO officers continues to astound me and I am ever grateful to serve.



Sheriff Mike Williams



JSO MISSION / VISION / CORE VALUES:

The mission of the Jacksonville Sheriff's Office is to serve and protect in partnership with our community.

The vision is to create a crime-free environment, driven by partnerships with empowered citizens, fostering a vibrant community and the success of all individuals.

The core values which drive our actions are:

- Always improving
- Community Focused
- Respect for Each Other
- Worthy of Trust

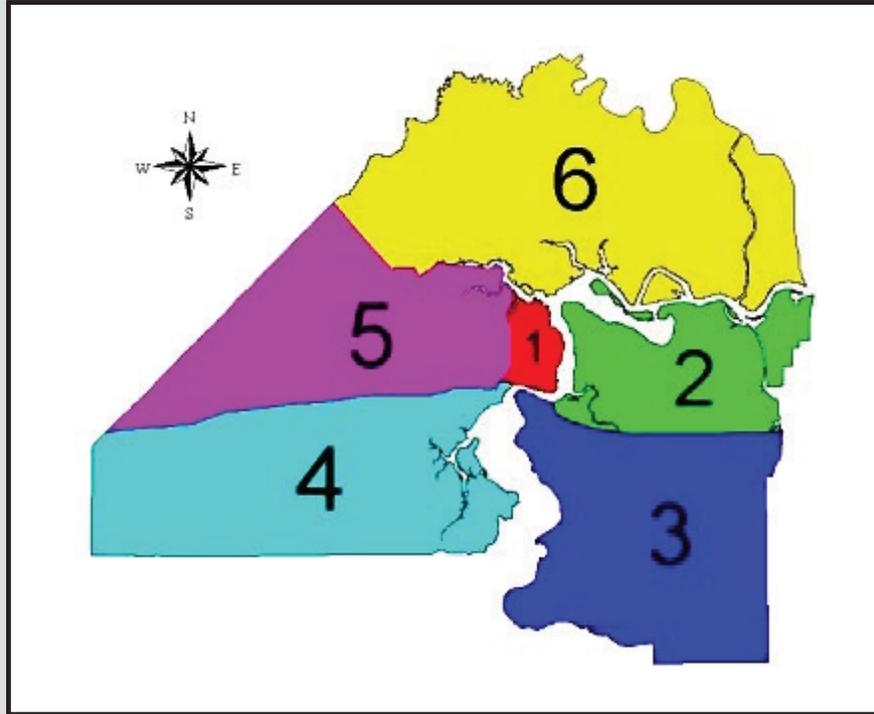
EXCEEDING THE STANDARD



Compliance and accreditation ensures best practices as measured to state and national levels by adhering to standards established in the industry specific accrediting bodies. In March 2018, Sheriff Williams presented to the Commission on Accreditation for Law Enforcement Agencies (CALEA) in Frisco, Texas and received the "Law Enforcement Certificate of Advanced Meritorious Accreditation." This award demonstrated excellence and compliance with **over 460** nationally recognized law enforcement accreditation standards.

Additionally, the following accreditation assessments were successfully completed in 2018 for the JSO Department of Corrections: Florida Corrections Accreditation Commission (FCAC), the National Commission on Correctional Health Care (NCCCHA) and the Florida Model Jail Standards (FMJS)

JACKSONVILLE SHERIFF'S OFFICE PATROL SUBSTATIONS MAP OF SIX POLICE ZONES IN DUVAL COUNTY, FLORIDA



ZONE 1

Gateway Town Center
5258-13 Norwood Ave.
Jacksonville, FL 32208
Phone: 630-8144 or 924-5361
Fax: 630-8155 or 924-5371
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOZone1@jaxsheriff.org

ZONE 2

Regency Square Mall
9501 Arlington Expressway
Jacksonville, FL 32225
Phone: 630-8166 or 726-5100
Fax: 630-8170 or 726-5103
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOZone2@jaxsheriff.org

ZONE 3

8875 Liberty Ridge Drive – Suite 110
Jacksonville, FL 32256
Phone: 630-8100 or 828-5463
Fax: 630-8101 or 828-5465
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOZone3@jaxsheriff.org

ZONE 4

Cedar Hills Shopping Center
3726 Blanding Blvd.
Jacksonville, FL 32210
Phone: 630-8133 or 573-3165
Fax: 630-8122 or 573-3174
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOZone4@jaxsheriff.org

ZONE 5

Edward Waters College
1767 Kings Rd.
Jacksonville, FL 32209
Phone: 470-8900
Fax: 384-8610
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOZone5@jaxsheriff.org

ZONE 6

Highland Square Shopping Center
936 Dunn Ave.
Jacksonville, FL 32218
Phone: 630-8688 or 696-4335
Fax: 630-8677 or 696-4339
Hours: 8 a.m. to 5 p.m., Monday - Friday
Email: JSOZone6@jaxsheriff.org

2018 BY THE NUMBERS



1,427,079
Calls From Citizens

836,154

Police/Citizen Interactions



Contacts are created any time JSO officers interact with a citizen, whether called to a scene OR an individual officer comes upon a scene requiring further investigation (on-view).

475,742
Dispatched
Calls



360,412
Officer
On-View

Fighting Crime by the Numbers

Firearms
Recovered

373



Kilograms of
Cocaine Seized

77.6



Pounds of Marijuana Seized

2461



Kilograms of
Heroin Seized

12.8



U.S. Currency Seized

\$829,333.00



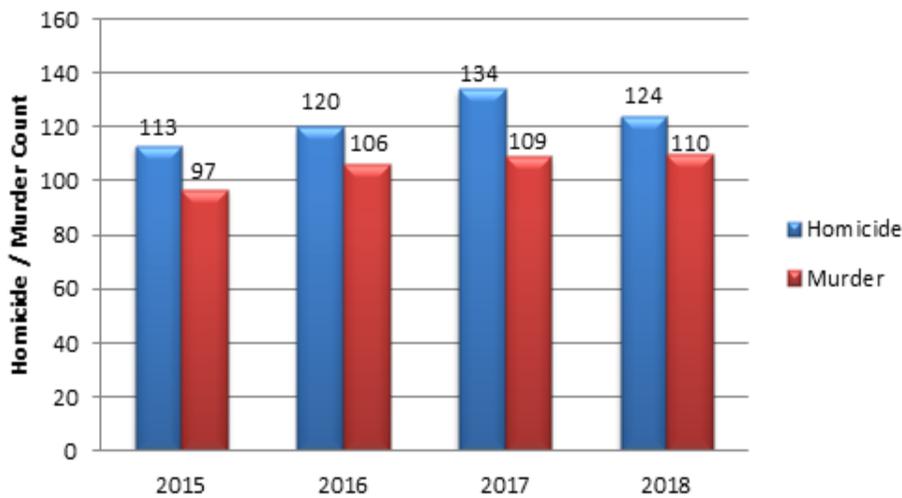


INVESTIGATIONS

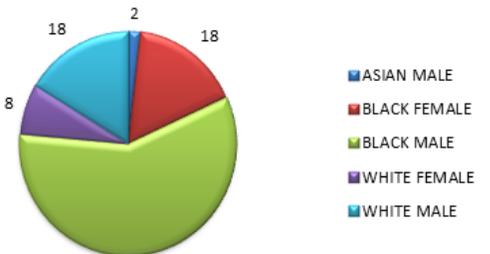
In 2018, the number of homicides decreased 8.1% from 134 homicides in 2017 to 124 homicides in 2018. During the 2018 calendar year, there were 110 murders compared to 109 murders in 2017, a 0.9% increase. The Jacksonville Sheriff's Office Homicide Unit murder clearance rate for 2018 was 40.9%. The 2017 national average clearance rate for cities with similar populations was 57.1%.

Four year comparison of homicides and murders:

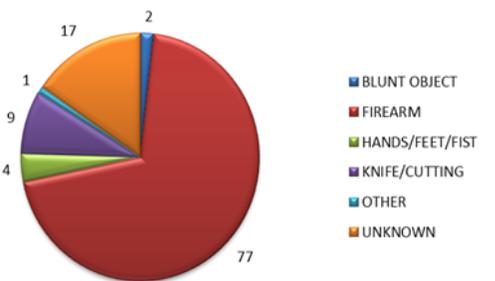
Yearly Comparison of Homicides and Murders



2018 Murder Victims by Race & Sex



2018 Weapons Used in Murders



INVESTIGATIONS & HOMELAND SECURITY

SPECIAL WEAPONS AND TACTICS (SWAT)

The JSO SWAT Team is staffed by a total of 68 members, including tactical officers, medical staff, command staff, and support personnel. Members assigned to each squad have a variety of specialized training, to include breaching, less-lethal munitions, chemical munitions, and precision marksman operations.

The JSO SWAT team is recognized as a Tier 1 Team by the Regional Domestic Security Task Force (RDSTF). With the support of the United States Department of Homeland Security and the Florida Department of Law Enforcement, the JSO SWAT team continues to equip, train, and prepare its personnel to respond to chemical, biological, radiological, nuclear, and explosive (CBRNE) incidents.



2018 Activations:

- Callouts: 19
- High-Risk Search Warrants: 64
- Demonstrations /Presentations: 20
- Enhanced Security at Special Events: 29



ShotSpotter®

The JSO SWAT Unit is also tasked with functions related to the ShotSpotter® Gunfire Location System. ShotSpotter® is intended to enhance the agency's ability to respond to and investigate violent crimes involving illegal gunfire in a fixed, five-square mile area around US-1 and I-95.

How It Works

2018 ShotSpotter Activations:

- Total Activations: 996
- Average of 83 per month
- Spent Shell Casings Recovered: 1,147
- Firearms Recovered: 12
- Arrests: 17



NARCOTICS / VICE DIVISION

The Jacksonville Sheriff's Office Narcotics/Vice Division investigates all levels of narcotics activity, much of which is worked in coordination with the Investigations Division and the Patrol Division.

Operation Going Back to Cali

In 2018, the detectives concluded Operation Going Back To Cali, an investigation into a marijuana trafficking organization. JSO Detectives identified marijuana being transported from Sacramento, California to Jacksonville. Detectives were able to intercept a shipment that contained 498 pounds of marijuana valued at \$1,000,000. The operation resulted in the arrest of 6 drug traffickers.

The detectives assigned to the Mid-Level Narcotics Squad also participate in the North Florida HIDTA Maritime and Land Investigation and Interdiction Initiative. These detectives focus primarily on package interdiction at United States Postal Service (USPS), United Parcel Service (UPS) and FedEx.

In 2018, Mid-Level detectives intercepted 165 packages. These packages contained U.S. currency, cocaine, heroin, various pills, methamphetamine and marijuana



INTERNET CRIMES AGAINST CHILDREN

The Internet Crimes Against Children Task Force (ICAC) investigates crimes dealing with the transmission and reception of child pornography over the internet, and the solicitation of sex from children over the internet.

Operation D.U.V.A.L



In August of 2018, the ICAC Unit conducted a Jacksonville-specific proactive undercover chat operation. The program stood for **Disrupting Underage Virtual Abuse Locally**. The five-day operation was conducted with the assistance of the U.S. Homeland Security Investigations, surrounding area law enforcement agencies from Clay County, Gainesville, Orange Park, St. John's County, Alachua County, Tallahassee, Brevard County, Volusia County, Manatee County and FDLE. The objective of the operation was to identify suspects who use electronic devices to solicit sexual activity with minors. These suspects were then monitored as they traveled to Jacksonville, Florida to meet who they believed to be a 12 to 14-year-old child for sexual encounters. Twenty (20) suspects were arrested as a result of the operation.

During 2018, ICAC and the JSO Computer Forensic Investigations Unit continued to utilize the Psychological

Safeguard Program for all members due to the nature of the on-line content that their positions expose them to. The program was established to address the psychological health of the detectives engaged in specialized duty which could potentially be psychologically damaging, even to officers who are otherwise healthy.

AVIATION UNIT

The Jacksonville Sheriff's Aviation Unit logged 1,479 helicopter flight hours, and handled or supported ground units on 1,279 dispatched calls and 1,097 on-view calls for police service.



MARINE UNIT & DIVE TEAM

JSO's Marine Unit is responsible for maritime safety by patrolling the many waterways in our community and enforcing applicable laws in Duval County. In addition to patrolling the waterways and responding to search/recoveries, the Marine Unit investigates thefts of vessels, alteration of Hull Identification Numbers, title fraud cases, narcotics trafficking, and manatee protection initiatives.

The Marine Unit also plays an important role in the many special events hosted by Jacksonville. From fishing tournaments to boat parades to football games and fireworks events, the Marine Unit patrols diligently to ensure the safety of all participants.

The Dive Team plays an important role in post-hurricane operations. From swift-water rescues to damage assessments of the bridges, the JSO Dive Team members are valuable members on our city's waterways.

A designated Tier One Team by the Regional Domestic Security Task Force, the JSO Dive Team responded to over 60 call-outs in 2018 and partnered with the U.S. Coast Guard to conduct underwater sweeps of the ports.

2018 Activations:

Marine Unit Callouts: 17

Dive Team Callouts: 67

Demonstrations /Presentations: 7



CANINE UNIT

In 2018, the JSO Canine Unit, Narcotics Unit, and other agencies were responsible for the seizure of \$431,316 in U.S. currency obtained or utilized during illegal narcotic transactions. Additionally, approximately 1,720 grams of cocaine, and 261,350 grams of marijuana were seized. JSO canine officers conducted 61 community demonstrations, and more than 3,800 hours of formalized training. Officers assigned to the Canine Unit handled over 1,320 dispatched calls-for-service, and conducted more than 139 protective and investigative explosive sweeps. The Canine Unit was directly responsible for a total of 348 suspect apprehensions.

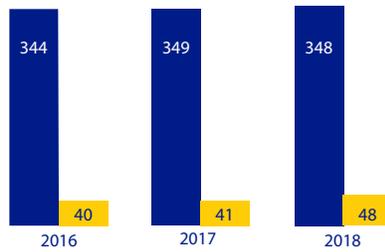
Seven new police service dogs were purchased during 2018, three of which have completed their training and four of which are still in training. 2018 also saw the retirement of six police service dogs from service.

CANINE APPREHENSIONS & ENGAGEMENTS

Number of Events



Engagements
Apprehensions



CANINE SEARCHES



In September of 2018, patrol officers and K9 team members responded to reports of an armed carjacking. The car was located and a traffic stop was conducted which led to a pursuit ending with the suspect fleeing on foot. JSO Police Service Dog FANG was released to assist in the apprehension of the suspect. FANG engaged the suspect as trained, however the suspect discharged his weapon multiple times killing the brave service animal.

Jacksonville Sheriff's Office



K-9 FANG
End of Watch:
09/30/18



THANK YOU FOR YOUR SERVICE!

COMMUNITY AFFAIRS DIVISION

CRIME PREVENTION

The Crime Prevention Unit achieves its goals through a series of programs and services including, but not limited to:

- Annual Sheriff's Watch, Neighborhood Watch Coordinators and National Night Out events;
- Monthly Sheriff's Watch meetings in 19 areas of the city reaching **3,064** advisors;
- Sheriff's Watch - Neighborhood and Sheriff's Watch - Business

During 2018, the Crime Prevention Unit organized and presented **47** safety/crime prevention programs to various groups and venues throughout Jacksonville. There were also **373** community walks held all over Jacksonville.

The programs included:

- Child safety presentations such as "Officer Friendly", Anti-Bullying, and "Stranger Danger" to local youth groups and education organizations;
- Home and business security surveys;
- Identity Theft prevention presentations;
- Burglary and Robbery prevention presentations;
- Civilian Firearm Familiarization classes;
- Crime Prevention Through Environmental Design (CPTED);
- A variety of safety lectures for local citizen, business, community, religious and education groups as well as other government agencies.

School Safety Education

During the month of June, 1,488 students and chaperones from 72 public and private schools participated in this year's trips to Washington D.C. Duval County Public School System (DCPS) which consists of 106 elementary schools.

The following represents the programs and activities presented during 2018:

Officer Friendly	Traffic Safety Meeting
Stranger Danger	Substance Abuse
Washington D.C. Trip Meetings	Shop with Sulzbacher Children
Safety Patrol Training	Bullying and Sexting
Explorer Training and Events	Sheriff's Watch Events
School Crossing Guard Training	Shop with a Cop

Police Explorer Program

Jacksonville currently has two Explorer Posts (Post 948 and Post 949). These Posts have been assigned to the Community Engagement Division since June 1997. The Explorer Cadet Academy began on March 27, 2018, with 13 cadets. All thirteen cadets graduated on June 5, 2018 and achieved Explorer status.

JSO RESERVES

The Jacksonville Sheriff's Office Police Reserve Program is comprised of 88 volunteer reserve officers. These officers are required to work 60 hours each quarter (240 hours per year). The Reserve Unit volunteered for a total of **36,215** hours in 2018. These hours represent **\$2,325,365** in UNPAID TIME & SERVICE.

We invite all interested in becoming a Police Explorer or Reserve Officer to learn more at 904.630.2160 or JSOCommunityAffairs@jaxsheriff.org.



SPECIAL EVENTS DIVISION

In 2018, more than 3.1 million people attended events in Downtown Jacksonville. The JSO Special Events team was involved in providing security and support for over 4,000 community organized events. The Special Events Unit not only manages football events for the Jaguars, Florida/Georgia, and TaxSlayer Bowl games, but they also coordinate all parades and holiday festivities. The Special Events Unit was involved in the planning and delivery of:

- On February 11th, more than 5,000 runners participated in the 26.2 with Donna National Marathon for the fight against Breast Cancer.
- On February 24th, Jacksonville played host to the Monster Truck Jam, located at TIAA Bank Field. There were 60,000 fans in attendance for this large annual event.
- On March 10th, the 41st Annual Gate River Run started and finished at TIAA Bank Field. There were over 20,000 runners for the annual event.
- On May 25th through the 27th, The Jacksonville Jazz Festival had thousands of spectators converged on downtown Jacksonville each day during this event. The Jacksonville Jazz Festival has been recognized as one of the largest jazz festivals in the United States.
- On October 27th, Jacksonville hosted the Georgia vs. Florida game at TIAA Field. There were over 70,000 fans in attendance.
- On December 31st, Jacksonville hosted the TaxSlayer Bowl at TIAA Bank Field. There were over 70,000 fans in attendance.



EMERGENCY PREPAREDNESS

The Emergency Preparedness Unit (EPU) provides logistical support for other Jacksonville Sheriff's Office units, responds to large scale incidents to provide assistance as part of an Incident Management Team, and works with other city agencies, non-governmental organizations and regional and state partners in the planning and preparing for response to all hazards, natural and man-made, which could occur within our jurisdiction. Officers assigned to EPU responded to the following incidents assisting in Incident Management:

- Jacksonville Landing Mass Shooting
- Hurricane Michael (Bay, Okaloosa & Holmes Counties)
- Winterstorm Grayson
- Multiple Missing Persons Operations (5)
- Preventing Crime in the Black Community Conference
- Duval County Active Shooter SUMMIT & Full-Scale Exercise

Totals:

- EPU deployments: 21
- Out of county: 3
- Training Class Conducted: 30
- Trainings Attended: 20

The SOCIAL Side of JSO



facebook
197,100
followers

Facebook.com/JacksonvilleSheriffsOffice



#9PM ROUTINE

JSO is extremely proud of the positive response to our campaign to raise awareness about auto crimes.

What are you doing at 9PM?

#9PMRoutine

Don't let your car be a victim!

#9pmRoutine

#9PMROUTINE
Bring GUNS & VALUABLES INSIDE

Bad guys are WAITING, Bad guys are HOPING, that when you go to bed tonight you leave your vehicle UNLOCKED.

Are you going to help them or prevent them?

#9PMRoutine Remove valuables, lock doors

IT'S SATURDAY NIGHT

DON'T FORGET THE #9PMROUTINE

Jax Sheriff's Office @JSOPIO

I hear you had a vehicle break-in. How did they get in? What did you leave in your car? We hope it's not [gun, keys, wallet, cash].

Follow the #9PMRoutine - Remove guns, valuables and lock those doors!

#BeepBeep #NoExcuses

Follow us on all our platforms!

129,462
followers

Twitter.com/JSOPIO (JSO's Account)
Twitter.com/JSOSheriff (Sheriff's Account)

You Tube

1,807,742 views
2,458 subscribers



Instagram

28,500 followers



Nextdoor

197,156 MEMBERS FROM
703 NEIGHBORHOODS

A HERO REMEMBERED ... NEVER DIES

REST IN PEACE TRUE
BLUE WARRIOR HERO



Police Officer
Lance Whitaker
#7656



END OF WATCH: 05-15-2018

Jacksonville Sheriff's Office



Remembering Police Officer Lance Whitaker

"I am heartbroken about Officer Lance Whitaker's death. His tragic passing in the line of duty highlights the grave dangers our men and women in blue face every day when they put on their uniforms to keep us safe. Officer Whitaker's oath was to serve and protect those in his community, and he died in pursuit of that mission. My heart goes out to all who knew him and to a community that lost a devoted public servant."

— SHERIFF MIKE WILLIAMS
DUVAL COUNTY, FLORIDA

The POLICE ATHLETIC LEAGUE of Jacksonville



The concept began in 1972 with sports programs, but today we do much more. Afterschool, summer camp, outreach, and teen leadership programs are just some of the many opportunities, in addition to athletics, that JaxPAL provides for more than 4,700 local at-hope youth every year. Our programs are located in some of Jacksonville's most distressed communities and for many of our kids, we serve as a refuge, a safe-haven from the everyday realities of crime and violence. We are dedicated to ensuring that every child has the opportunity to become more than just their circumstances, more than just statistics. We want every child in Jacksonville, regardless of their situations, to have the chance for a bright, successful future!

4,700

number of youth JaxPAL serves annually

46

years JaxPAL has served local youth

6,959

hours of engagement between police and youth through JaxPAL

Taking a Holistic Approach to Student Success

We work to bridge the achievement gap by providing our students with the highest quality educational support. Our afterschool and summer camp programs utilize STEAM-based activities designed to support academic achievement. Many of our JaxPAL students come from neighborhoods plagued by violence and crime; our holistic approach to student success works to overcome these negative influences by providing mentorship, homework assistance, recreational activities, nutrition, and mental health counseling, ensuring that our students have the best chance for the brightest futures!

91% 

students maintained or increased their knowledge in math

100% 

students promoted to the next grade level

86% 

students maintained or increased their knowledge in reading

Developing Leaders

Today's teens are tomorrow's leaders; their success is our success. Our teen leadership program is dedicated to ensuring that our teens have the professional skills needed to become successful leaders—despite the crime and violence that afflicts many of our participants' communities. Our teens receive hands-on job training experience, participate in community service projects, attend leadership workshops, and organize their own meetings, all with the support and guidance of JSO officers as mentors.

We work to ensure that our JaxPAL Teens know that there are no limits to what they can achieve!

100% 

teens promoted to the next grade level

800 

hours of hands-on job experience

100% 

seniors graduated and went on to college, trade school, or military service





Teaching Teamwork and Dedication

We know the benefits of youth sports: increased self-esteem, developed social skills, and improved health and productivity. JaxPAL's youth sports teach our athletes—many of whom come from some of Jacksonville's highest crime neighborhoods—the values of teamwork, dedication, and hard work, providing them with the skills necessary to build their best possible futures. JaxPAL's sports programs provide these students with invaluable life-skills and a productive outlet for their energy and passion.

JaxPAL Sports

- Tackle Football
- Flag Football
- Boxing
- Track and Field
- Cheerleading
- Basketball

2,350+ 

youth participated in sports leagues and camps

5,443 

hours donated by volunteer coaches

Building Trust Between Law Enforcement and Youth

Unfortunately, we cannot fit all of the youth who need us into the walls of our five sites. That's why we developed an outreach program designed to bring our mission into the communities that need us the most. Our MobilePAL, DNA Unique, Friday Night Live, and Lunch with a PAL initiatives bring officers and youth in our community together for positive interactions and constructive dialogue. These four, targeted and research-based initiatives profoundly affect the lives of the children in these communities by breaking down barriers, overcoming bias, and building positive relationships with police officers.

200 

girls empowered through DNA Unique

429 

youth engaged through MobilePAL

173 

youth engaged through Lunch with a PAL

76 

young men engaged through Friday Night Live

GET CONNECTED

www.jaxpal.com



BECOME A PARTNER



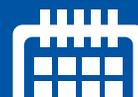
JOIN THE MAILING LIST



VOLUNTEER



JOIN US AT AN EVENT



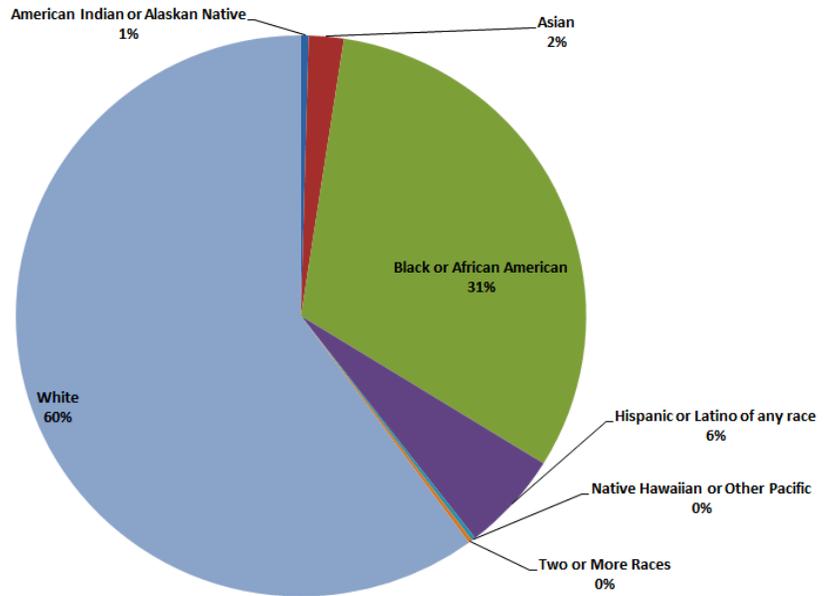
PERSONNEL & PROFESSIONAL STANDARDS

2018 Personnel Division Summary

Applications received January 1, 2018 through December 31, 2018

- POLICE: 1,707
- CORRECTIONS: 1,909
- COMMUNITY SERVICE OFFICERS: 360
- CIVILIANS: 2,343

Ethnicity	# of Employees
American Indian or Alaskan Native	16
Asian	72
Black or African American	1,145
Hispanic or Latino of any race	209
Native Hawaiian or Other Pacific	8
Two or More Races	8
White	2,189
Grand Total	3,647



PROFESSIONAL STANDARDS

Continuous Improvement & Project Management

The Professional Oversight Unit (POU) facilitated 130 projects throughout the calendar year resulting in enhancements throughout the entire agency. Highlights of some of those projects include:

- The **Risk Protection Order Unit** project created the unit within the Patrol Support Division in accordance with Florida State Statute 790 to facilitate the process of seeking and executing risk protection orders (RPOs) for the Jacksonville Sheriff’s Office.
- The POU worked in conjunction with the State Attorney’s Office on the **SAO Referral Cards Project** to reinstate the use of these cards in an effort to further manage man-hours effectively, allowing complainants to file with the State Attorney’s Office on their own behalf.
- In an effort to better leverage technology, both the **New Employee Evaluation System** and **Wellness Sign-Ups** via *PowerDMS* projects were facilitated by the POU, transitioning to the SharePoint platform to update the software supporting these two programs, streamline both processes, and store the data electronically.
- The **SmartCop-Eliminating Paper Project** and the **Electronic Arrest Warrants (eWarrants) Project** took the use of technology one step further: Working closely with our Information Systems Management, the Clerk of Courts, and the Court Administration, an electronic platform was created for obtaining and serving warrants. Likewise, paperless procedures were implemented to allow citations to be completed electronically, eliminating the need to have citations printed out.

BUDGET & MANAGEMENT DIVISION

The Division, working collaboratively with all Sheriff's Office Departments, was able to accumulate a surplus of \$3.74 million at FY18 Year-End. The Division's fiscal responsibility has continued to assist the city during these tough budgetary times and facilitated an easier budgetary process for the Jacksonville Sheriff's Office.

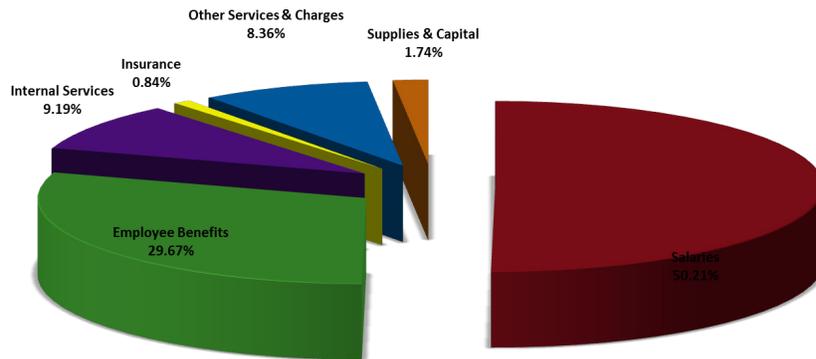
FY18 HIGHLIGHTS

Grants and Trust Funds

The Budget & Management Division was awarded grant, contract, and cooperative agreement funds from Federal, State, and Local agencies totaling \$2,831,680. The awards reached across all five Departments and covered a range of projects including officer overtime, equipment, training, personnel, and services.

This year saw the completion of the *Red Light Camera Safety Trust Fund* and a transfer to the City's General Fund of over \$1.3 million. Total expenditures for the year from the JSO trust funds towards their varied purposes were over \$6.6 million.

OFFICE OF THE SHERIFF FY 2018-2019 Approved Annual General Fund Budget



OFFICE OF THE SHERIFF Comparison of Annual Budgets FY 2017-2018 to FY 2018-2019

Description	Approved General Fund Budget FY 2017-2018	Approved General Fund Budget FY 2018-2019	Increase / (Decrease)	% of Increase / (Decrease)
Salaries	\$ 203,641,668	\$ 220,475,095	\$ 16,833,627	7.6%
Employee Benefits	122,513,046	130,301,462	7,788,416	6.0%
Professional Services	1,434,552	1,087,548	(347,004)	-31.9%
Other Contractual Services	21,840,237	23,312,547	1,472,310	6.3%
Travel and Per Diem	385,058	386,727	1,669	0.4%
Communications & Freight	1,372,217	1,455,046	82,829	5.7%
Internal Service Allocations	35,166,978	40,347,634	5,180,656	12.8%
Utility Services	333,814	433,018	99,204	22.9%
Rentals and Leases	1,420,768	1,513,102	92,334	6.1%
Insurance	3,093,808	3,689,084	595,276	16.1%
Repair & Maintenance Services	5,986,146	6,498,919	512,773	7.9%
Printing and Binding	40,500	36,500	(4,000)	-11.0%
Other Obligations	698,033	819,584	121,551	14.8%
Office Supplies	424,733	393,075	(31,658)	-8.1%
Operating Supplies	7,506,377	7,226,365	(280,012)	-3.9%
Extraordinary Items	-	83,701	83,701	-
Employee Training, Dues, Tuition	947,624	1,070,340	122,716	11.5%
Machinery and Equipment	1,718,993	1	(1,718,992)	-100.0%
	\$ 402,001,364	\$ 438,129,748	\$ 37,128,384	8.5%

CORRECTIONS

JAILS DIVISION

In 2018, Operations processed 32,616 inmates into jail and released 32,206 inmates. The Jails Division Operations is the largest unit within the Department of Corrections with 391 personnel assigned to supervise, on average, 2,230 inmates (2018 ADP) daily.

Operation Safe Jail

Operation Safe Jail encompasses a detailed review and investigation period of gang-initiated violence inside corrections facilities. Operation Safe Jails was continued into 2018, which yielded an overwhelming success resulting in a minimum amount of gang related violence. The “See Something, Say Something” message passed onto inmates has produced a lot of intelligence related investigations which have resulted in the proactive actions of our personnel to ensure violence and contraband is kept to a minimum.

Immigration Customs Enforcement

The 287(g) Program is administered through the Immigration Customs Enforcement (ICE) Unit. This unit assists the Immigration and Customs Enforcement Division of the Department of Homeland Security with the detection and removal of criminal aliens. 287(g) comes from a section of the Immigration and Nationality Act which enables local and state law enforcement officers to perform the duties of an immigration officer. In 2018, the JSO ICE Unit completed an inspection by the Department of Homeland Security’s Office of Professional Responsibility. The inspection lasted for 3 days and covered all aspects of ICE 287(g) policies and procedures.

PROGRAMS AND TRANSITIONAL SERVICES DIVISION

PRETRIAL SERVICES

The primary goal for the Pretrial Services Unit (PSU) is to promote public safety by ensuring supervision of pretrial offenders while going through the criminal justice system; thereby providing an effective tool in managing jail population and saving taxpayer’s money. Prior to the release of defendants under the supervision of pretrial release, information such as criminal history, employment, and ties to community must be verified and presented to courts in first appearance.

The PSU uses the Florida Misconduct Risk Assessment Tool (FMRAT), which is an evidence based assessment tool for use in determining the likelihood of an offender to fail to appear in court and/or be re-arrested while on pretrial status. In an effort to enhance services provided by the unit, the PSU connects clients with community partners that offer a wide range of services that will help them achieve success while in the program and continue to live a successful and productive life in the community.

In 2018, the Pretrial Services Program partnered with the State Attorney’s Office, the Duval County Clerk’s Office, and Court Options Inc. to create the **KEYS 2 Drive Program** which helps certain traffic offenders obtain a valid driver’s license. The goal of the program is to put people back on the road legally and safely, all while reducing recidivism. The program also provides participants an opportunity to meet their financial obligations and reduces the costs on the criminal justice system. The role of the Pretrial Services Program is to identify eligible defendants during the first appearance court process and complete with referral process, which allows for the release of the defendant and begins the process of the defendant obtaining a valid license.

In 2018, the Pretrial Service Program (PSP) had 2,405 new defendants placed in the program, 2,635 reached disposition while under pretrial supervision. Only 109 of the supervised defendants were re-arrested, yielding a 95.9% success rate.

JACKSONVILLE RE-ENTRY CENTER (JREC)

The Jacksonville Re-Entry Center (JREC) serves as a “One Stop Shop” for those ex-offenders returning to Duval County.

Clients signed a 3 Month Contract (incl. Signed while Incarcerated)	597
Nights of Transitional Housing Provided	3,928
Mental Health Service Hours provided	1,279
Clients receiving clothing(clothing, shoes, boots)	946
Clients receiving food goods	350
Bus Passes provided	4,469
Clients that became employed while in the program	297
Florida Identification/ Driver’s License purchased	196
Clients that successfully completed the program (Completers)	358
Clients assisted without completing the program (Non-Completers)	192
Clients arrested while in the program (Non-Compliant)	60
Information provided to individuals who did not sign a contact <i>(Information Only, Declined Services, Local: Not Interested)</i>	596

ARMOR CORRECTIONAL HEALTH SERVICES

Armor Correctional Health Services is the Contracted Health Service Provider (CHSP) for the Jacksonville Sheriff’s Office Department of Corrections (DOC). Armor provides medical, mental health, and dental services for the inmate population within the care and custody of the JSO DOC. The overall objective is to ensure that the basic health care needs of each inmate are provided. Similar to other correctional systems in the nation, the aging and increasingly medically-complex inmate population imposes significant medical, financial, and operational challenges to the DOC.

Services provided between January 1, 2018 - December 31, 2018:

Intake screenings	40,787
Sick Call Visits	19,307
HCP (Health Care Provider; non-mental health) Encounters	20,533
14-day Health Assessments	12,280
Annual Health Assessments	389
Psych HCP Encounters	2,903
Psych MHP (Mental Health Provider) encounters	17,531
Dental Fillings	594
Dental Extractions	1,696
Dental Exams	1,606
Dental Clinic Visits	2,166
Wound Care	3,900
Patients on Psych Meds	1,483
Cost of Psych Meds	\$ 131,301.80
Patients on HIV Meds	823
Cost of HIV Meds	\$1,388,095.47



PRISONS DIVISION

MONTGOMERY CORRECTIONAL CENTER (MCC)

The Montgomery Correctional Center consists of three facility compounds:

The North Unit functions as a sentenced male facility with a capacity of 560. The South Unit functions as a female facility designed to house 192 sentenced and un-sentenced prisoners. The Annex (C-Building) can house an additional 56 prisoners. Throughout 2018, MCC maintained an average daily inmate population of **584**.

Prisons Division Inmate Training

In 2018, the MCC became a **National Center for Construction Education and Research** (NCCER) Accredited Training Unit (ATU). Utilizing the NCCER curriculum, the MCC's ATU provides inmate participants with comprehensive instruction in commercial cleaning, construction clean-up, management skills, customer service, and on the job training. Participants receive an "Introductory to Craft Skills" certification after their successful completion of course work and passing the required examinations. All participants who meet the eligibility requirements of the North East Florida Builders Association (NEFBA) are referred to the NEFBA Apprenticeship Program.

MCC also began to develop and implement a **Horticulture Program** in 2018. The program covers topics in the horticulture field from the difference type of plants and their biology, irrigation, landscape management, business, and safety. Upon successful completion of this program and passing the required examinations, inmate participants become a *Florida Certified Horticulture Professional*. The program is projected to have a positive impact on the community by providing inmate participants returning to the community with job skills and by donating freshly grown and harvested food from the program to local non-profit food banks, missions, and shelters.

A New Leash on Life is a 10-week canine training program at the MCC. Our program goal is to re-socialize homeless dogs by teaching them basic obedience skills, and utilizing inmate trainers at no cost to the Jacksonville Sheriff's Office. The program completed five classes, which included 35 inmate trainer participants, and 23 at-risk dogs while maintaining a 100% adoption rate.

The Prison Industry inmate workers screen printed over 8,640 inmate uniforms; for a savings of \$24,000. Inmate workers in the alterations shop completed over 8,600 employee uniform alterations; for a savings of \$46,688.

The MCC Metal Shop completed numerous projects for JSO and other city departments. Projects which include In 2018, the MCC Metal Shop completed over 300 different projects for the following units: *Gun Range, SWAT, K9, Field Force, Investigations, Impound, Property and Evidence, JSO's Information Systems Management (ISM), Jacksonville Police Athletic League (JaxPAL), the Pretrial Detention Facility, and the Duval County Courthouse.*

IN2Work is a 12-week culinary program at the MCC in which inmates receive food service training from our contract food service provider, Aramark. The course covers the use of basic kitchen equipment, retail, and safe food handling practices. The inmate's graduate from this program with a *Serve Safe Professional Food Manager Certification*.

**TOTAL SAVINGS FROM
INMATE PROGRAMS
\$ 695,676**

COMMUNITY TRANSITION CENTER (CTC)

The CTC is a 300-bed minimum security facility and is commonly referred to as the “Programs Facility.” The facility has 135 beds dedicated for participants in the Matrix House Substance Abuse Treatment Program. The average daily population at CTC for 2018 was 185 inmates.

Matrix House Substance Abuse Treatment Program

Inmates are given group and individual therapy throughout a 120-day in-house treatment program. In 2018, the Matrix House served 446 clients and maintained an average monthly count of 133. Among the 434 clients that were discharged during the year, 376 (86%) successfully completed the program. During the year, the program re-admitted 61 clients.

Home Detention

In 2018, the CTC had an average monthly count of 60 inmates in the Home Detention Program. The program uses GPS monitoring technology to supervise inmates that are court ordered to Home Detention, House Arrest, and or GPS monitoring only.

Work Furlough Program

The Work Furlough Program maintained an average monthly count of 20 inmates in the Work Furlough Program. The work furlough participants worked a total of 38,052 hours in 2018.

Department of Corrections 2018 PROGRAM STATISTICS

<i>Pretrial Detention Facility</i>	<i>Community Transition Center</i>	<i>Montgomery Correctional Center</i>
<i>Program/Group/Class/Event</i>	<i>Program/Group/Class/Event</i>	<i>Program/Group/Class/Event</i>
Anger Management 83	Anger Management 30	Anger Management 34
Arts Inside (Juvies) 22	Authentic Manhood 33	AUTHENTIC MAN 20
Authentic Manhood 120	Big Book Study (Males) 30	Freedom (Elevate Church) 26
Cathedral Arts (Juvies) 8	Big Book Study (Females) 15	Humble Beginnings 75
D.A.W.N 63	D.A.W.N (Male and Females) 22	ONH Inside/ Out Dads 31
DCPS 70	DUI Impact Panel 131	Learn To Read 68
D.O.O.R.S 46	Education Assistance 32	Narcotics Anonymous 35
Fatherhood Pride 31	Her Song 36	Prisoners Of Christ 128
G.E.D 16	Learn To Read 14	Savvy Sisters 11
Hope At Hand 98	Money Management 71	TABE 51
Hopewell Money Management 18	Narcotics Anonymous 37	Take The 1st Step 45
Learn To Read 45	Parenting 60	Thinking For A Change 22
Magnolia Project 37	TABE 26	Yoga 4 Change 333
Meditation For Change 45	Take The 1st Step 16	
M.O.M's (Mentoring) 24	Women Writing For A Change 40	Total Inmates Participated in 2018 879
Parenting (Moms as a Gateway) 31	Yoga 4 Change 213	
Savvy Sisters 22	Literacy Pros Tutor/Student 29/14	
Substance Abuse (All 3 Facilities) 802	Total Inmates Participated in 2018 849	
Take The 1st Step 66		
Thinking For A Change 36		
Turning Point 59		
Workforce Development 29		
Yoga 4 Change 219		
Total Inmates Participated in 2018 1990		
Total Number of Tours 71	*All numbers reported are approximates	
Total Number of Visitors on Tours 1376		
Total ACTS Assessments Completed 439		
(APPLIED CORRECTION TRANSITION STRATEGY SOFTWARE SYSTEM)		

TRAFFIC SAFETY

The Traffic Homicide Unit investigates all officer-involved traffic crashes involving death, life-threatening injury or where someone is transported by the Jacksonville Fire Rescue Department. In addition to fatal and life threatening cases, the Traffic Homicide Unit also investigates hit-and-run crashes with injuries that require one or more of the subjects involved to be transported to the hospital from the scene by ambulance. In 2018, the Traffic Homicide Unit investigated 230 such cases, clearing 31.30% of them.

During 2018, there were a total of **153** traffic fatalities in Duval County. This represents a 6.70% decrease from 2017 when there were 164 traffic fatalities. The Traffic Homicide Unit investigated a total of 88 traffic fatalities, while other cases were handled by the Florida Highway Patrol (63), and the Jacksonville Beach Police Department investigated the remaining two. In addition to the traffic fatalities, the Unit investigated 53 life-threatening crashes, which is a 47.22 % increase from 2017, when they responded to 36 of these cases.

Note: The Florida Highway Patrol, Jacksonville Beach P.D. and Atlantic Beach P.D. handled 65 cases in 2018. (All traffic fatalities listed below are only those that were investigated by the Jacksonville Sheriff's Office Traffic Homicide Unit)

HIT AND RUN STATISTICS – Cases assigned to the Traffic Homicide Unit:

Total Cases Assigned: 230
Unsolved/Suspended: 158



The Jacksonville Sheriff's Office works closely with First Coast Crime Stoppers. The investigative unit acts as a liaison between police and corrections officers, detectives, civilian warrants, JSO ID personnel, and the staff at First Coast Crime Stoppers. During 2018, a total of **2,347** Crime Stopper tips were received. These tips resulted in **120** arrests, **253** cases cleared and the apprehension of **59** fugitives.

CRIME ANALYSIS

As a major component of the Sheriff's Intelligence-Led Policing strategy, the Crime Analysis Unit continued to participate in long term projects to fight crime and disorder throughout the city. In 2018, analysts in the Crime Analysis Unit supported detectives from a variety of units including Gang, Economic Crimes, Aggravated Battery, Homicide, Robbery, Intelligence, Integrity, and Burglary. In addition, analysts frequently worked with other local, state, and federal agencies. Some of these agencies include:

- Federal Bureau of Investigation (FBI)
- United States Marshals Service (USMS)
- United States Dept of Homeland Security (DHS)
- Immigration and Customs Enforcement (ICE)
- United States Secret Service (USSS)
- United States Postal Service (USPS)
- Florida Department of Corrections (FDOC)
- Florida Department of Juvenile Justice (FDJJ)
- Jacksonville Aviation Authority (JAA)
- Florida Highway Patrol (FHP)
- Office of the State Attorney - 4th Judicial Circuit
- Baker County Sheriff's Office (BCSO)
- Clay County Sheriff's Office (CCSO)
- Nassau County Sheriff's Office (NCSO)
- Saint John's County Sheriff's Office (SJCOS)
- University of North Florida (UNF)
- Duval County School Board (DCSB)



COMMUNICATIONS SECTION

The Jacksonville Sheriff's Office 9-1-1 Communications Center is the primary Public Safety Answering Point for Duval County. This Section operates 24 hours per day, seven days each week. The employees assigned to this area are responsible for answering and triaging the 9-1-1 emergency calls and non-emergency calls as well as dispatching police officers and other support resources.

Each shift in the 9-1-1 Center is staffed with 11 Police Dispatch positions and 10-16 Call Taker positions as call volume fluctuates.

In 2018, over 7,000,000 radio transmissions were made on the JSO patrol zone, tactical and support radio talk groups. This totaled more than 6,000 hours of talk time.



Incoming 9-1-1 and Non-Emergency Calls Workload

	2015	2016	2017	2018
9-1-1 Wireline & Wireless calls received	811,939	805,097	765,833	733,762
Non-Emergency 630-0500 & 630-0554	701,329	732,279	730,133	693,317
Total Phone Calls received	1,513,268	1,537,376	1,495,966	1,427,079



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