

**Jacksonville Sheriff's Office  
Department of Corrections  
Video Visitation Rules**

During video visitation, visitors must be appropriately attired. Unacceptable clothing includes, but is not limited to, transparent clothing, tight clothing without proper undergarments, costumes, or clothing that disguises the identity, clothing that reveals the buttocks, breasts, back or stomach as determined by staff. Absolutely no nudity is allowed. Visitors are not allowed to record, live stream, or rebroadcast the visit on any platform. If at any time, it is discovered that a violation of these conditions has occurred, the visit will be terminated. The inmate and visitor may be permanently suspended from participating in video visitation.

Reasons that would cause video visitations to be immediately terminated include, but are not limited to the following:

**Repeated offenses will result in a 7 day suspension for the visitor and/or the inmate.**

- Visitors operating or sitting in a motor vehicle, moving or not, no matter if they are just a passenger
- Poor visibility
- Visitors avoiding showing their face on camera
- Any age child not fully clothed
- Inmates not fully dressed
- Inmate's use of a towel, sheet, or blanket to conceal the tablet
- More than one inmate in a single visit

Reason the visit was immediately terminated and suspended for the Visitor:

**1<sup>st</sup> Offense- 15 days, 2<sup>nd</sup> - 45 days, 3<sup>rd</sup> – 1 year**

- Display of any secondary cellular phone, tablet, or PC
- Broadcasting television, music, or web based platforms
- A display of large amounts of cash, narcotics, knives, guns, or any other weapons

Reason the visit was immediately terminated and suspended for both the Visitor and inmate:

**1<sup>st</sup> Offense- 30 days, 2<sup>nd</sup> - 90 days, 3<sup>rd</sup> – 1 year**

- Inmates allowing other inmates to use their account to communicate (both inmates will receive the suspension)
- Visitors knowingly communicating with an inmate who is using another inmate's account
- Visitors performing or broadcasting acts or sexual gestures, on or off screen

Reason the visit was immediately terminated and suspended for both the Visitor and inmate:

**1<sup>st</sup> Offense- 90 days, 2<sup>nd</sup> - 120 days, 3<sup>rd</sup> – 1 year**

- Nudity

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Reason the visit was immediately terminated and **permanently suspended for the Visitor**:

- Visitor taking pictures, recording, live streaming, or rebroadcasting the visit on any platform
- Visitor violating any of the rules after their year suspension
- Visitor utilizing multiple accounts

If your visit stops unexpectedly, more than likely you or your visitor(s) have violated the video visitation rules. This is a warning, please follow the rules, there are no other means of visitation at this time. The Jacksonville Sheriff's Office Department of Corrections does not want to suspend anyone's account unless it is necessary. Thank you for your cooperation during this time.