City of Jacksonville 401(a) Public Safety Employees Defined Contribution Plan Features and Highlights

The City of Jacksonville Public Safety Employees Defined Contribution (DC) Plan is a powerful tool to help you reach your retirement goals. This Plan allows you to enjoy a benefit from contributions that you and your employer make toward your retirement—tax deferred!

Read these highlights to learn more about your Plan and how simple it is to enroll. If there are any discrepancies between this document and the Plan Document, the Plan Document will govern.

Getting Started
What type of plan is the DC Plan?
The DC Plan is a 401(a) plan, which is a retirement savings plan designed to allow employers to provide a tax-deferred retirement plan for employees. Contributions and any earnings on contributions are tax-deferred until the money is withdrawn.

Who is eligible to enroll?
All Public Safety employees of the City, as defined in Sections 120.502B and 120.502C Ordinance Code. All persons hired on or after October 1, 2017 must be a member of the Defined Contribution Plan.

How do I enroll?
You will be enrolled after your hire date. Go on-line to update your investment option selection(s) and beneficiary designations. Contributions will default to an appropriate Target Date Fund based on your date of birth until you make this election. Beneficiaries if married will be your spouse. Children or other individuals may be listed as contingent beneficiaries. Representatives are available on-site at:
City of Jacksonville Compensation and Benefits Office
117 W Duval Street, Suite 150
Jacksonville, FL 32202

What is the employee contribution amount?
By participating in the DC Plan, employees will make a mandatory before-tax contribution of 10% of their earnable compensation, of which 9.7% is deposited into your account and 0.3% is deposited into the Disability and Survivor Fund.

Employees may also make additional contributions on an after-tax basis, to the extent permitted by law.

How much does the employer contribute?
The City shall contribute 25% of the employee’s earnable compensation with 24.7% being deposited into your account and 0.3% deposited into the Disability and Survivor Fund.

What are my investment options?
A wide array of core investment options is available through your Plan. Each option is explained in further detail in your Plan’s fund data sheets and are subject to periodic change. Investment option information is also available through the website at www.COJDCP.com and the voice response system toll free at (855) COJ-4570 (265-4570). The website and voice response system are available to you 24 hours a day, seven days a week.¹

Managing Your Account
How do I keep track of my account?
Empower Retirement will provide you a quarterly account statement showing your account balance and activity. You can also check your account balance and move money among investment options on the website at www.COJDCP.com or by calling voice response system at (855) COJ-4570 (265-4570).¹

How do I make investment option changes?
Use your Personal Identification Number² (PIN) and Username to access the website, or you can use your Social Security number and PIN to access voice response system. You can move all or a portion of your existing balances among investment options (subject to Plan rules) and change how your employer contributions are invested.

Vesting
When am I vested in the Plan?
Vesting refers to the percentage of your account you are entitled to receive upon the occurrence of a distributable event. Employee contributions to the DC Plan, plus any earnings they generate, are 100% vested. Your rollovers from previous employers to the Plan and any earnings they generate are also 100% vested.

Employer contributions to the DC Plan, plus any earnings they generate, are vested as follows.

<table>
<thead>
<tr>
<th>Years of Service</th>
<th>Vested Percentage of Contributions</th>
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<tbody>
<tr>
<td>6 months</td>
<td>25%</td>
</tr>
<tr>
<td>1 year</td>
<td>50%</td>
</tr>
<tr>
<td>2 years</td>
<td>75%</td>
</tr>
<tr>
<td>3 years</td>
<td>100%</td>
</tr>
</tbody>
</table>

Distributions
When can I receive a distribution from my account?
Qualifying distribution events are as follows:
- Retirement
- Permanent disability (as defined by the Internal Revenue Code and your Plan’s provisions)
- Severance of employment (as defined by the Internal Revenue Code)
- Death (upon which your beneficiary receives your benefits)
What are my distribution options?
1. Leave the value of your account in the Plan until a future date.
2. Receive:
   - Periodic payments,
   - Partial lump sum with remainder paid as periodic payments, or
   - A lump sum
3. Roll over your account balance to a 401(a), 401(k), 403(b) or governmental 457(b) plan that accepts such rollovers or to an IRA.

What happens to my account when I die?
Your designated beneficiary(ies) will receive the remaining value of your account, if any, unless you elect and are approved for a disability benefit or if your qualifying beneficiary elects to receive an eligible death benefit set forth in chapters 120.511B and 120.511C of Jacksonville Ordinance Code. Your beneficiary(ies) must contact an Empower Retirement representative to request a distribution and in the case of a disability or survivor benefit must apply to the DC Plan Advisory Committee for such review and approval. If approved and this option is selected, your DC Plan balance is forfeited and transferred to the Disability and Survivor Fund to assist in the funding of the ongoing payment.

Fees
Are there any recordkeeping or administrative fees to participate in the Plan?
The City covers your administrative fees while employed with the City. Once a participant severs employment, participants will be debited administrative fees. Please contact your Empower Retirement representative for more information about any potential investment option fees.

Are there any fees for the investment options?
Each investment option has its own operating expenses. These fees are deducted by each investment option’s management company before the daily price or performance is calculated. Fees pay for trading individual securities within the investment options and other management expenses.

Funds may impose redemption fees and/or transfer restrictions if assets are held for less than the published holding period. Asset allocation funds are generally subject to a fund operating expense at the fund level, as well as prorated fund operating expenses of each underlying fund in which they invest. For more information, see the fund’s prospectus and/or disclosure documents.

Are there any distribution fees?
There are no charges for distributions taken upon the occurrence of any of the qualifying distribution events previously listed. Before taking a distribution, contact your Empower Retirement representative to get more information.

Loans
May I take a loan from my Plan account?
No, loans are not permitted.

Qualified Domestic Relations Order (QDRO)
May I process a QDRO from my account?
Your Plan does not allow QDROs.

Taxes
How does my participation in the Plan affect my taxes?
Because your contribution is taken out of your paycheck before taxes are calculated, you will pay less in current income tax. Any earnings on all employee contributions are tax-deferred until the money is withdrawn.

Employer contributions and any earnings are tax-deferred until you withdraw money, usually during retirement.

Distributions may be subject to ordinary income tax.

Distributions made prior to the investor reaching age 59 1/2 may incur a 10% early withdrawal penalty. Participants who separate from employment in or after the year in which age 50 is reached may take a withdrawal without incurring the 10% early withdrawal penalty. For purposes of this exception, you cannot have separated from employment prior age 50 even if you wait until age 50 to take a withdrawal.*

Investment Assistance
Can I get help with my investment decisions?
There are financial calculators and tools on the website that can help you determine which investment options might be best for you if you would like to construct your Plan account yourself. In addition, Empower has on-site staff who can explain the various options to you. The City will also be providing financial counseling to employees during academy, after 10 years, and at year 20. Please speak with the Employee Benefits office to arrange for a counseling session.

How can I get help choosing my investment options?
Your Plan offers access to three different levels of investment advisory tools and services through Empower Retirement Advisory Services, provided by Advised Assets Group, LLC (AAG), a registered investment adviser. You can have AAG manage your retirement account for you through the Managed Account service, or if you prefer to manage your retirement account on your own, you can use Online Investment Guidance or Online Investment Advice. Advisory Services provide a retirement strategy based on your investment goals, time horizon and tolerance for risk. There is no guarantee that participation in any of the advisory services will result in a profit or that the account will outperform a self-managed portfolio invested without assistance.

For more detailed information, please visit your Plan’s website at www.COJDCP.com (click on the Advisory Services tile) or call voice response system at (855) COJ-4570 (265-4570) to speak to an AAG
What fees do I pay to participate in Empower Retirement Advisory Services?

While there is no cost to use Online Investment Guidance, there is a $25 annual fee, assessed to your account at $6.25 quarterly, for Online Investment Advice, if selected.

If you choose to have AAG manage your account for you, the annual Managed Account service fee will be assessed to your account in quarterly installments based on a percentage of your account balance.

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<tr>
<th>Participant Account Balance</th>
<th>Annual Managed Account Fee</th>
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<tr>
<td>Less than $100,000</td>
<td>0.45%</td>
</tr>
<tr>
<td>Next $150,000</td>
<td>0.35%</td>
</tr>
<tr>
<td>Next $150,000</td>
<td>0.25%</td>
</tr>
<tr>
<td>Greater than $400,000</td>
<td>0.15%</td>
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For example, if your account balance is $50,000, the maximum annual fee will be 0.45% of the account balance ($225). If your account balance is $500,000, the first $100,000 will be subject to a maximum annual fee of 0.45% ($450); the next $150,000 will be subject to a maximum annual fee of 0.35% ($525); the next $150,000 will be subject to a maximum annual fee of 0.25% ($375); and any amounts over $400,000 will be subject to a maximum annual fee of 0.15% ($150).

How do I get more information?

Visit the website at www.COJDCP.com or call voice response system toll free at (855) COJ-4570 (265-4570) for more information.¹ The website provides information regarding your Plan and financial education, as well as financial calculators and other tools to help you manage your account.

For additional information on the DC Plan, you may contact your local Plan representative by calling (904) 630-1212, extension 4304.

* Exception From Early Withdrawal Penalty for Public Safety Officers

If I am a public safety employee who separated from employment in or after the year in which I reach age 50, I am permitted to take a withdrawal from my governmental defined contribution plan without incurring the ten percent (10%) early withdrawal tax penalty. For purposes of this exception, I cannot separate from employment before I reach age 50, even if I wait until age 50 to take a withdrawal. For more information, I should refer to IRS Publication 575 or speak to my tax advisor.

1 Transfer requests received on business days prior to close of the New York Stock Exchange (4 p.m. Eastern time or earlier on some holidays or in other special circumstances) will be initiated at the close of business the same day the request was received. The actual effective date of your transaction may vary depending on the investment option selected.

2 The account owner is responsible for keeping their PIN/passcode confidential. Please contact Client Services immediately if you suspect any unauthorized use.

Core securities, when offered, are offered through GWFS Equities, Inc. and/or other broker-dealers.

GWFS Equities, Inc., Member FINRA/SIPC, is a wholly owned subsidiary of Great-West Life & Annuity Insurance Company.

Empower Retirement refers to the products and services offered in the retirement markets by Great-West Life & Annuity Insurance Company (GWL&A), Corporate Headquarters: Greenwood Village, CO; Great-West Life & Annuity Insurance Company of New York, Home Office: New York, NY; and their subsidiaries and affiliates. The trademarks, logos, service marks, and design elements used are owned by GWL&A.

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